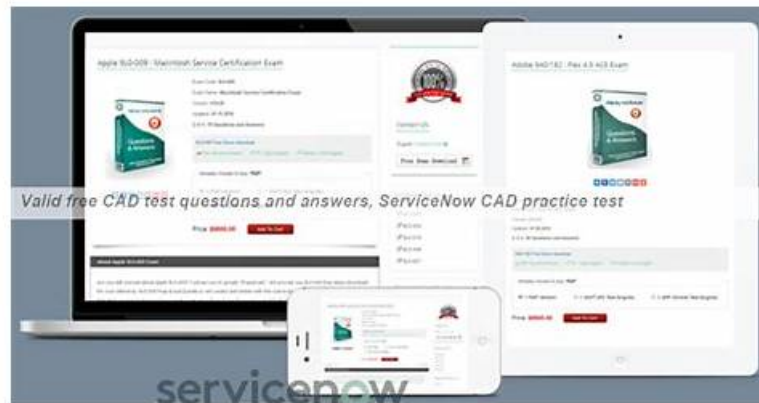


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ServiceNow Certified Application Developer-ServiceNow Sample Questions (Q177-Q182):

NEW QUESTION # 177

Which objects can be used in Inbound Action scripts?

- A. current and producer
- **B. current and email**
- C. current and previous

- D. current and event

Answer: B

Explanation:

Inbound Action scripts are server-side scripts that run when an email is received by the system. They can use the current object to access the record that is created or updated by the email, and the email object to access the properties and methods of the email message. The previous and event objects are not available in Inbound Action scripts. The producer object is only available in Record Producer scripts, which are used to create records from a service catalog item.

Reference:

Inbound Action scripts
[Record Producer scripts]

NEW QUESTION # 178

Which method call returns true only if the currently logged in user has the catalog_admin role and in no other case?

- A. `g_user.hasRoleFromList('catalog_admin')`
- B. `g_user.hasRoleOnly('catalog_admin')`
- C. `g_user.hasRole('catalog_admin')`
- **D. `g_user.hasRoleExactly('catalog_admin')`**

Answer: D

Explanation:

The method call that returns true only if the currently logged in user has the catalog_admin role and in no other case is `g_user.hasRoleExactly('catalog_admin')`. This method checks if the user has exactly one role, and returns true if it matches the argument. The other methods return true if the user has one or more roles, or if the user has any role from a list of arguments.

References: [ServiceNow Docs - GlideUser API], [ServiceNow Community - Difference between hasRole() and hasRoleExactly()]

NEW QUESTION # 179

How does the Application Picker interact with Application Scope in ServiceNow?

- A. Selecting Global in the Application Picker sets the Application Scope to Incident.
- **B. Selecting an application from the Application Picker sets the Application Scope.**
- C. Global is a reserved application which does not appear in the Application Picker.
- D. Selecting an application from the Application Picker does not set the Application Scope.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

In ServiceNow, the Application Picker is a tool that allows developers to select the active application scope.

When an application is selected from the Application Picker, it sets the Application Scope to that application.

This means that any configurations, scripts, or customizations made will be associated with the selected application's scope.

Therefore, the correct answer is D.

The other options are incorrect:

* A. Selecting Global in the Application Picker sets the Application Scope to Incident: Selecting "Global" sets the scope to the global application, not specifically to Incident.

* B. Global is a reserved application which does not appear in the Application Picker: The Global application does appear in the Application Picker and can be selected.

* C. Selecting an application from the Application Picker does not set the Application Scope: Selecting an application does set the Application Scope.

For more detailed information, refer to the official ServiceNow documentation on Application Scope.

NEW QUESTION # 180

(Which default method prints a message with a blue background at the top of the current form?)

- A. `g_form.showFieldMessage()`

- B. `g_form.showFieldMsg()`
- C. `g_form.addInfoMsg()`
- D. `g_form.addInfoMessage()`

Answer: D

Explanation:

ServiceNow provides multiple ways to show messages to users in the UI, and the correct method depends on whether the message is meant for the top of the form or next to a specific field. In the GlideForm client API, ServiceNow documents `g_form.addInfoMessage(String message)` as the method that adds an informational message to the top of the form. This is the standard client-side approach for showing an info banner at the top area of the current form and is commonly used in Client Scripts and UI Policies to inform users about guidance, rules, or results of client-side logic. ServiceNow's GlideForm documentation specifically names this method and provides examples of its usage via `g_form`. By contrast, `g_form.showFieldMsg()` (and similarly named field-message functions) are used to display messages associated with a particular field location, not as a general blue banner at the top of the form. The option `g_form.addInfoMsg()` is not the documented default method name. Therefore, the correct answer is `g_form.addInfoMessage()`.

NEW QUESTION # 181

Which one of the following is true for a Script Include with a Protection Policy value of Protected?

- A. Any user with the `protected_edit` role can see and edit the Script Include
- B. The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store
- C. The Protection policy option can only be enabled by a user with the admin role
- D. The Protection Policy is applied only if the `glide.app.apply_protection` system property value is true

Answer: B

Explanation:

https://docs.servicenow.com/bundle/rome-application-development/page/build/applications/concept/c_ScriptProtectionPolicy.html

The following is true for a Script Include with a Protection Policy value of Protected:

* The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store.

This is true because the Protection Policy is a feature that allows developers to protect their Script Includes from being viewed or modified by other users when they distribute their applications through the ServiceNow App Store. The Protection Policy is only enforced when the application is installed from the App Store, not when it is developed or tested on the instance.

The following are not true for a Script Include with a Protection Policy value of Protected:

* Any user with the `protected_edit` role can see and edit the Script Include. This is false because the `protected_edit` role is not related to the Protection Policy, but to the Access Control (ACL) rules. The `protected_edit` role allows users to edit protected fields on a table, such as the script field on the `sys_script` table, which stores the Business Rules. The Protection Policy does not use roles to control access to the Script Includes, but a cryptographic key that is generated when the application is published to the App Store.

* The Protection policy option can only be enabled by a user with the admin role. This is false because the Protection policy option can be enabled by any user who has the `application_admin` role for the scoped application that contains the Script Include. The `application_admin` role grants full access to the application development and administration within the scope of the application.

* The Protection Policy is applied only if the `glide.app.apply_protection` system property value is true.

This is false because the `glide.app.apply_protection` system property is not related to the Protection Policy, but to the Application Restricted Caller Access (ARCA) feature. The ARCA feature allows developers to restrict the access to the Script Includes from other applications based on the caller's scope. The `glide.app.apply_protection` system property determines whether the ARCA feature is enabled or disabled on the instance. References: Script Includes, Protect Script Includes, Application Restricted Caller Access

NEW QUESTION # 182

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