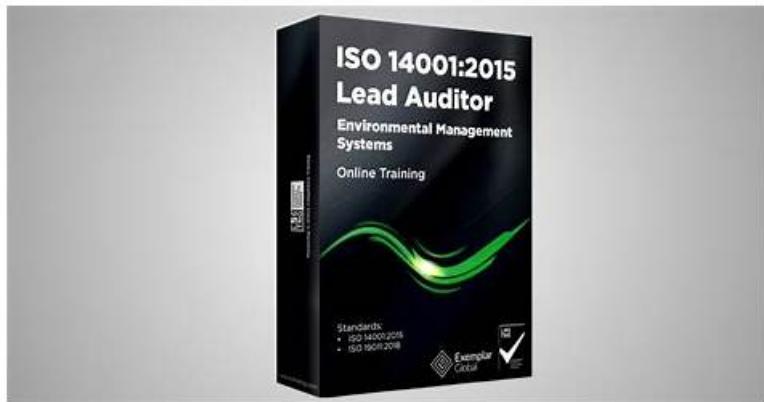


# 素晴らしいISO-14001-Lead-Auditor模擬試験サンプル & 合格スムーズISO-14001-Lead-Auditor試験参考書 | 効率的なISO-14001-Lead-Auditor試験勉強攻略



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>> ISO-14001-Lead-Auditor模擬試験サンプル <<

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## PECB Certified EMS ISO 14001 Lead Auditor Exam 認定 ISO-14001-Lead-Auditor 試験問題 (Q26-Q31):

### 質問 #26

ABC is a large lubricant oils manufacturer located in country A. Due to tax exemption and other economic issues, they decided to move the whole plant to a neighbouring country B. They moved every single piece of the plant (equipment, systems); the new plant has the same layout, the same dimensions, the same suppliers of raw materials and the same customers. Even more, most personnel accepted to move to country B.

They operate a third-party certified EMS; the certificate was transferred to the new plant after a half-day audit from the certification body. You are auditing ABC's EMS in the new location, representing ABC's largest customer. When interviewing the Environmental Manager (EM), you ask:

You: Can I see the plan you developed to keep under control the impact of the EMS due to the change of site?

EM: We listed all elements and processes of the EMS that might need to be changed and selected those that we considered needed a careful review and probably a revision.

Below you will find that list; select six that you consider will need to be revised.

- A. Significant environmental aspects
- B. Process for assessing risks
- C. Personnel competence
- D. Legal requirements
- E. Environmental conditions
- F. ABC's Environmental policy
- G. Emergencies from external conditions
- H. Requirements ABC chooses to comply with
- I. Maintenance of infrastructure
- J. Roles and their responsibilities
- K. External issues related to the context of the organisation

正解: A, C, D, E, G, K

#### 質問 #27

You are leading a recertification audit of XM, a manufacturer of cosmetics products. After the initial certification, XM moved to another site.

After the opening meeting, you are visiting the new site with the production manager (PM). The dialogue is as follows:

You: It seems that you are doing some work in the right-hand corner of the site.

PM: Yes, when we moved to this site, there was a very old, three-stories high building; it was almost empty, and we decided to demolish it and to build a new office for the administrative personnel. DEMO services are doing the job, which is almost over.

You: Do you know what the old building was used for?

PM: I was told that it was a warehouse for chemical storage, including a laboratory and toilets for the personnel. It had also a chimney, I do not know what for.

You: Did you consider it necessary to refer to some parts of the EMS for this work?

PM: No, we were busy moving all equipment and materials to the new site, we did not have time to care about something that was going to disappear.

Which four audit trail issues would you follow?

- A. XM's contract with DEMO to conduct the work
- B. DEMO's environmental policy
- C. Environmental impacts related to the demolition
- D. DEMO's quality policy
- E. XM's supervision of DEMO when doing the work
- F. Business information on DEMO
- G. Audit DEMO's head office personnel
- H. Regulatory approval for DEMO's activities

正解: A, C, E, H

#### 解説:

According to ISO 14001:2015:

Clause 6.1.2 & 6.1.4 (Environmental aspects and planning actions): demolition impacts must be identified and controlled (C).

Clause 8.1 (Operational planning and control): control of outsourced processes (supervision and contract requirements) (B, E).

Clause 9.1.2 (Compliance obligations): regulatory approvals for demolition (H).

The subcontractor's internal policies (A, D, F, G) are generally not part of XM's EMS obligations.

Reference: ISO 14001:2015 Clauses 6.1.2, 6.1.4, 8.1, 9.1.2.

#### 質問 #28

During a Stage 1 audit, the EMS Manager asks that the audit includes coverage of a new storage site on the other side of town that they have taken over since the application was made.

Which two of the following actions should the auditor take?

- A. Inform the auditee that the Stage 2 will be changed to include the new site.
- B. Advise the EMS Manager that, within the existing scope, the new site can be included without any problem.

- C. Suggest that the EMS Manager cancels the audit contract and reapplies for the new situation.
- D. Advise the EMS Manager that the audit scope has been set and the audit will need to proceed as planned.
- E. Determine whether the EMS Management System covers the new site and, if so, proceed with the audit.
- F. Advise the EMS Manager that an extension of the scope is possible but will have to go through established procedures.

正解: E、F

解説:

According to ISO/IEC 17021-1:2015 Clause 9.2.2 and 9.3.1:

Scope changes may be accommodated during the certification process, but proper evaluation is required.

The auditor should:

Confirm whether the EMS has been extended to cover the new site (C).

Inform that scope expansion needs to follow formal procedures through the certification body (F).

Simply including the new site without evaluation (A) is incorrect.

The audit plan can be adjusted, but full reassessment (D) is unnecessary unless significant issues arise.

Reference: ISO/IEC 17021-1:2015 Clause 9.2.2, 9.3.1; ISO 14001 Lead Auditor Course Guide.

### 質問 # 29

A group of 22 Italian restaurants in downtown San Francisco (US) established an EMS following the requirements of ISO 14001. You are performing an internal audit before the fourth certification cycle. The audit plan included an audit of the General Manager (GM) as the last interview before the closing meeting.

During the interview with the GM, you audit clause 10.3 (Continual improvement). The dialogue is as follows.

You: Could you please tell me how did you improve the EMS to enhance environmental performance (Clause 10.3)?

GM: One way to improve the EMS is to improve one or several of its processes. We decided to improve the water-consuming processes in all our branches. We use water in many of our processes (e.g. to wash our kitchens, our cutlery, plates, and glasses, to keep our floors clean). The idea was to review these processes in detail to reduce the amount of water used per customer. Each of the 22 branches sent us their results, we analysed the data and found out that the average water consumption per customer was reduced by 13%; therefore, we improved our environmental performance. We are happy about that.

You: What about the results in each branch?

GM: Have a look at this table:

□ Analysing this table, what would be your decision related to raising nonconformities to clause 10.3? Select two.

- A. I would raise an opportunity for improvement for branches in B, C, and D
- B. I would raise a nonconformity for branches in D
- C. I would not raise any nonconformity
- D. I would raise a nonconformity for branches in C and D
- E. I would raise a nonconformity for the whole group
- F. I would raise a nonconformity for branches in B

正解: A、B

### 質問 # 30

Which one of the following conclusions in the audit report is not required by the certification body when deciding to grant certification?

- A. The plans to address corrective actions related to minor nonconformities have been accepted.
- B. The scope of certification has been fulfilled.
- C. The organisation fully complies with all legal and other requirements applicable to the Environmental Management System
- D. The corrections taken by the organisation related to major nonconformities have been accepted.

正解: C

解説:

According to ISO/IEC 17021-1:2015 Clause 9.4.5 and 9.5.1:

Certification decisions are based on:

The audit conclusions,

Acceptance of corrective action plans for minor nonconformities (A),

Acceptance of corrections for major nonconformities (C),

Confirmation that the scope is fulfilled (B).

Full legal compliance (D) is not a requirement for certification decisions rather, it is the effectiveness of the management system to meet compliance obligations that is assessed.

Reference: ISO/IEC 17021-1:2015 Clause 9.4.5 and 9.5.1; ISO 14001:2015 Clause 9.1.2.

## 質問 #31

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