Valid CIS-SM Exam Tutorial & Reliable CIS-SM Test Notes

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Topics of Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Exam content is split into Learning Domains that relate to key topics and operations usually encountered during the implementation of ServiceNow. Relevant learning goals have been established in each Learning Domain and are evaluated in the exam. The list below shows the domains, weightings, and sub-skills of learning evaluated by this exam and the percentage of questions represented in each domain. An all-inclusive list of exam content should NOT be considered to include the subskills mentioned.

Service Mapping Pattern Design

- Operations (i.e. Match, Parse variable, Parse file, Parsing strategies)
- Application Identification and Connection Sections (Patterns, Identification and Connection Sections, Troubleshooting)
- Pattern Designer (i.e. Debug, Steps, Temp variables, Command Line Console)
- Scripting (i.e. WMI, SSH, Regex, Command-Line, SNMP)

Service Mapping Configuration 20%

- Groups, Technical Services, Service creation)
- Setup and Configuration (i.e. Configuration files, Tuning, Applications, IP ranges, MID Servers, Icons)
- Credentials, Service Maps, Schedules, Service
- Service Mapping Process Flow (i.e. Process flow, Troubleshooting, Discovery Log)
- Service Configuration (i.e. Entry points, CI Types,

Discovery Configuration

- Discovery Setup and Config (i.e. Behaviors, Clusters, IP Services, Schedules, MID Servers)
- Discovery Troubleshooting (i.e. Discovery Errors, Authentication Errors, Duplicates, Credentials)
- Discovery Process Flow (i.e. PCIE Phases, ECC Queue, Status, Discovered Device)

Event Management

- Event Management Solution (i.e. Business Value, Definition, Positioning, Customer Conversations)
- Alerts (i.e. Task Templates, Alert Rules, CI Binding)
- Event Setup and Configuration (i.e. Event Processing, Event Rules, Event Mapping Rules, Operator Workspace)

Configuration Management Database

- CMDB Identification and Reconciliation (i.e.Identification Rules, Reconciliation Rules, Datasource Precedence Rules, CMDB Deduplication Tasks)
- CI Class Management (i.e. CMDB Health Dashboard, CI Class Manager, CMDB Tables, Reclassification, CMDB Relationships)

Service Mapping Engagement Readiness

- Planning (i.e. Implementation Skill Sets, MID Server Requirements, Implementation Requirements, Security Requirements)
- Scoping (i.e. Service definition, Shared services, Licensing, Supported Applications)

The **CIS-SM exam dumps pdf** contains all of these topics so definitely check them to get a fair understanding of the exam topics.

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ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q87-Q92):

NEW QUESTION # 87
Using Pattern Designer, which one of the following Delimited Text Parsing Strategies could be used to parse CO from the string:
Location, Denver,CO

- A. Delimiter of Denver and position 2
- B. Delimiter of a comma and position 3
- C. Delimiter of Location, and position 2
- D. Delimiter of a comma and position 2

Answer: B

NEW QUESTION # 88
Which one of the following describes when the MID Server config.xml file is read and used?

- A. MID Server application start
- B. Config.xml file updated and saved
- C. Config.xml file created and saved
- D. MID Server application stop

Answer: C

NEW QUESTION # 89
Which one of the following Regular Expressions could be used to parse the value 5.2.0 from the string?

- A. Version $(\d+).(\d+).(\d+)$
- B. Version$\s+(\d+\.\d+\.\d+)$
- C. Version $(\d+)$
- D. Version $(\.*)$

Answer: D

NEW QUESTION # 90

In Service Mapping, which one of the following must be available or created in advance, in order to be able to create a Discovery Pattern?

- A. Identification Rule
- B. Process Classifier
- C. Application Service
- D. CI Type/Table

Answer: D

NEW QUESTION # 91

Which one of the following can be used to enable patterns to search for additional attributes and modify discovery logic defined in an Identification Section without modifying the baseline pattern and potentially impacting upgrades?

- A. Add step(s) directly to the NDL code.
- B. Add step(s) to the pattern's Extension Section.
- C. Add step(s) to the pattern's Connection Section.
- D. Add step(s) to the pattern's Identification Section.
- E. Add step(s) to the pattern's Update Set.

Answer: B

NEW QUESTION # 92

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