

Element 1: Set a clear purpose and stay focused on it.

NEW QUESTION # 133

Which of the following stakeholders ensures the business case and program plan are realistic and achievable?

- A. Chief information officer (CIO)
- B. Implementation team
- C. Business process owners
- D. IT process owners

Answer: A

Explanation:

Explanation

The business case and program plan are essential documents that describe the rationale, objectives, scope, approach, benefits, costs, risks, and timeline of the EGIT implementation program. The business case and program plan provide the basis for obtaining approval, funding, resources, and support for the program from the stakeholders. Therefore, it is important that these documents are realistic and achievable, reflecting the current state and target state of information and technology governance in the enterprise. One of the roles that ensures the business case and program plan are realistic and achievable is the chief information officer (CIO), who is the senior executive responsible for leading and managing the information and technology function in the enterprise. The CIO has a role in developing, reviewing, validating, and approving the business case and program plan, ensuring that they are aligned with the enterprise's strategy, objectives, needs, and expectations. The CIO also has a role in communicating and presenting the business case and program plan to other stakeholders such as the board, executives, business managers, IT managers, etc., and obtaining their buy-in and commitment for the program³⁴ 3: COBIT 2019 Implementation Guide, page 39-40 4: COBIT 2019 Framework: Governance and Management Objectives, page 20-21

NEW QUESTION # 134

Which of the following is a PRIMARY objective of reviewing the effectiveness of a new IT governance system that has been operational for 6 months?

- A. Identifying further governance requirements
- B. Evaluating business performance reports
- C. Obtaining executive management support for IT governance

Answer: A

Explanation:

The primary objective of reviewing the effectiveness of a new IT governance system that has been operational for 6 months is to identify further governance requirements. An IT governance system is a set of components that provide direction, oversight, evaluation, monitoring, assurance, etc., for an enterprise's information and technology. The effectiveness of an IT governance system can be reviewed using different methods or tools, such as audits, assessments, surveys, feedbacks, etc. The primary objective of reviewing the effectiveness of a new IT governance system that has been operational for 6 months is to identify further governance requirements that may arise from changes in the internal or external environment, stakeholder needs, business objectives, etc.¹² References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Implementation Guide: Implementing an Information and Technology Governance Solution

NEW QUESTION # 135

Which of the following alignment goals is MOST likely to be associated with the metric "percent of I&T services with defined operational costs and expected benefits"?

- A. Delivery of I&T services in line with business requirements
- B. Quality of technology-related financial information
- C. Agility to turn business requirements into operational solutions

Answer: A

Explanation:

Explanation

The alignment goal titled "Delivery of IT services in line with business requirements" is most likely to be associated with the metric "percent of IT services with defined operational costs and expected benefits". This metric measures the extent to which IT services are aligned with business needs and expectations, and deliver value for money. The alignment goal is one of the 17 enterprise goals defined in COBIT 2019, which describe the outcomes that an enterprise wants to achieve from its use of information and technology. The alignment goal is based on the COBIT 2019 Framework4, page 36. References: 4: COBIT 2019 Framework | Digital | English

NEW QUESTION # 136

What is the focus of an enterprise that has a cost leadership strategy design factor?

- A. Short-term cost minimization
- B. Medium-term cost equalization
- C. Long-term cost optimization

Answer: A

Explanation:
Explanation

The focus of an enterprise that has a cost leadership strategy design factor is short-term cost minimization. A cost leadership strategy is a competitive strategy that aims to achieve lower costs than competitors by offering standardized products or services at low prices. A cost leadership strategy design factor affects how an enterprise designs its governance system, as it implies a focus on operational efficiency, process automation, economies of scale, outsourcing, etc. An enterprise that has a cost leadership strategy design factor would prioritize short-term cost minimization over long-term cost optimization or medium-term cost equalization.12 References: COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Design Guide: Designing an Information and Technology Governance Solution

NEW QUESTION # 137

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