

Pass Guaranteed Quiz 2026 ITIL Updated ITIL-4-Transition: Reliable ITIL 4 Managing Professional Transition Test Materials



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As the tech industry continues to evolve and adapt to new technologies, professionals who hold the ITIL 4 Managing Professional Transition (ITIL-4-Transition) certification are better equipped to navigate these changes and stay ahead of the curve, increasing their value to employers and clients. In today's fast-paced and ever-changing ITIL sector, having the ITIL ITIL-4-Transition Certification has become a necessary requirement for individuals looking to advance their careers and stay competitive in the job market.

ITIL 4 Managing Professional Transition Exam is a closed-book, multiple-choice test that consists of 40 questions. Candidates have 90 minutes to complete the exam, and they must score at least 28 out of 40 (70%) to pass. ITIL-4-Transition Exam is available in multiple languages and can be taken online or in-person at an accredited testing center. The ITIL 4 Managing Professional Transition certification is highly regarded in the IT industry and is a valuable asset for IT professionals who want to advance their careers in IT service management.

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ITIL-4-Transition Actual Test & ITIL-4-Transition Exam Questions

After successful competition of the ITIL-4-Transition certification, the certified candidates can put their career on the right track and achieve their professional career objectives in a short time period. However, to pass the ITIL-4-Transition Exam you have to prepare well. For the quick ITIL-4-Transition exam preparation the ITIL-4-Transition Questions are the right choice.

Undertaking ITIL 4 Managing Professional Transition certification allows IT professionals to keep up with the latest industry practices, leading to increased job opportunities and career advancement. Moreover, ITIL 4 Managing Professional Transition certification provides IT professionals with the skills and knowledge to create a more agile IT service management system, supporting the rapid changes in technology and business requirements. With ITIL 4 Managing Professional Transition certification, IT professionals can ensure that their organization's IT services are robust, secure, and cost-efficient, leading to increased customer satisfaction and long-term success.

ITIL 4 Managing Professional Transition Sample Questions (Q40-Q45):

NEW QUESTION # 40

An organization with established processes for managing incidents, changes, and problems, receives a high volume of calls from users complaining that their issues are not being resolved efficiently.

What is the FIRST step the organization should take to start to improve the situation?

- A. Review skills and competencies of user support staff to ensure they have the required capability
- B. Encourage teams to collaborate so they can focus on value for users
- **C. Use value stream mapping to help understand the end-to-end flow of user support**
- D. Improve the integration of tools to ensure there are no gaps between processes

Answer: C

NEW QUESTION # 41

Which are elements of the service value system?

- A. Outcomes, utility, warranty
- **B. Governance, service value chain, practices**
- C. Service provision, service consumption, service relationship management
- D. Customer value, stakeholder value, organization

Answer: B

Explanation:

The service value system is a model that describes how all the components and activities of an organization work together as a system to enable value creation. The service value system consists of five elements:

governance, service value chain, practices, guiding principles, and continual improvement. Governance is the means by which an organization is directed and controlled. It ensures that the organization's strategy, policies, and objectives are aligned with the value proposition and the stakeholder needs. Service value chain is a set of interconnected activities that an organization performs to deliver a valuable product or service to its consumers and to facilitate value realization. Practices are sets of organizational resources designed for performing work or accomplishing an objective. Practices include processes, roles, tools, techniques, and methods that enable the organization to carry out its work effectively and efficiently. The other two elements of the service value system are guiding principles and continual improvement, which are not part of the answer options. References:

* The ITIL 4 Service Value System Explained - ITSM.tools

* Service Value System in ITIL 4 Explained | Sprintzeal

NEW QUESTION # 42

A good way to apply the ITIL guiding principle Focus on value is to:

- **A. Understand why services are used by service consumers**
- B. Do fewer tasks but in a better way with higher quality
- C. Be aware of system complexity
- D. Understand the whole but do something

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract of ITIL 4 Managing Professional Transition:

The guiding principle Focus on value emphasizes:

"Everything the organization does must map to value for stakeholders."

A key recommended practice under this principle is:

* Understanding how service consumers use the service and why it is valuable to them.

Options B and C relate to Think and work holistically.

Option D relates loosely to Keep it simple and practical or process streamlining.

Therefore, Option A is the correct application of Focus on value.

NEW QUESTION # 43

An organization wants to become more efficient by reducing the amount of unnecessary work they do. Which approach would be MOST helpful?

- A. DevOps
- B. Safety culture
- C. Site reliability engineering
- **D. Lean OK**

Answer: D

NEW QUESTION # 44

A service provider is in a partnership relationship with a service consumer. The services provided are complex with new functionality and improvements constantly being developed using agile methods.

Which is the BEST approach for validating service value?

- A. Regularly perform user satisfaction surveys and an analysis of the costs and risks removed from the service consumer
- B. Perform ad-hoc service reviews and produce reports of service outputs
- **C. Work together to identify methods of checking service value and check that value propositions are still valid**
- D. Produce service level reports and an analysis of the cost and risks of service delivery

Answer: C

Explanation:

The best approach for validating service value in a partnership relationship with a service consumer is to work together to identify methods of checking service value and check that value propositions are still valid. This is because this approach aligns with the ITIL 4 guiding principles of focus on value, collaborate and promote visibility, and progress iteratively with feedback1.

By working together, the service provider and the service consumer can co-create value and ensure that the services delivered meet the needs and expectations of the service consumer and other stakeholders. They can also share information and feedback, and adjust the services accordingly to respond to changing requirements and opportunities. Moreover, they can jointly define the criteria and indicators for measuring and validating the value of the services, such as the outcomes, costs, risks, and benefits23.

The value propositions of the services are the statements that describe the benefits and value that the services offer to the service consumer and other stakeholders. They are based on the understanding of the service consumer's needs, preferences, and goals. The value propositions should be regularly reviewed and validated to ensure that they are still relevant and accurate, and that they reflect the current and future value of the services45.

The other options are not the best approach for validating service value, because they are either too narrow, too passive, or too reactive. They do not involve the active collaboration and co-creation of value between the service provider and the service consumer, nor do they account for the complexity and agility of the services provided.

1: ITIL 4 Foundation: ITIL 4 Edition, AXELOS, 2019, p. 13-15 2: ITIL 4 Direct, Plan and Improve, AXELOS, 2019, p. 97-98 3: Reporting on value in service management, AXELOS, 2021, 3 4: ITIL 4 Create, Deliver and Support, AXELOS, 2019, p. 17-18

5: ITIL 4 Drive Stakeholder Value, AXELOS, 2019, p. 25-26

NEW QUESTION # 45

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