

Exam Peoplecert ITIL-4-DITS Sample - ITIL-4-DITS Pass Rate



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Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q12-Q17):

NEW QUESTION # 12

Why might an organization choose to Implement an Innovation even though it does not meet its minimum requirement for 'return on Investment' (ROI)?

- A. The innovation is low risk
- B. The innovation is essential for the a organization to survive
- C. The innovation is low cost

- D. The innovation will deliver significant benefit for the organization

Answer: C

NEW QUESTION # 13

Which statement about metrics is CORRECT?

- A. Lagging metrics predict what is likely to happen in the future
- **B. Lagging metrics report what has been achieved**
- C. Leading metrics are difficult to measure, but easy to influence
- D. Lagging metrics are easy to measure and to influence

Answer: B

Explanation:

Lagging metrics report what has been achieved by measuring the outcomes or results of past actions or activities. They are easy to measure but difficult to influence. They are useful for evaluating performance and validating hypotheses. Leading metrics predict what is likely to happen in the future by measuring the inputs or drivers of future outcomes or results. They are difficult to measure but easy to influence. They are useful for forecasting and influencing performance. Reference: ITIL 4 Leader: Digital and IT Strategy, page 83-84

NEW QUESTION # 14

The leaders of an organization are defining an approach to optimize its value streams and processes to create a more efficient way of working.

What should this approach focus on?

- A. Organizational agility
- **B. Elimination of waste**
- C. Uninterrupted delivery
- D. Organizational resilience

Answer: B

NEW QUESTION # 15

An IT manager is creating a business case to justify the investment required to replace existing technology with new cloud services to support a digital transformation strategy.

What should be described in the section on opportunity cost?

- **A. The value that would be generated if the organization made a different investment**
- B. The estimated increase in revenue generated from sales of the new services
- C. The technology and resource costs of migrating to the cloud services
- D. The ongoing cost of maintaining and supporting the cloud services

Answer: A

NEW QUESTION # 16

An organization strategy requires them to continually maintain market relevance.

Which approach is the MOST relevant to achieve this objective?

- **A. Customer 360**
- B. Employee 360
- C. PESTLE analysis
- D. Digital transformation

Answer: A

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