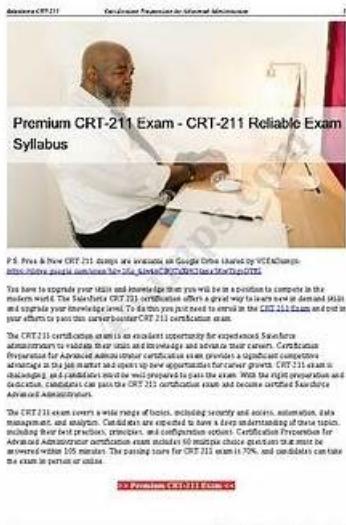


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Salesforce Certification Preparation for Advanced Administrator Sample Questions (Q145-Q150):

NEW QUESTION # 145

The operations team at Ursa Major Solar (UMS) currently tracks installations using a spreadsheet. The information captured includes customer name, address, purchase and installation dates, configuration specs, and additional installer instructions. UMS's CEO would like to utilize Salesforce to track this information instead.

Which action should the administrator take to meet this requirement?

- A. Use Schema Builder to create the object and also import the data.
- **B. Use Lightning Object Creator to create the object and also import the data.**
- C. Use Object Manager to create the object and also import the data.
- D. Use Salesforce REST API to create the object and also import the data.

Answer: B

Explanation:

Lightning Object Creator is a tool that allows you to create custom objects and fields from a spreadsheet in a few clicks. Lightning Object Creator analyzes the spreadsheet data and suggests the best way to map it to Salesforce fields and relationships. You can also import the data from the spreadsheet into the new custom object and view it in a list view or a related list. In this case, you can use Lightning Object Creator to create a custom Project object from the spreadsheet that tracks installations and also import the data into the new object. Reference: https://help.salesforce.com/s/articleView?id=sf.object_creator_overview.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.object_creator_create_object.htm&type=5

NEW QUESTION # 146

Salesforce Communities replace the functionality that you may have previously read about (obsolete products):

Select one or more:

- A. Service Portals
- B. Account Portals
- **C. Partner Portals**
- **D. Customer Portals**

Answer: C,D

NEW QUESTION # 147

What should an administrator consider when setting up salesforce entitlements? choose 2

- **A. The service level agreements related list on a case gives support agents access to contract details.**
- **B. Salesforce entitlements require an entitlement process with milestones and milestone actions.**
- C. The entitlement model dictates the level of detail for the entitlement process.
- D. Salesforce entitlements require service cloud user feature licensing.

Answer: A,B

NEW QUESTION # 148

A user at Universal Containers wants to load records into a custom object named Location from a .csv file.

While using Data Loader, they cannot find the Location object.

What are two reasons this is happening?

Choose 2 answers

- A. Data Loader should only be used with standard objects.
- B. Location has a master-detail field to Account.
- **C. The label of Location may have been changed.**
- **D. The user's profile needs create access to Location.**

Answer: C,D

Explanation:

Two reasons why the user cannot find the Location object while using Data Loader are:

* The label of Location may have been changed. The label of an object is the name that is displayed in the user interface and can be different from the API name that is used by Data Loader and other tools. If the label of Location has been changed to something else, such as Site or Venue, then the user may not be able to find it by searching for Location in Data Loader. The user should check the API name of the object in Object Manager or use the Describe Global operation in Data Loader to see all available objects and their labels.

* The user's profile needs create access to Location. The user's profile determines what objects and fields they can access and what actions they can perform on them, such as creating, reading, updating, or deleting records. If the user's profile does not have create access to Location, then they will not be able to load records into that object using Data Loader. The user should check their profile permissions in Setup or ask their administrator to grant them create access to Location.

The other two options are incorrect because:

* Data Loader should only be used with standard objects is not a reason because Data Loader can be used with both standard and custom objects, as long as they are accessible and queryable via the API.

* Location has a master-detail field to Account is not a reason because having a master-detail field does not prevent an object from being available in Data Loader, as long as it meets the other requirements such as accessibility and queryability.

References: https://help.salesforce.com/s/articleView?id=sf.data_loader.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.data_loader_describe_global.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.admin_object_permissions

NEW QUESTION # 149

Admin is asked to restrict visibility of cases of a particular record type to 5 users. One user is assigned the Support Manager Profile, while the other four are assigned the Support Representative Profile. How can admin accomplish this?

- A. Modify the profiles of the 5 users
- B. Create a Public Group and criteria-based sharing rule to extend to the 5 users
- **C. Create a new profile for the 5 users**
- D. Create a Public Group and parent case record type

Answer: C

NEW QUESTION # 150

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