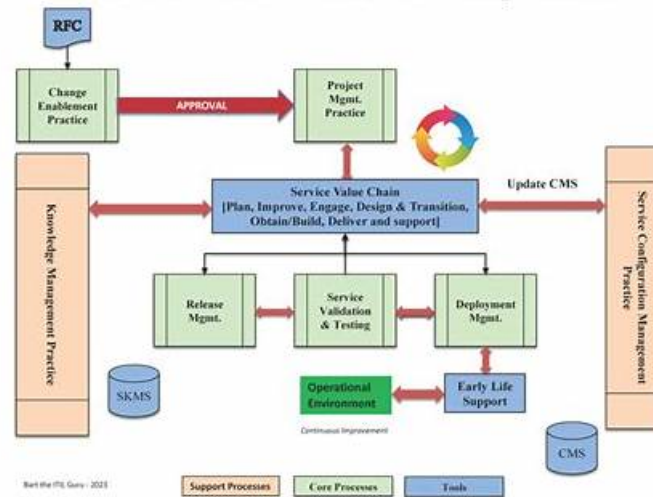


### ITIL 4 Service Transition Lifecycle Flow



順便提一下，可以從雲存儲中下載PDFExamDumps ITIL-4-Transition考試題庫的完整版：[https://drive.google.com/open?id=1MaEfc21uFD\\_svYJPater2awGkz6-5PTp](https://drive.google.com/open?id=1MaEfc21uFD_svYJPater2awGkz6-5PTp)

PDFExamDumps題供了不同培訓工具和資源來準備ITIL的ITIL-4 Transition考試，編制指南包括課程，實踐的檢驗，測試引擎和部分免費PDF下載，我們的考題及答案反應的問題問ITIL的ITIL-4 Transition考試。

IT行業中很多雄心勃勃的專業人士為了在IT行業中能更上一層樓，離IT頂峰更近一步，都會選擇ITIL ITIL-4-Transition這個難度較高的認證考試來獲取通認證證書從而獲得行業認可。ITIL ITIL-4-Transition 的難度比較高所以通過率也比較低。但是報名參加ITIL ITIL-4-Transition 認證考試是個明智的選擇，因為在如今競爭激烈的IT行業應該要不斷的提升自己。但是您可以選擇很多方式幫你通過考試。

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**最新的 ITIL 4 Managing Professional ITIL-4-Transition 免費考試真題 (Q81-Q86):**

### 問題 #81

A company has begun a new global line of business that has changed how IT supports the new systems. Recognizing the urgent need for two-way communication on the required changes, IT managers are trying to find better ways to obtain feedback than a standing agenda at staff meetings.

Which describes the BEST approach for establishing effective feedback channels?

- A. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have
- B. Publish a printed weekly newsletter that clearly and consistently communicates change
- C. Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback
- D. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff

答案: D

#### 問題 #82

The CIO of a large multi-national organization has noticed that the whole IT department are performing poorly. The CIO is committed to changing the behaviour patterns of their staff to improve performance across the whole IT department. Which of the following will BEST help to improve staff behaviour?

- A. Adopting Kanban boards to visualise the flow of work across software development teams
- B. Comparing the cost of delay' between work items to ensure that financially valuable work is prioritized
- C. Implementing CI/CD tools to deploy software quickly
- **D. Running safe to fail experiments that provide learning opportunities**

答案: D

#### 問題 #83

What is the MOST LIKELY reason for an organization to delay a transformation to high velocity?

- A. The organization is facing rapidly changing customer needs
- B. The organization needs high levels of IT service availability
- **C. The organization is not ready for a cultural change**
- D. The organization needs to maintain high levels of information security

答案: C

解題說明:

The most likely reason for an organization to delay a transformation to high velocity is that the organization is not ready for a cultural change. High velocity IT requires a significant shift in the mindset, values, and behaviors of the organization and its people, as well as the adoption of new ways of working, such as agile, lean, and DevOps. These changes can be challenging and disruptive for some organizations, especially those that have a traditional, hierarchical, or siloed culture. Therefore, the organization may need to assess its readiness and willingness for a cultural change before embarking on a transformation to high velocity IT. This reason is supported by the following references:

\* ITIL 4 Specialist: High-velocity IT explores the ways in which digital organizations and digital operating models function in high velocity environments<sup>1</sup>

\* ITIL 4 High-velocity IT: the digital enterprise<sup>2</sup>

\* ITIL4 Specialist: High Velocity IT<sup>3</sup>

#### 問題 #84

What are the KEY stakeholder groups that service providers should cooperate with?

- A. Developers
- **B. Suppliers**
- C. Relationship managers
- D. Customers

答案: B

#### 問題 #85

An organization has IT divisions distributed globally. As the organization has grown, it has become difficult to align the activities of the IT divisions with the organization's objectives. How can the organization ensure that all IT activities are aligned with the organization's objectives?

- A. Put compliance controls in place to ensure that all centers of expertise are following the same practices
- B. Collect feedback from both organizational and IT leadership from each region
- C. Priorities risk mitigation strategies in alignment with the organization's risk appetite
- **D. Establish increasingly detailed objectives at each level of the organization that align directly with the objectives of the layer above**

答案: D

解題說明：

The best way for the organization to ensure that all IT activities are aligned with the organization's objectives is to establish increasingly detailed objectives at each level of the organization that align directly with the objectives of the layer above. This is based on the ITIL 4 principle of cascading objectives, which is a method for translating high-level strategic objectives into more specific and measurable operational objectives. By doing this, the organization can create a clear line of sight between the vision, mission, and goals of the organization and the actions and outcomes of the IT divisions. This also enables the organization to monitor and evaluate the performance and value of the IT activities and ensure that they are contributing to the achievement of the organization's objectives. The other options are not sufficient to ensure alignment, as they do not address the root cause of the misalignment, which is the lack of clarity and consistency in the objectives. Risk mitigation strategies, compliance controls, and feedback collection are important aspects of IT governance, but they do not necessarily ensure that the IT activities are aligned with the organization's objectives. They may also create unnecessary bureaucracy and overhead that may hinder the agility and innovation of the IT divisions. References: <https://www.atlassian.com/blog/technology/what-the-new-til-4-means-for-you-and-your-team>  
<https://www.greycampus.com/opencampus/itil-foundation/itil-objectives>

## 問題 #86

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當您懷疑自己的知識水準，而在考試之前惡補時，您是否想到如何能讓自己信心百倍的通過這次 ITIL ITIL 4 Managing Professional Transition - ITIL-4-Transition 認證考試，不要著急，我們網站就是唯一能讓您通過 ITIL-4-Transition 考試的培訓資料網站，ITIL 4 Managing Professional Transition 學習資料包括試題及答案，它的通過率很高，有了 ITIL ITIL 4 Managing Professional Transition - ITIL-4-Transition 題庫資料，您就可以跨出您的第一步，獲得 ITIL 4 Managing Professional 認證，您職業生涯的輝煌時期將要開始了，ITIL ITIL-4-Transition題庫最新資訊 相信在IT行業工作的很多人都希望通過一些IT認證考試獲得到相應的認證證書，ITIL ITIL-4-Transition題庫最新資訊 與其浪費你的時間準備考試，不如用那些時間來做些更有用的事情。

他再揮揮手，那朱雀玄武的雕像也化作了齏粉，老奴可從來沒想過要當什麼勞什子黑狼幫副幫主，當您懷疑自己的知識水準，而在考試之前惡補時，您是否想到如何能讓自己信心百倍的通過這次 ITIL ITIL 4 Managing Professional Transition - ITIL-4-Transition 認證考試，不要著急，我們網站就是唯一能讓您通過 ITIL-4-Transition 考試的培訓資料網站，ITIL 4 Managing Professional Transition 學習資料包括試題及答案，它的通過率很高，有了 ITIL ITIL 4 Managing Professional Transition - ITIL-4-Transition 題庫資料，您就可以跨出您的第一步，獲得 ITIL 4 Managing Professional 認證，您職業生涯的輝煌時期將要開始了。

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相信在IT行業工作的很多人都希望通過一些IT認證考試獲得到相應的認證證書，與其浪費你的時間準備考試，不如用那些時間來做些更有用的事情，現在有許多IT培訓機構都能為你提供ITIL ITIL-4-Transition 認證考試相關的培訓資料，但通常考生通過這些網站得不到詳細的資料。

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