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Scrum Knowledge SSM (6.0) - SAFe® Scrum Master Points

SSM Chapter 4 Exam Questions and Answers 100% Pass

34) According to the textbook authors, what is the most important skill for building and strengthening positive relationships?

- A) Creativity
- B) Innovation
- C) Communication
- D) Intellectual capacity -Answer-C

35) What factor dominates all other factors in determining promotability?

- A) Technical knowledge
- B) Effective writing skills
- C) Being able to say "no"
- D) Face-to-face communication skills -Answer-D

36) Which of the following is not one of the problems associated with electronic communication?

- A) People are bombarded with an overabundance of information, often poorly presented, so they are less willing to consume all the messages aimed at them.
- B) Interpersonal relationships have been significantly enhanced by using electronic communication methods.
- C) People do not place all the rapid-fire messages in context, so much of the information lacks significance or meaning.

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Scrum SSM: SAFe 5 Scrum Master (SSM) exam is a rigorous exam that requires a thorough understanding of the Scrum framework and the SAFe methodology. SSM exam is divided into multiple sections, each of which tests one's knowledge and understanding of a different aspect of the Scrum framework. SSM Exam is timed and requires one to answer a certain number of questions within the allotted time.

Scrum SSM (6.0) - SAFe® Scrum Master Sample Questions (Q39-Q44):

NEW QUESTION # 39

What is one way a Scrum Master/Team Coach can help improve ART performance?

- A. Communicate the PI Planning agenda
- B. Run an Agile Team charter workshop
- **C. Facilitate cross-team collaboration**
- D. Prioritize the ART backlog for PI Planning

Answer: C

Explanation:

According to the SAFe 6 Scrum Master documentation, one of the ways a Scrum Master/Team Coach can help improve ART performance is to facilitate cross-team collaboration. Cross-team collaboration is the ability of Agile teams to work together effectively and efficiently to deliver value to the customers and stakeholders. It involves sharing information, resolving dependencies, aligning on goals, and providing feedback. Cross-team collaboration is essential for achieving the ART vision and objectives, as well as for delivering integrated and high-quality solutions.

The Scrum Master/Team Coach plays a key role in facilitating cross-team collaboration by 1:

Participating in the Scrum of Scrums (SoS) and ART Sync meetings, where they communicate the team's progress, impediments, and dependencies, and coordinate with other teams and the Release Train Engineer (RTE) Helping the team prepare for and participate in the PI Planning event, where they collaborate with other teams to define and commit to the PI objectives and identify risks and dependencies Supporting the team in the System Demo, where they demonstrate the team's work to other teams and stakeholders, and receive feedback and validation Assisting the team in the Inspect and Adapt (I&A) event, where they review the ART performance, identify improvement opportunities, and create action plans Encouraging the team to adopt Communities of Practice (CoPs), where they share knowledge, best practices, and learnings with other teams and experts Promoting a culture of trust, respect, and cooperation among the team and other teams (Must be taken from SAFe 6 Scrum Master resources) Reference: Scrum Master/Team Coach

Team Sync

PI Planning

System Demo

Inspect and Adapt

[Communities of Practice]

NEW QUESTION # 40

What is the intended value of the Team Sync event?

- A. The team is able to commit to a set of goals to be delivered in the Iteration
- **B. The team aligns on the progress of Iteration Goals**
- C. The team is able to prepare requirements for Iteration Planning
- D. The team reviews and improves processes before the next Iteration

Answer: B

Explanation:

The Team Sync (or Daily Stand-up) in SAFe is a short, focused, timeboxed event that allows the team to align on progress toward iteration goals, identify impediments, and plan the next 24 hours.

The meeting promotes transparency and collaboration, ensuring that all team members are aware of progress and issues that could affect delivery. It also reinforces self-management by allowing the team to adapt plans daily based on new information.

From SAFe guidance:

"The Team Sync allows team members to align on progress toward iteration goals, discuss impediments, and adjust their plans to stay on track." Thus, the correct answer is A. The team aligns on the progress of Iteration Goals, as it captures the event's primary intent.

NEW QUESTION # 41

Three members of Team C created a new workflow to speed up the testing process. They spent an entire Iteration designing the process but discovered, just before implementation, that the system could not support the workflow. The rest of the team was excited to hear what was learned from the failed experiment. Which of the following characteristics of a high-performing Agile Team is Team C demonstrating?

- A. A safe environment for taking risks without fear of embarrassment or criticism
- B. Mutual trust that allows for both healthy conflict and reliance on others
- C. Accountability to each other and the organization for reliably completing quality work
- D. Enjoying the work and working together

Answer: A

Explanation:

A safe environment for taking risks without fear of embarrassment or criticism is one of the characteristics of a high-performing Agile Team. A high-performing Agile Team is a cross-functional group of people that have everything, and everyone, necessary to produce a working, tested increment of product¹. They are empowered, collaborative, aligned, and committed to delivering value to the customers and the organization². One of the factors that enable a high-performing Agile Team is a safe environment where team members can experiment, learn, and grow without fear of failure, blame, or judgment³. A safe environment fosters a culture of innovation, creativity, and continuous improvement, as well as a sense of psychological safety, trust, and belonging among team members⁴. Team C is demonstrating this characteristic by creating a new workflow to speed up the testing process, even though it did not work out as expected. The rest of the team was excited to hear what was learned from the failed experiment, rather than being disappointed or critical. This shows that the team values learning over perfection, and supports each other in taking risks and trying new things. (Must be taken from SAFe 6 Scrum Master resources) Reference:

Agile Teams - Scaled Agile Framework

High-Performing Teams - Scaled Agile Framework

How to Create a Safe Environment for Agile Teams | AgileConnection

Psychological Safety - Scaled Agile Framework

NEW QUESTION # 42

Good coaches do not give people the answer, but instead they do what?

- A. They guide people to the solution
- B. They hold them to their commitments
- C. they limit the number of questions
- D. They make the decisions

Answer: C

NEW QUESTION # 43

What are the right scenarios for using SAFe Foundations Training Materials? (Select 2)

- A. Train the teams prior to PI Planning.
- B. Familiarize executives with SAFe.
- C. Familiarize Release Train Engineers with the PI Planning process.
- D. Make an initial presentation on SAFe to the organization.
- E. Train Scrum Masters in servant leadership following "SAFe for Teams" training.

Answer: B,D

NEW QUESTION # 44

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