

# Quiz Plat-Arch-204 Exam Tutorial - Unparalleled Sample Salesforce Certified Platform Integration Architect Questions Answers



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## Salesforce Plat-Arch-204 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Maintain Integration: This domain focuses on monitoring integration performance, defining error handling and recovery procedures, implementing escalation processes, and establishing reporting needs for ongoing integration health monitoring.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>• Evaluate the Current System Landscape: This domain covers analyzing existing technical environments to understand current systems, their standards, protocols, limitations, and boundaries, while identifying constraints and authentication</li> <li>• authorization requirements.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Translate Needs to Integration Requirements: This domain involves converting business needs into technical specifications by documenting systems and patterns, evaluating constraints, defining security requirements, and determining performance needs like volumes, response times, and latency.</li> </ul>

## Salesforce Certified Platform Integration Architect Sample Questions (Q121-Q126):

### NEW QUESTION # 121

The URL for a business-critical external service providing exchange rates changed without notice. Which solutions should be implemented to minimize potential downtime for users in this situation?

- A. Enterprise Service Bus (ESB) and Remote Site Settings
- B. Named Credentials and Content Security Policies
- C. Remote Site Settings and Named Credentials

**Answer: C**

Explanation:

To minimize downtime when an external endpoint changes, an Integration Architect must ensure that the URL is not "hardcoded" within Apex code or configuration. The standard Salesforce mechanism for abstracting and managing external endpoints is Named Credentials.

Named Credentials specify the URL of a callout endpoint and its required authentication parameters in one definition. If the URL changes, an administrator simply updates the "URL" field in the Named Credential setup. This change takes effect immediately across all Apex callouts, Flows, and External Services that reference it, without requiring a code deployment or a sandbox-to-production migration.

Along with Named Credentials, Remote Site Settings (or the more modern External Website Configurations) are required.

Salesforce blocks all outbound calls to URLs that are not explicitly whitelisted.

By having both in place, the remediation process is:

Update the URL in the Named Credential.

Update (or add) the new URL in the Remote Site Settings.

This approach follows the "Separation of Concerns" principle. Option B (ESB) could technically handle this, but it adds an extra layer of failure and complexity for a simple URL change. Option C (Content Security Policies) is used to control which resources (like scripts or images) a browser is allowed to load in the UI; it does not govern server-side Apex callouts. Therefore, the combination of Named Credentials and Remote Site whitelisting is the most efficient and standard way to provide architectural agility and minimize downtime.

### NEW QUESTION # 122

A media company recently implemented an IAM system supporting SAML and OpenId. The IAM system must integrate with Salesforce to give new self-service customers instant access to Salesforce Community Cloud. Which requirement should Salesforce Community Cloud support for self-registration and SSO?

- A. SAML SSO and Registration Handler
- B. OpenId Connect Authentication Provider and JIT provisioning
- C. SAML SSO and Just-in-Time (JIT) provisioning

**Answer: C**

Explanation:

To provide "instant access" for new customers via an external IAM system using SAML, Salesforce provides a declarative feature called Just-in-Time (JIT) provisioning.

When a customer attempts to log in to the Community (Experience Cloud) through the IAM system, the IAM system (acting as the Identity Provider) sends a SAML assertion to Salesforce. If JIT provisioning is enabled, Salesforce parses the user information contained in that assertion—such as name, email, and federation ID. If a corresponding User record does not exist, Salesforce

automatically creates one on-the-fly and then logs the user in. This eliminates the need for a manual registration step or pre-provisioning accounts.

Option A is slightly incorrect because Registration Handlers are specifically associated with Authentication Providers (which use OpenID Connect/OAuth), not SAML SSO. Option C is incorrect because JIT provisioning is a feature of SAML, while Authentication Providers use the Registration Handler class to achieve the same result. For a "self-service" scenario where speed to market and standard protocols are key, SAML SSO with JIT provisioning is the architect's primary choice for automating user management and providing a seamless single-entry point for subscribers.

### NEW QUESTION # 123

Northern Trail Outfitters needs to send order and line items directly to an existing finance application webservice when an order is fulfilled. It is critical that each order reach the finance application exactly once for accurate invoicing. Which solution should an architect propose?

- A. Trigger invokes Queueable Apex method, with custom error handling process
- B. Trigger makes @future Apex method, with custom error handling process
- C. Button press invokes synchronous callout, with user handling retries in case of error

**Answer: A**

Explanation:

Achieving "exactly once" delivery and high reliability in a critical finance integration requires an asynchronous pattern that provides better control and error handling than standard @future methods. Queueable Apex is the architecturally preferred solution for this scenario.

Queueable Apex offers several advantages over @future methods:

Stateful tracking: Unlike @future, Queueable jobs return a Job ID, allowing the system to monitor progress and verify completion.

Chaining: You can chain jobs to process records sequentially, which helps maintain the integrity of order and line item data.

Complex Data Types: Queueables can accept complex objects as parameters, making it easier to pass high-fidelity order data than the primitive types required by @future.

Option A is unreliable because it relies on human intervention for retries, which is prone to error and does not scale. Option C is less desirable because @future methods cannot be monitored as effectively and lack the ability to return a Job ID for subsequent tracking.

To ensure accurate invoicing, the architect should design the Queueable class with a custom error handling process that includes logging failures and a retry mechanism. Additionally, to prevent duplicate invoicing, the finance application should be designed with an Idempotency check (using a unique Order ID from Salesforce) to ensure that if a retry is sent, the system recognizes the duplicate and does not create a second invoice. This combination of Queueable Apex and idempotency provides the highest level of reliability for critical financial transactions.

### NEW QUESTION # 124

The director of customer service at Northern Trail Outfitters (NTO) wants to capture and trend specific business events that occur in Salesforce in real time. The metrics will be accessed in an ad-hoc manner using an external analytics system. The events include product exchanges, authorization clicks, subscription cancellations, and refund initiations via Cases. Which solution should meet these business requirements?

- A. Case after insert Trigger that executes a callout
- B. Case Trigger after insert, after update to publish the platform event
- C. Case Workflow Rule that sends an Outbound Message

**Answer: B**

Explanation:

To meet a requirement for real-time event capture that supports an external analytics system, the architect must choose a pattern that is scalable, decoupled, and reliable. Platform Events are the modern standard for this use case.

By using a Case Trigger to publish a specific Platform Event, NTO creates a highly decoupled Publish/Subscribe architecture. The external analytics system (or a middleware layer feeding it) acts as a subscriber to the event channel. This is superior to standard callouts or outbound messaging for several reasons:

Durability: Platform Events offer a 72-hour retention window. If the analytics system is momentarily offline, it can use the Replay ID to retrieve missed events.

Atomic Transactions: Triggers can be configured to publish events only after the database transaction successfully commits ("Publish After Commit"), ensuring the analytics system doesn't receive data for transactions that were eventually rolled back.

Event Volume: Platform Events are designed to handle much higher volumes of real-time messages than standard synchronous callouts.

Option A (Apex Callouts) is a point-to-point, synchronous pattern that would block Case processing and risk hitting "Concurrent Long-Running Request" limits. Option B (Outbound Messaging) is reliable but is limited to a single object per message and uses a rigid SOAP format that is less flexible for ad-hoc external analytics than the modern JSON/CometD/gRPC structures used by the event bus. By implementing Option C, the architect ensures that every specific business milestone (refund, exchange, cancellation) is broadcasted immediately, providing the customer service director with the accurate, real-time visibility required for trending and metrics.

### NEW QUESTION # 125

Northern Trail Outfitters requires an integration to be set up between one of its Salesforce orgs and an External Data Source using Salesforce Connect. The External Data Source supports Open Data Protocol. Which configuration should an integration architect recommend be implemented in order to secure requests coming from Salesforce?

- A. Configure CSRF Protection for OData connection.
- B. Configure Special Compatibility for OData connection.
- C. Configure Identity Type for OData connection.

**Answer: C**

Explanation:

In the context of Salesforce Connect, securing the integration depends heavily on how the platform authenticates with the external system. The Identity Type configuration is the fundamental security setting for an External Data Source.

The architect must choose between two Identity Types:

Named Principal: Salesforce uses the same set of credentials for all users to access the external system. This is simple to manage but does not allow the external system to distinguish between individual Salesforce users for auditing or permission purposes.

Per User: Each Salesforce user must have their own credentials for the external system. This is the most secure option as it ensures that the data visible in Salesforce respects the specific permissions the user has in the source system.

By correctly configuring the Identity Type, the architect ensures that the requests coming from Salesforce are properly authorized at the target system. Option B (CSRF Protection) is a security measure to prevent cross-site request forgery but is not the primary mechanism for authenticating the Salesforce service itself. Option A is a technical compatibility setting for non-standard OData implementations and does not directly relate to security. Therefore, recommending the appropriate Identity Type-typically "Per User" for sensitive data-is the key step in securing the OData connection.

### NEW QUESTION # 126

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