

Quiz 2026 CIS-SM: Certified Implementation Specialist - Service Mapping—High-quality Valid Vce



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ServiceNow CIS-SM Exam is a globally-recognized certification that validates the knowledge and skills required to successfully implement Service Mapping in organizations. CIS-SM exam is designed for professionals who specialize in IT Service Management, IT Operations Management, and Configuration Management. Achieving this certification demonstrates an individual's ability to understand, configure, and work with ServiceNow Service Mapping to meet a company's business goals and objectives.

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ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q68-Q73):

NEW QUESTION # 68

Which address is required for Service Mapping to discover a Load Balancer that does not previously exist in the CMDB?

- A. Public IP address
- **B. Management IP address**
- C. MAC address
- D. MIB address

Answer: B

NEW QUESTION # 69

Which one of the following statements best explains the following URL: https://<Instance_URL>/SaCmdManager.do?ip=198.51.100.66?

- A. This is not a valid URL for Service Mapping.
- **B. The user is starting the Command Line Console and is able to send commands against the ServiceNow instance at 198.51.100.66.**
- C. The user is starting the Command Line Console and is able to send commands to the host 198.51.100.66.
- D. The user is starting the Command Line Console and explicitly directs Service Mapping to use the MID Server 198.51.100.66 to execute commands.

Answer: B

NEW QUESTION # 70

Which best describes what Identification Rules are?

- A. Used by the coalesce field when importing data into ServiceNow using a transform map
- B. Allows the ability to assign a priority to data sources if multiple data sources are authorized to update the same table or table attributes
- **C. Consists of one or more identifier entries that specify the criterion attributes that uniquely identify a CI**
- D. Used to track duplicate CIs until resolved

Answer: C

NEW QUESTION # 71

Which one of the following ServiceNow application KPIs would improve most as a direct result of having visibility to a service map created through Service Mapping?

- A. Event Management: Signal to Noise Ratio
- B. Change Management: Number of Major Changes
- **C. Incident Management: Mean Time to Resolve**
- D. Problem Management: Number of Incidents per Known Problem

Answer: C

NEW QUESTION # 72

In Service Mapping, when an application is identified as a Generic application, which one of the following is the cause?

- A. No Pattern Identification and Connection Section matches
- B. No Identification Rule exists
- **C. No Pattern Identification Section matches**
- D. No Pattern Connection Section matches






Answer: C

NEW QUESTION # 73

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