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ISQI CTFL-AcT exam covers the foundational concepts of acceptance testing, including its principles, types, and strategies. It also includes topics such as test planning, execution, and reporting. CTFL-AcT exam is conducted by the International Software Testing Qualifications Board (ISTQB), which is a non-profit organization that is dedicated to advancing software testing worldwide. ISTQB Foundation Level - Acceptance Testing certification program is recognized by many organizations across the globe, and it is an excellent way to demonstrate one's proficiency in acceptance testing. Overall, the ISQI CTFL-AcT Certification Exam is an excellent way to validate one's knowledge and skills in acceptance testing and to showcase their expertise and dedication to the field.

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ISQI CTFL-AcT Exam aims to test whether an individual can understand the concepts and practices of acceptance testing. CTFL-AcT exam helps individuals to gain better insight into the acceptance testing process, including its purpose, the types of testing carried out, and how to identify and prioritize the risks involved in a software project. By taking CTFL-AcT Exam, individuals can differentiate themselves in the field of software testing by validating their knowledge of acceptance testing.

## ISQI ISTQB Foundation Level - Acceptance Testing Sample Questions (Q14-Q19):

### NEW QUESTION # 14

You recently became an acceptance tester in a cross-discipline project, because your predecessor left the company overnight. The 15 project team members are located in different time zones. Everybody seems to work hard on their tasks, but nobody can give you with an overview on the project.

What one of the following actions is BEST to encourage the team members to work closer together?

- A. Knowing about the importance of the personal interactions, you travel from site to site to meet with every project team member and collect their vision
- **B. You organize a workshop with all team members to establish common understanding and to lay the foundation for fruitful trusting collaboration**
- C. You write a long e-mail summarizing your understanding of the project goals, its current difficulties and indicate the steps required to solve the problem
- D. You establish a test management tool to make sure everybody has Access to the requirements and their related test cases.

**Answer: B**

Explanation:

In cross-functional, globally distributed teams, establishing collaboration, communication, and trust is key. A workshop (even virtual) is a proven method for initiating alignment, especially when a new team member joins, and project coordination is weak.

Option A promotes transparency and collective understanding, crucial for building team cohesion.

Option B is too passive and one-directional. Long emails rarely solve coordination problems in Agile or collaborative contexts.

Option C is about tool setup, not team integration or communication - tools are supportive but not substitutes for human connection.

Option D is not efficient; traveling to meet each team member is impractical and doesn't guarantee a shared team vision.

A). You organize a workshop with all team members to establish common understanding and to lay the foundation for fruitful trusting collaboration.

#### NEW QUESTION # 15

Which of the following report formats fits the intended audience BEST?

- A. Progress trend charts for the project manager
- B. Test results pie charts for the development team
- C. Defect reports for the project's steering group
- D. Top 3 testing project risks for system users

**Answer: A**

Explanation:

Effective test reporting should be tailored to the audience's role and needs. Project managers are typically concerned with high-level progress, schedules, risks, and milestones. Progress trend charts (e.g., test execution over time, defect trends) provide insights into how the project is advancing and help identify delays or bottlenecks.

Option B is correct as it fits the informational needs of a project manager.

Other options:

A: Defect reports are too detailed for steering groups, which prefer strategic summaries or risk reports.

C: Pie charts may provide high-level summaries, but development teams usually need detailed defect or test result data.

D: System users (e.g., customers) are not responsible for project risks and would not benefit from test risk rankings.

B). Progress trend charts for the project manager

#### NEW QUESTION # 16

Which one of the following arguments is the BEST reason to add additional information to BPMN diagrams?

- A. Link to requirements / user stories enable testers to execute the tests
- B. Link to priorities help test case authors to write comprehensive test cases
- C. Link to risks provide input to testers for selecting regression tests
- D. Links to requires test equipment facilitate test case reviews of stakeholders

**Answer: C**

Explanation:

In BPMN models, additional annotations such as links to requirements, test data, or risks improve the value of the diagram for downstream stakeholders like testers. When BPMN tasks or flows are linked to known risks, testers can prioritize regression test cases accordingly - a key principle in risk-based testing.

Option D is correct because linking risks to business processes gives testers meaningful input for deciding which parts of the system require deeper or repeated testing.

Other options:

A: Priority links are useful, but less impactful than risk-based test selection.

B: Links to test equipment are not commonly embedded in process diagrams and are more relevant to hardware or system integration testing.

C: Linking to requirements helps traceability, but execution readiness is more closely tied to test cases and data than to BPMN.

D). Link to risks provide input to testers for selecting regression tests

#### NEW QUESTION # 17

Which one of the following statements describes correctly how acceptance testing may be augmented with other test techniques or approaches?

- A. In a priority-based testing approach, prioritization of acceptance tests depends on identified product risks.
- B. In a risk-based testing approach, acceptance criteria are derived from the tester's experience and intuition.
- C. In a black-box testing approach, acceptance test scenarios follow the implemented sequence of function calls in the code.
- **D. In a model-based testing approach, acceptance tests are generated from graphical or textual models.**

**Answer: D**

### NEW QUESTION # 18

Which one of the following statements describes the collaboration between business analysts and testers BEST?

- A. Business analysts usually cannot review acceptance tests, because they do not understand the technical details.
- B. Once the requirements and acceptance criteria have been defined, business analysts are no longer involved in testing activities.
- **C. Business analysts collaborate on test planning and risk analysis to ensure that further on, appropriate test cases are developed and prioritized.**
- D. Testers participate in identifying business needs of stakeholders to better understand the business needs and related requirements.

**Answer: C**

Explanation:

The ISTQB CTFL Acceptance Testing Syllabus emphasizes the importance of collaboration between business analysts and testers throughout the testing lifecycle, especially during test planning and risk identification.

Business analysts contribute domain knowledge and business context, which is crucial in identifying business- critical areas, defining priorities, and ensuring that acceptance tests align with business goals.

Option A correctly identifies this collaboration. During test planning, business analysts help define acceptance criteria, identify risks from a business perspective, and support test prioritization to focus on high-value features. Their early involvement ensures that acceptance tests are meaningful and support stakeholder expectations.

Option B is incorrect as business analysts actively review acceptance tests to confirm alignment with business rules, regardless of technical complexity.

Option C is inaccurate because although testers seek to understand business needs, the responsibility for identifying those needs lies with business analysts.

Option D is incorrect; business analysts remain engaged throughout the project lifecycle, including test support and defect triage.

Exact Reference - ISTQB CTFL Acceptance Testing Syllabus (Section 1.4):

"Testers and business analysts collaborate during test planning and analysis activities to ensure the tests meet business needs and risk areas are adequately covered." Therefore, A provides the most accurate and comprehensive description.

### NEW QUESTION # 19

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