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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q96-Q101):

NEW QUESTION # 96

What is a resource event?

- A. A block of time that a resource spends on a task.
- B. An event scheduled by a project manager.
- C. A non-scheduled activity impacting capacity.
- D. An external event.

Answer: C

Explanation:

A resource event is a non-scheduled activity that affects the availability and capacity of a resource or a group of resources. Examples of resource events are vacations, holidays, training, or sick leave. Resource events can be created by resource managers or resources themselves, and they can be viewed in the resource calendar or the resource workbench. You can find more information about resource events in the Product Documentation for ServiceNow.

NEW QUESTION # 97

At a minimum, which role is required to update a project task in Project Workspace?

- A. it_project_user
- B. it_portfolio_manager
- C. Itil
- D. it_project_manager

Answer: A

NEW QUESTION # 98

Using the Request type field on a resource plan, which options can be used to request a resource?

Choose 3 answers

- A. Hours
- B. Person Days
- C. FTE
- D. Month
- E. Day

Answer: A,B,C

Explanation:

Using the Request type field on a resource plan, you can request a resource by specifying the amount of FTE, person days, or hours that you need for a task or a project. FTE stands for full-time equivalent and represents the percentage of a standard work week that a resource can perform. Person days are the number of days that a resource works on a task or a project. Hours are the number of hours that a resource works on a task or a project. You can find more information about the Request type field in the Product Documentation for ServiceNow.

NEW QUESTION # 99

The combination of the user and the assigned portfolio must be unique when adding a user to which registry?

- A. Event Registry.

- **B. Stakeholder Registry.**
- C. UX Page Registry.
- D. Application Registry.

Answer: B

Explanation:

According to the Stakeholder Registry document, the combination of the user and the assigned portfolio must be unique when adding a user to the stakeholder registry. The stakeholder registry is a table that stores information about the stakeholders of a portfolio. The other options are not correct, as they are not registries that require a unique combination of user and portfolio. The application registry is a table that stores information about the applications in the system. The event registry is a table that stores information about the events that trigger notifications. The UX page registry is a table that stores information about the UX pages that are available for portfolios.

NEW QUESTION # 100

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

- A. Journal.
- **B. Reference.**
- C. List.
- D. Conditions.

Answer: B

Explanation:

According to the ServiceNow documentation¹, the Business Unit field on a Project or Demand form is a reference field that displays values from the `cmn_department` table. A reference field stores a link to a record on another table, rather than storing the data directly in the field².

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTable.html 2: https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/form-administration/concept/c_ReferenceFields.html

NEW QUESTION # 101

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