

CIPS L5M10 Practice Exams for Thorough Preparation (Desktop/Online/PDF)



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CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain.

Topic 2	<ul style="list-style-type: none"> • Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network.
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CIPS Logistics Management Sample Questions (Q72-Q77):

NEW QUESTION # 72

In which of the following circumstances does the usual 14-day cooling-off period not apply? Select THREE.

- A. Hiring a consultant
- B. Buying train tickets
- C. Made-to-order items (e.g., personalised T-shirts)
- D. Items covered by warranty (e.g., electrical goods)
- E. Online digital content where the buyer has begun downloading

Answer: B,C,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Consumer protection regulations exclude cancellation rights for:

- * Transport tickets (e.g., train, flights)
- * Bespoke or personalised goods
- * Digital downloads where the buyer has begun accessing the content

(Reference:CIPS L5M10 Study Guide, "Cooling-off periods and exceptions," p. 200)

NEW QUESTION # 73

What is the name of the type of barcode that uses 12 numeric digits and is typically used for tracking items in store?

- A. Aztec Code
- B. QR Code
- C. PDF417
- D. UPC

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

UPC (Universal Product Code) is a linear barcode symbology using 12 numeric digits, widely used in retail point-of-sale and in-store item identification. QR, PDF417, and Aztec are different symbologies (2D or stacked) with different use cases and data

capacities. (Reference: CIPS L5M10 Study Guide, Barcode types overview, pp. 75-76)

NEW QUESTION # 74

Which of the following are benefits of using Service Life-Cycle Management (SLM)? Select TWO.

- A. Accurate demand forecasting
- B. Effective planning of resources
- C. Cost savings
- D. Customer retention

Answer: B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

SLM manages services across their life cycle - including after-sales and support - improving customer retention and resource planning. While beneficial long-term, it may increase costs rather than reduce them.

(Reference: CIPS L5M10 Study Guide, Service Life-Cycle Management, p. 65)

NEW QUESTION # 75

Gary's Garage fixes cars. He wants to calculate the average time in the system per car processed. Which indicator should he use?

- A. Utilisation rate
- B. Throughput time
- C. Production rate
- D. Waiting rate

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Throughput time (also "flow time" or "cycle time") is the average time an item spends in the system from entry to exit, capturing processing and waiting. (CIPS L5M10 Study Guide, p. 131)

NEW QUESTION # 76

Which of the following standards apply to the use of RFID and other digital data structures regarding personal privacy and data collection?

- A. ISO 14001
- B. ISO 20400
- C. ISO 20248
- D. ISO 9001

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO 20248 defines data structures and digital signature meta-structures for AIDC technologies like barcodes and RFID, addressing authentication, privacy, and traceability.

(Reference: CIPS L5M10 Study Guide, RFID standards and compliance, p. 85)

NEW QUESTION # 77

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