

実用的な100-140資格試験試験-試験の準備方法-実 的な100-140試験情報



Fast2testのCiscoの100-140試験トレーニング資料は君の成功に導く鍵で、君のIT業種での発展にも助けられます。長年の努力を通じて、Fast2testのCiscoの100-140認定試験の合格率が100パーセントになっていました。もううちの学習教材を購入した後、認定試験に不合格になる場合は、全額返金することを保証いたします。

Cisco 100-140 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.

トピック 2	<ul style="list-style-type: none"> IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
トピック 3	<ul style="list-style-type: none"> Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.
トピック 4	<ul style="list-style-type: none"> Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.
トピック 5	<ul style="list-style-type: none"> Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.

>> 100-140資格試験 <<

有効的なCisco 100-140資格試験 & プロフェッショナルFast2test - 認定試験のリーダー

模擬試験の準備をしている場合、当社の100-140テスト模擬ファイルが最良の選択であることを確認できます。当社よりも優れた教材を見つけることはできません。100-140準備資料には多くの利点があります。100-140トレーニングガイドのデモを無料でダウンロードして、100-140準備ガイドの特別な機能を詳しく知ることができます。また、100-140試験準備の品質もわかります。100-140試験問題を気に入っていただけることを願っています。

Cisco Certified Support Technician (CCST) IT Support 認定 100-140 試験問題 (Q611-Q616):

質問 # 611

What is an important security measure to implement during a remote management session to ensure the integrity of the user's system?

- A. Allow multiple technicians to join the session to provide quicker problem resolution
- B. Use the user's login credentials to test the system post-repair
- C. Utilize robust authentication methods before establishing a remote connection
- D. Record the session without informing the user to have evidence of all actions taken

正解: C

解説:

Correct Answer. B. Utilize robust authentication methods before establishing a remote connection Strong authentication methods help prevent unauthorized access, ensuring that only the technician who is authorized to resolve the issue can access the system. Option A is incorrect because recording the session without user consent may violate privacy policies. Option C is incorrect because having multiple technicians join could complicate the session and potentially lead to security lapses. Option D is incorrect as using the user's credentials can breach trust and contravene standard security protocols.

質問 # 612

During a routine security check, a user discovers they do not have a recorded BitLocker recovery key for their device. What should they do first to ensure they can recover their system in the event of a lockout?

- A. Change the BitLocker password to reset the recovery key
- B. Encrypt the drive again with BitLocker to generate a new key
- C. Back up their data to an external drive and disable BitLocker
- D. Use the BitLocker management tool to back up the recovery key

正解: D

解説:

The BitLocker management tool allows users to back up their recovery key by printing it, saving it to a file, or saving it to their Microsoft account, ensuring they have access to it if needed.

Option A is incorrect because re-encrypting the drive does not necessarily secure access to a lost recovery key and may lock the user out if done improperly. Option B is incorrect because while backing up data is critical, it does not solve the issue of accessing a recovery key for BitLocker. Option D is incorrect because changing the BitLocker password does not change or reset the recovery key.

質問 # 613

A user has low storage on an iPhone.

You need to tell the user how to increase available storage.

For each action, select Yes if it helps the user increase available storage, or No if it does not.

Note: You will receive partial credit for each correct selection.

Answer Area	Yes	No
Offload unused apps.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Empty the Recently Deleted album.	<input type="checkbox"/>	<input type="checkbox"/>
Enable Optimize Photos .	<input type="checkbox"/>	<input type="checkbox"/>

正解:

解説:

Answer Area	Yes	No
Offload unused apps.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Empty the Recently Deleted album.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Enable Optimize Photos .	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Answer Area



Offload unused apps.

Empty the **Recently Deleted** album.

Enable **Optimize Photos**.

Yes

No

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質問 # 614

Sophie reports that her printouts are incomplete and cut off when using a recently installed high- speed network printer. What should you check to resolve this issue?

- A. Check the network speed and configuration settings on Sophie's computer
- B. Verify the printer is plugged into a UPS
- **C. Ensure the paper size settings in the printer properties match the document settings**
- D. Increase the RAM in Sophie's computer

正解: C

解説:

Correct Answer. C. Ensure the paper size settings in the printer properties match the document settings Incomplete or cut-off printouts can often be due to mismatches in paper size settings in the printer configuration compared to the actual document settings, causing improper formatting during printing.

Option A is incorrect as using a UPS would primarily protect against power fluctuations, not affect print quality or completeness.

Option B is incorrect because while network issues can affect printing, they typically do not result in cut- off documents.

Option D is incorrect as insufficient RAM on Sophie's computer would more likely cause overall performance issues, not specific problems with printout completeness.

質問 # 615

Following the replacement of a faulty network router, what is the best practice for documenting this change within an IT support framework?

- A. Delegate the task of documentation to the newest team member as a learning process
- **B. Update the network topology diagrams and inventory lists with the new router's model and specifications immediately**
- C. Document the change only if the router leads to an improvement in network performance
- D. Wait for a month to ensure the router functions correctly before documenting the change

正解: B

解説:

Correct Answer. A. Update the network topology diagrams and inventory lists with the new router's model and specifications immediately Immediate documentation of hardware changes, such as updating network topology diagrams and inventory lists, ensures that the IT infrastructure records are accurate and up-to-date. This facilitates quicker troubleshooting and maintenance in the future.

Option B is incorrect because delaying documentation risks the loss of important information and can create discrepancies in inventory during audits.

Option C is incorrect because documentation should occur regardless of the performance impact to maintain accurate records of IT assets.

Option D is incorrect because while involving new team members in documentation is valuable for training, it is critical that experienced personnel oversee such important updates to ensure accuracy and consistency.

質問 # 616

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