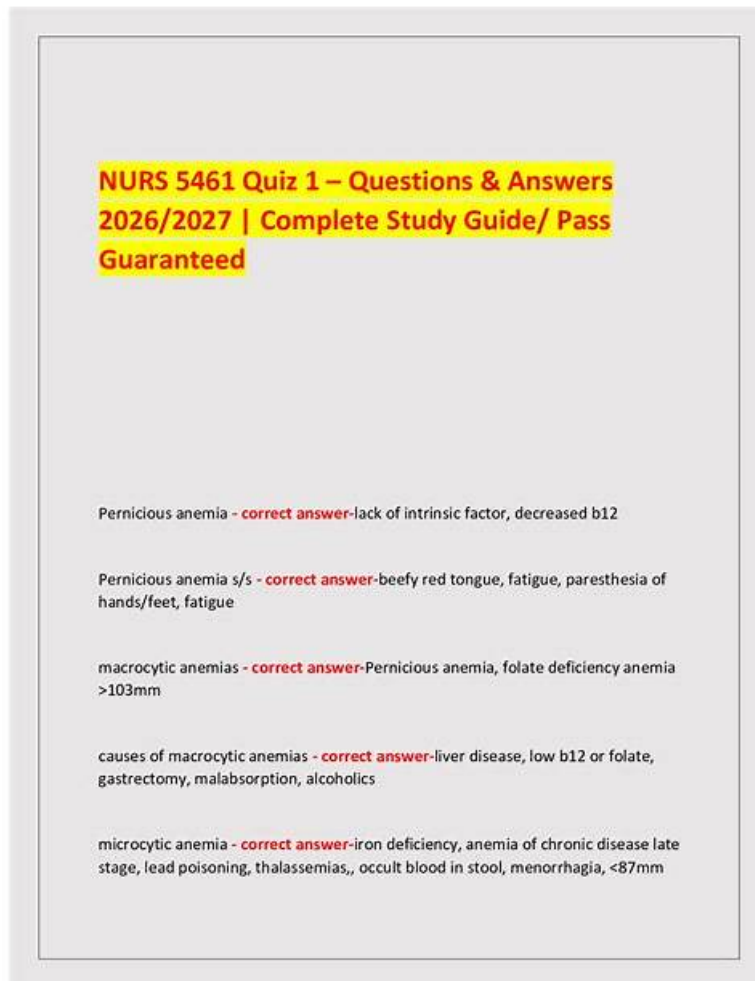


# Pass Guaranteed Quiz 2026 The Best ServiceNow CIS-PA Pass4sure Pass Guide



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## ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Perform Diagnostics and Troubleshooting: This section addresses identifying and resolving issues using Spotlight diagnostic tools to monitor system health and performance.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.</li> </ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Configure Indicators and Indicator Sources:</b> This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Administration and Solutions:</b> This domain covers administrative tasks using the Admin Console and accelerating deployment with pre-built Content Packs.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• <b>Architecture and Deployment:</b> This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• <b>Data Collection:</b> This domain explains how Performance Analytics gathers and processes data, including collection flow, configuration properties, and troubleshooting collection issues.</li> </ul>

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## HOT CIS-PA Pass4sure Pass Guide - High-quality ServiceNow Latest CIS-PA Exam Questions: Certified Implementation Specialist - Platform Analytics

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### ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q27-Q32):

#### NEW QUESTION # 27

Which Indicator should be excluded from a Historic Data Collection because its scores cannot be accurately collected?

- A. Number of open problems not updated in the last 90 days
- B. Number of incidents resolved in time
- **C. Summed age of open problems**
- D. Number of new requests

**Answer: C**

Explanation:

Historic Data Collection is designed to accurately reconstruct past indicator scores based on historical records. Indicators that rely on calculated age values, such as summed age of open problems, cannot be accurately reconstructed because age is a time-relative value that depends on the exact moment of calculation.

Count-based indicators (options A, B, and D) can be recalculated historically by evaluating record states at specific points in time. However, summing age values requires knowing the precise age of each record at each historical interval, which is not reliably reproducible. ServiceNow documentation explicitly warns against using historic data collection for age-based and duration-sum indicators, making option C the correct exclusion.

#### NEW QUESTION # 28

Where are Next Experience Dashboards and Data Visualizations created?

- A. In the Analytics Hub
- **B. In the Analytics Center**
- C. In Reports Administration
- D. In Analytics Administration

**Answer: B**

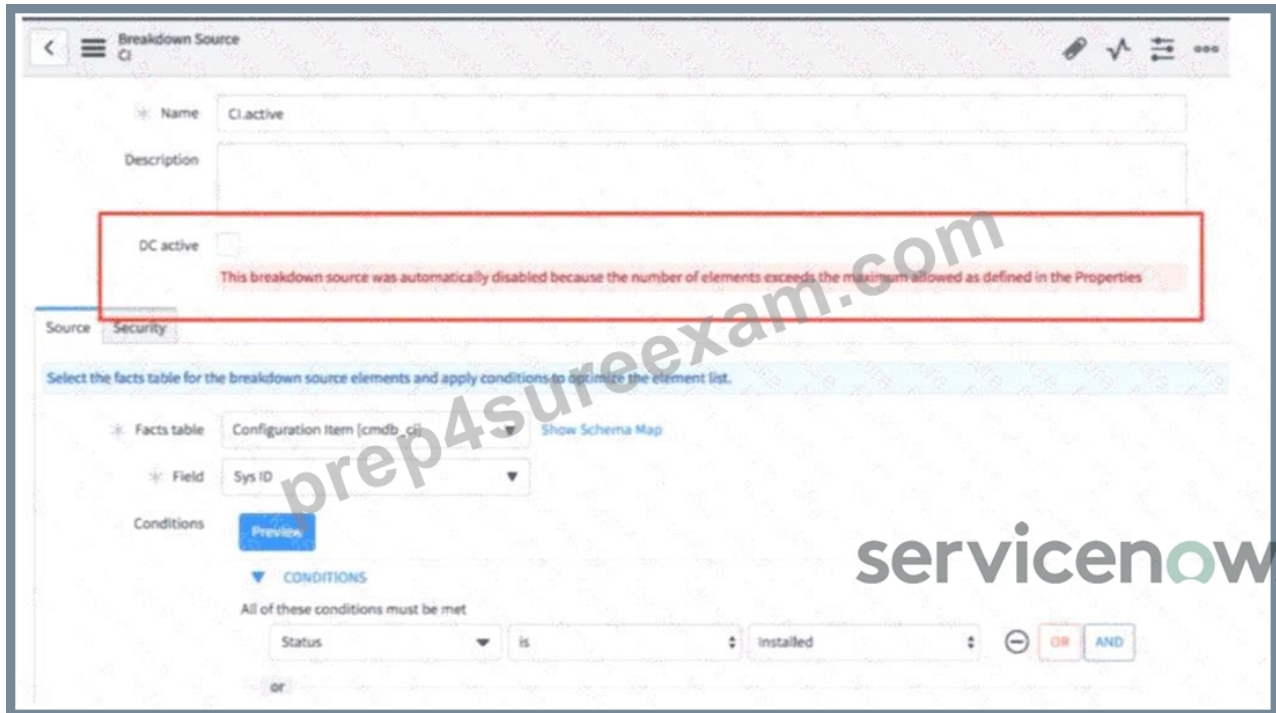
Explanation:

Analytics Center is the workspace used to create and manage Next Experience Dashboards and Data Visualizations. It provides a unified interface for building modern, interactive analytics experiences, including metric visualizations, time series, breakdown views, and dashboards.

Analytics Hub is primarily used for viewing and exploring existing analytics, not creating them. Reports Administration and Analytics Administration serve different purposes and do not support Next Experience dashboard creation. ServiceNow documentation explicitly identifies Analytics Center as the creation and management environment for Next Experience analytics content, making option D the correct answer.

### NEW QUESTION # 29

You see this error in a Breakdown Source:



Which action resolves the issue?

- A. Enable DC active. Nothing more is required.
- B. Enable DC active. Modify system properties to increase the maximum number of breakdown elements that can be included in data collection.
- C. Enable DC active. Modify the Breakdown Source conditions to reduce the returned elements list below the system property setting.
- D. Delete and recreate the Breakdown Source.

**Answer: C**

Explanation:

In ServiceNow Platform Analytics, a Breakdown Source is automatically disabled when the number of generated breakdown elements exceeds the maximum element limit defined in system properties (for example, properties controlling the maximum allowed breakdown elements during data collection). This safeguard exists to protect system performance and prevent excessive storage and processing during data collection jobs.

When this error occurs, the recommended and documented resolution is not to increase the system property arbitrarily. Increasing the global limit can negatively impact performance across all analytics workloads and is discouraged unless there is a strong architectural justification.

Instead, ServiceNow best practice is to refine the Breakdown Source conditions—for example, by adding filters, narrowing scope, or excluding unnecessary records—so that the number of returned elements falls below the configured system threshold. Once the conditions are optimized, you can safely re-enable DC active, and the breakdown will participate in data collection successfully. Simply re-enabling DC active without reducing elements will cause the breakdown to be disabled again, and deleting/recreating the source does not address the root cause. Therefore, option C is the correct and fully supported resolution according to ServiceNow Platform Analytics documentation and best practices.

### NEW QUESTION # 30

In KPI Details, what happens when an indicator is forecasted to hit a future target?

- A. The KPI status is set to On Track
- B. The target owner is prompted to set a new Target Review date
- C. A comment is automatically generated
- D. A new target is automatically set as an improvement of the current target

**Answer: A**

Explanation:

In KPI Details, Platform Analytics uses forecasting to predict whether an indicator is likely to meet its defined target within the specified timeframe. When the forecast shows that the indicator is expected to reach the target, the KPI status is automatically set to "On Track." This status update helps stakeholders quickly assess performance without manual interpretation of trend lines. Platform Analytics does not automatically create new targets, generate comments, or prompt target owners to change review dates as part of the forecasting process. Those actions remain manual and governed by performance review practices. ServiceNow documentation explains that KPI status reflects the relationship between current performance, targets, and forecasted trends, making option C the correct answer.

### NEW QUESTION # 31

What is a Breakdown?

- A. It is a choice list of possible attribute values
- B. It is the ability to group or filter indicator scores
- C. It is a source table for categorization data
- D. It is the ability to group or filter report data

**Answer: B**

Explanation:

In Platform Analytics, a Breakdown is used to group or filter indicator scores based on specific attributes, such as priority, category, assignment group, or age ranges. Breakdowns allow users to analyze how different segments contribute to overall performance and to compare trends across those segments over time.

Breakdowns operate on indicator scores, not on raw report data. While reports can also be grouped or filtered, that functionality is separate from Performance Analytics. A Breakdown does not define the source table itself (that is the role of the Breakdown Source), nor is it merely a choice list. ServiceNow documentation clearly defines Breakdowns as a core analytics concept used to slice indicator data for deeper performance insight, making option D the correct answer.

### NEW QUESTION # 32

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