

# ASQ CMQ-OE試験勉強書、CMQ-OE試験解答



ちなみに、JPNTTest CMQ-OEの一部をクラウドストレージからダウンロードできます：<https://drive.google.com/open?id=1H7rQmmK4PJYGwgYjGqWgckzjlqPX50l>

IT業界の一人として、IT領域の現状をよく知っているのでしょうか？現在のIT業界でASQの資格認証はますます重要になっています。多くの人はCMQ-OE試験に悩んでいます。あなたもその中の一員かもしれません。試験に迅速に合格する方法を探していますか？我々のCMQ-OE資料を試しましょう。無料のサンプルを提供して、あなたはダウンロードして試すことができます。あなたの要求を満たすなら、弊社のCMQ-OE参考書を利用してください。

## ASQ CMQ-OE 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"><li>Management Elements and Methods: This section measures the skills of Operations Managers in applying management principles, financial tools, and risk management methods to support quality systems. It also emphasizes knowledge management and communication skills to enhance organizational performance. A key skill measured is using financial tools to evaluate project feasibility.</li></ul>
トピック 2	<ul style="list-style-type: none"><li>Strategic Plan Development and Deployment: This section targets Strategic Planners and evaluates the development and deployment of strategic plans. It includes analyzing market forces, stakeholder needs, and internal capabilities while aligning resources with strategic objectives. A critical skill assessed is evaluating tactical plans for alignment with strategic goals.</li></ul>

トピック 3	<ul style="list-style-type: none"> <li>• <b>Training and Development:</b> This section measures the skills of Training Coordinators in designing and implementing effective training programs that align with organizational needs. It includes assessing employee competencies and ensuring professional development supports quality initiatives. A key skill measured is creating training plans that enhance workforce capabilities.</li> </ul>
トピック 4	<ul style="list-style-type: none"> <li>• <b>Continuous Improvement:</b> This section targets Continuous Improvement Specialists and focuses on methodologies such as Lean, Six Sigma, and Kaizen to drive process improvements. It emphasizes fostering a culture of continuous improvement within the organization. A critical skill assessed is applying improvement methodologies to optimize processes.</li> </ul>
トピック 5	<ul style="list-style-type: none"> <li>• <b>Customer-Focused Organizations:</b> This section measures the skills of Customer Experience Managers in understanding customer needs and expectations to improve satisfaction. It includes building relationships with customers and suppliers and using feedback to drive improvements. A key skill measured is analyzing customer feedback for actionable insights.</li> </ul>
トピック 6	<ul style="list-style-type: none"> <li>• <b>Supply Chain Management:</b> This section targets Supply Chain Analysts and focuses on managing supplier relationships, procurement processes, and logistics strategies. It emphasizes collaboration across the supply chain to ensure quality outcomes. A critical skill assessed is evaluating supplier performance for alignment with organizational goals.</li> </ul>
トピック 7	<ul style="list-style-type: none"> <li>• <b>Leadership:</b> This section of the exam measures the skills of Quality Managers and focuses on organizational structures, leadership roles, and change management strategies. It covers techniques for motivating employees, overcoming roadblocks, and fostering teamwork. A key skill measured is implementing leadership techniques to drive organizational goals.</li> </ul>
トピック 8	<ul style="list-style-type: none"> <li>• <b>Quality Management Tools:</b> This section focuses on Process Improvement Specialists and covers quality tools such as process mapping, root cause analysis, and statistical methods. It emphasizes selecting appropriate tools to monitor performance and improve processes. A significant skill assessed is applying quality tools to solve organizational problems.</li> </ul>
トピック 9	<ul style="list-style-type: none"> <li>• <b>Measurement: Assessment and Metrics:</b> This section focuses on Data Analysts and covers developing metrics to assess organizational performance against strategic objectives. It emphasizes using data-driven insights for decision-making and continuous improvement. A significant skill assessed is designing performance measurement systems aligned with quality goals.</li> </ul>

>> ASQ CMQ-OE試験勉強書 <<

## 最新のCMQ-OE試験勉強書試験-試験の準備方法-一番優秀なCMQ-OE試験解答

レビュー段階でCMQ-OE試験の準備をしているこれらの人々にとって、エラー修正は非常に重要であることがわかっています。CMQ-OE試験の準備中に間違いを訂正したい場合は、当社の学習教材が最適です。CMQ-OEの参考資料は、間違いを訂正し、何度も何度も間違いを避けるためにあなたを追跡するのに役立つためです。弊社からCMQ-OE試験準備を購入する場合、リラックスした状態で試験に合格すると信じています。

## ASQ Certified Manager of Quality/Organizational Excellence Exam 認定CMQ-OE 試験問題 (Q436-Q441):

### 質問 # 436

Process control feedback loops are used to measure the

- A. efficiency of employee processes
- B. amount of time a process takes
- **C. actual performance of a process**
- D. defects venerated by a process

正解: C

解説:

Process control feedback loops play a critical role in monitoring and adjusting the performance of a process.

These loops provide real-time information about the process's actual performance, allowing organizations to make necessary adjustments to maintain quality and efficiency. By continuously measuring and comparing the process output to the desired target or specifications, organizations can identify deviations and take corrective actions. These feedback loops are essential for maintaining consistent quality, reducing defects, and optimizing process efficiency<sup>2</sup>.

References:

\* ASQ Certified Manager of Quality/Organizational Excellence

\* The Certified Manager of Quality/Organizational Excellence Handbook, Third Edition

#### 質問 # 437

The following control chart was created by a process improvement team.

On the basis of this chart, the team should do which of the following first?

- A. Tighten the specifications for this process
- B. Relax the specifications for this process
- C. Investigate the cause of the readings
- D. Revise the process

正解: C

#### 質問 # 438

Senior management has scheduled a meeting to review the results of a recent assessment that the quality manager has been overseeing for three months. If only 15 minutes are allotted for presenting the findings, which of the following actions would be most effective for the quality manager to take?

- A. Limit the presentation to review only the issues that have surfaced in the past month
- B. Summarize the findings and identify areas of concern for future discussion
- C. Request that the meeting be postponed until senior management has more time for a full briefing
- D. Suggest that the meeting be canceled and offer to deliver a written report instead

正解: B

#### 質問 # 439

The limits of an  $\bar{x}$  control chart are usually calculated by using which of the following values?

- A.  $\pm 3$  variances of the sample average
- B.  $\pm 3$  standard deviations of the sample average
- C.  $\pm$ Standard deviations of the individuals' average
- D.  $\pm 3$  variances of the individuals' average

正解: B

解説:

The  $\bar{X}$  control chart, also known as the Shewhart chart, is a statistical process control chart used to study how a process changes over time. It is commonly used to monitor the average (centering) of data from a process.

The control chart has three lines:

\* A central line for the average.

\* An upper line for the upper control limit (UCL).

\* A lower line for the lower control limit (LCL). These lines are determined from historical data. By comparing current data to these lines, you can determine whether the process variation is consistent (in control) or unpredictable (out of control, affected by special causes of variation). The limits for the  $\bar{X}$  control chart are typically calculated using  $\pm 3$  standard deviations of the sample average.

This range ensures that most data points fall within the control limits, allowing for effective monitoring of process stability and performance<sup>2</sup>. References: 1: ASQ Certified Manager of Quality/Organizational Excellence Handbook, Fifth Edition 2: ASQ

Control Chart - Statistical Process Control Charts

Which of the following customer segmentation factors would a company use to develop a "frequent buyer" program for its products?

- A. Geography
- B. Service requirements
- C. Demographics
- **D. Volume of business**

**正解： D**

解説:

A "frequent buyer" program is designed to reward customers who regularly purchase a company's products or services. The main factor for segmentation in such a program would be the volume of business that the customers generate. This is because the purpose of these programs is to encourage repeat business and increase customer loyalty by offering rewards or benefits to those who make purchases more frequently or in larger amounts.

References: While I cannot directly verify the answer from the ASQ documentation, the concept of customer segmentation based on the volume of business is a common practice in developing loyalty or frequent buyer programs. This approach is supported by various marketing and quality management resources that discuss customer relationship strategies<sup>123</sup>.

### 質問 # 441

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CMQ-OE試験クイズを購入する前に、より快適な体験をお約束するために、JPNTest体験版サービスを提供しています。CMQ-OE学習教材の購入を決定したら、終日サービスも提供します。ご質問がある場合は、当社ASQのスペシャリストにお問い合わせください。思いやりのあるサービスを提供します。また、CMQ-OEトレーニングガイドでCMQ-OE試験に合格することをお勧めします。信頼できるサービスにより、当社のCMQ-OEのCertified Manager of Quality/Organizational Excellence Exam学習教材は決して失望させません。

CMQ-OE試験解答: <https://www.jpntest.com/shiken/CMQ-OE-mondaishu>

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