

CTFL-UT Flexible Learning Mode & Study CTFL-UT Demo



ASSESSMENT in flexible learning mode



ASSESSMENT

On going process of gathering, analyzing, and reflecting on evidence to make informed and consistent judgements to improve future student learning

-(Victoria State Department, 2017, as cited, 2018)



FORMATIVE vs SUMMATIVE



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>> CTFL-UT Flexible Learning Mode <<

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any changes happened to the CTFL-UT Exam, the experts keep close eyes on trends of it and compile new updates constantly. It means we will provide the new updates freely for you later.

ISQI CTFL-UT exam is an online exam that is conducted in the English language. CTFL-UT exam consists of 40 multiple-choice questions that must be completed within 60 minutes. The passing score for the exam is 65%, and the exam fee varies depending on the country where the exam is taken. CTFL-UT Exam can be taken at any time and from anywhere, making it convenient for professionals who have busy schedules.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q25-Q30):

NEW QUESTION # 25

You are asked to evaluate the usability of a software application for a law firm. Due to time and budget constraints, it is not possible to include users in the evaluation process.

Which of the following is a valid approach for evaluating the usability in this case?

- **A. Usability Review**
- B. User surveys
- C. Accessibility Evaluation
- D. Usability testing

Answer: A

Explanation:

When actual users cannot be included, a usability review (often an expert or heuristic evaluation) is the most practical method. Trained evaluators examine the interface against usability principles and standards to identify potential issues. Surveys require user input, and usability testing cannot proceed without users.

Accessibility evaluation targets inclusivity for users with impairments, which is related but not a substitute for overall usability evaluation. Therefore, option A is the only valid method under these constraints.

References:

Nielsen Norman Group: Heuristic Evaluation

Usability.gov: Expert Reviews and Inspections

ISO 9241-110 - Usability Principles

NEW QUESTION # 26

What location is NOT suitable for conducting a usability test?

- **A. A room where no action of the user can be seen or recorded by any means.**
- B. A room at the place where the test participant lives or works.
- C. A public place, such as a cafe.
- D. Two office rooms that are connected by a video link.

Answer: A

Explanation:

The primary goal of usability testing is to observe and record user behavior while interacting with the system.

A location where user actions cannot be seen or recorded (option A) completely undermines the test's purpose and is therefore not suitable.

While options B, C, and D are not ideal in all cases, they can still be valid settings depending on the context.

Testing in a user's natural environment (B) increases ecological validity. Remote testing via video link (C) is widely accepted. Testing in a public setting (D) can be useful for mobile apps or services intended for real-world use.

References:

Usability.gov: Conducting Usability Testing

Nielsen Norman Group: Choosing a Usability Testing Location

NEW QUESTION # 27

As an expert for usability, you're in charge of the usability part of the development of a business application for a large customer. You have worked as a usability expert with the development team for two years and are operating well together; the developers

value your feedback and give their bests implementing your suggestions. The product is in an early stage, so there's only a rudimentary prototype available.

Given this information, what is the best approach to verify the usability at the current stage?

- A. Unmoderated usability test
- **B. Usability review**
- C. Usability maturity assessment
- D. Usability test in the lab

Answer: B

Explanation:

At an early development stage where only a rudimentary prototype exists, a usability review (e.g., expert or heuristic review) is the most effective method. It allows usability specialists to identify potential usability issues without the need for a fully functioning product. Reviews can provide immediate, actionable feedback to guide design improvements before moving into more resource-intensive usability testing. An unmoderated usability test (B) or lab test (D) may be impractical at this stage due to limited interactivity. A usability maturity assessment (C) evaluates organizational processes and is not applicable to evaluating a specific prototype.

References:

Nielsen Norman Group: When to Use Heuristic Evaluation
ISO 9241-210:2019 - Human-Centered Design Processes
Usability.gov: Usability Evaluation Types

NEW QUESTION # 28

Your project manager asked you for your advice. A recent project failed because the users were not satisfied with the final product, although your project manager claimed that she followed the human-centered design process. She interviewed users at the start of the project, created a first prototype and evaluated that prototype.

Which part of the human-centered design process did she miss?

- A. The "design"-part
- **B. The "iterate"-part**
- C. The "analyze"-part
- D. The "evaluate"-part

Answer: B

Explanation:

The human-centered design process emphasizes iterative development-testing and refining designs through multiple cycles. In the scenario, the project manager interviewed users and evaluated a prototype but did not iterate based on feedback. Skipping iteration likely resulted in unmet user needs. Human-centered design, per ISO 9241-210, includes: understanding context of use, specifying requirements, producing design solutions, and evaluating-repeated iteratively. Hence, option D ("iterate") is correct.

References:

ISO 9241-210:2019 - Human-Centered Design Processes
Usability.gov: Human-Centered Design Activities
Nielsen Norman Group: Iterative Design in UX

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NEW QUESTION # 29

Which of the following is a principal task of the usability test moderator role?

- A. Create a survey plan
- **B. Define testing tasks**
- C. Log usability problems
- D. Write a usability test plan

Answer: B

Explanation:

The usability test moderator plays a crucial role during the execution phase of a usability test. Their principal task is to facilitate the

