

New Splunk SPLK-3002 Test Topics, Hottest SPLK-3002 Certification



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Splunk SPLK-3002 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Create and Customize New Custom Deep Dives • Add and Configure Swim Lanes • Describe Effective Workflows for Troubleshooting
Topic 2	<ul style="list-style-type: none"> • Installing and Configuring ITSI • List ITSI Hardware Recommendations • Describe ITSI Deployment Options • Identify ITSI Components
Topic 3	<ul style="list-style-type: none"> • Using Entities in KPI Searches • Templates and Dependencies • Use Templates to Manage Services • Define Dependencies Between Services
Topic 4	<ul style="list-style-type: none"> • Given Customer Requirements, Plan an ITSI Implementation • Identify Site Entities • Data Audit and Base Searches
Topic 5	<ul style="list-style-type: none"> • Glass Tables, Describe Glass Tables • Use Glass Tables • Design Glass Tables • Configure Glass Tables

Topic 6	<ul style="list-style-type: none"> • Describe the Notable Events Workflow • Work with Notable Events • Investigating Issues with Deep Dives •
Topic 7	<ul style="list-style-type: none"> • Anomaly Detection • Enable Anomaly Detection • Work with Generated Anomaly Events • Correlation and Multi KPI Searches • Define New Correlation Searches
Topic 8	<ul style="list-style-type: none"> • Configure User Access Control • Create Service Level Teams • Troubleshooting ITSI • Backup and Restore • Maintenance Mode, Creating Modules, Troubleshooting

Splunk SPLK-3002 Exam is intended for IT professionals who have experience working with ITSI and want to showcase their expertise in this area. SPLK-3002 exam covers a wide range of topics, including ITSI architecture, configuration, and administration, service intelligence, KPIs, and advanced analytics. Candidates should have a good understanding of IT service management (ITSM) concepts and practices, as well as experience with data analytics tools and techniques.

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Splunk IT Service Intelligence Certified Admin Sample Questions (Q61-Q66):

NEW QUESTION # 61

When must a service define entity rules?

- A. If some or all of the KPIs in the service will be split by entity.
- B. To enable entity cohesion anomaly detection.
- C. If the intention is for the KPIs in the service to have different aggregate vs. entity KPI values.
- **D. If the intention is for the KPIs in the service to filter to only entities assigned to the service.**

Answer: D

Explanation:

Provide a value to filter the service to a specific set of entities. These entity rule values are meant to be custom for each service.

Reference:

A is the correct answer because a service must define entity rules if the intention is for the KPIs in the service to filter to only entities assigned to the service. Entity rules are filters that match entities to services based on entity aliases or entity metadata. If you enable the Filter to Entities in Service option for a KPI, you need to define entity rules for the service to ensure that the KPI search results only include the relevant entities for the service. Otherwise, the KPI search results might include entities that are not part of the service or exclude entities that are part of the service. Reference: [Define entities for a service in ITSI], [Configure KPI settings in ITSI]

NEW QUESTION # 62

Which of the following items describe ITSI Backup and Restore functionality? (Choose all that apply.)

- A. ITSI backup is inclusive of KV Store, ITSI Configurations, and index dependencies.
- **B. kvstore_to_json.py can be used in scripts or command line to backup ITSI for full or partial backups.**
- C. A pre-configured default ITSI backup job is provided that can be modified, but not deleted.
- **D. ITSI backups are stored as a collection of JSON formatted files.**

Answer: B,D

Explanation:

ITSI provides a kvstore_to_json.py script that lets you backup/restore ITSI configuration data, perform bulk service KPI operations, apply time zone offsets for ITSI objects, and regenerate KPI search schedules.

When you run a backup job, ITSI saves your data to a set of JSON files compressed into a single ZIP file.

Reference:

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/kvstorejson>

<https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/BackupandRestoreITSIconfig> C and D are correct answers because ITSI backup and restore functionality uses kvstore_to_json.py as a command line script or as part of custom scripts to backup ITSI data for full or partial backups. ITSI backups are also stored as a collection of JSON formatted files that contain KV store objects such as services, KPIs, glass tables, etc. A is not a correct answer because there is no pre-configured default ITSI backup job provided. You can create your own backup jobs or use the command line script or custom scripts to backup ITSI data. B is not a correct answer because ITSI backup is not inclusive of index dependencies. ITSI backup only includes KV store objects and optionally some .conf files. You need to use other methods to backup index data. Reference: [Overview of backing up and restoring ITSI KV store data], [Create a full backup of ITSI], [Create a partial backup of ITSI]

NEW QUESTION # 63

Which of the following is an advantage of using adaptive time thresholds?

- **A. Automatically update thresholds daily to manage dynamic changes to KPI values.**
- B. Automatically adjust aggregation policy grouping to manage escalating severity.
- C. Automatically adjust correlation search thresholds to adjust sensitivity over time.
- D. Automatically adjust KPI calculation to manage dynamic event data.

Answer: A

Explanation:

Reference:

Adaptive thresholds are thresholds calculated by machine learning algorithms that dynamically adapt and change based on the KPI's observed behavior. Adaptive thresholds are useful for monitoring KPIs that have unpredictable or seasonal patterns that are difficult to capture with static thresholds. For example, you might use adaptive thresholds for a KPI that measures web traffic volume, which can vary depending on factors such as holidays, promotions, events, and so on. The advantage of using adaptive thresholds is:

A) Automatically update thresholds daily to manage dynamic changes to KPI values. This is true because adaptive thresholds use historical data from a training window to generate threshold values for each time block in a threshold template. Each night at midnight, ITSI recalculates adaptive threshold values for a KPI by organizing the data from the training window into distinct buckets and then analyzing each bucket separately. This way, the thresholds reflect the most recent changes in the KPI data and account for any anomalies or trends.

The other options are not advantages of using adaptive thresholds because:

B) Automatically adjust KPI calculation to manage dynamic event data. This is not true because adaptive thresholds do not affect the KPI calculation, which is based on the base search and the aggregation method. Adaptive thresholds only affect the threshold values that are used to determine the KPI severity level.

C) Automatically adjust aggregation policy grouping to manage escalating severity. This is not true because adaptive thresholds do not affect the aggregation policy, which is a set of rules that determines how to group notable events into episodes. Adaptive thresholds only affect the threshold values that are used to generate notable events based on KPI severity level.

D) Automatically adjust correlation search thresholds to adjust sensitivity over time. This is not true because adaptive thresholds do not affect the correlation search, which is a search that looks for relationships between data points and generates notable events. Adaptive thresholds only affect the threshold values that are used by KPIs, which can be used as inputs for correlation searches.

NEW QUESTION # 64

When deploying ITSI on a distributed Splunk installation, which component must be installed on the search head(s)?

- A. SA-ITSI-Licensechecker
- **B. ITSI app**

- C. All ITSI components
- D. SA-ITOA

Answer: B

Explanation:

Install SA-ITSI-Licensechecker and SA-UserAccess on any license master in a distributed or search head cluster environment. If a search head in your environment is also a license master, the license master components are installed when you install ITSI on the search heads.

Reference:

When deploying ITSI on a distributed Splunk installation, the component that must be installed on the search head(s) is the ITSI app. The ITSI app contains the main features and functionality of ITSI, such as service creation and management, KPI configuration, glass table creation and editing, episode review, deep dives, and so on. The ITSI app also contains some add-ons that provide additional functionality, such as SA-ITOA (IT Operations Analytics), SA-UserAccess (User Access Management), and SA-Utils (Utility Functions). The ITSI app must be installed on the search head(s) because it handles the search management and presentation functions for ITSI. Reference: Install IT Service Intelligence in a distributed environment

NEW QUESTION # 65

Which of the following is a good use case for creating a custom module?

- A. Modules are required to create entity and service import searches.
- B. Modules are required to be able to create custom visualizations for deep dives.
- **C. Making it easy to migrate KPI base searches and related visualizations to other ITSI installations.**
- D. Creating a service template to make it easy to automatically create new services during service and entity import.

Answer: C

Explanation:

Creating a custom module in Splunk IT Service Intelligence (ITSI) is particularly beneficial for the purpose of migrating KPI base searches and related visualizations to other ITSI installations. Custom modules can encapsulate a set of configurations, searches, and visualizations that are tailored to specific monitoring needs or environments. By packaging these elements into a module, it becomes easier to transfer, deploy, and maintain consistency across different ITSI instances. This modularity supports the reuse of developed components, simplifying the process of scaling and replicating monitoring setups in diverse operational contexts. The ability to migrate these components seamlessly enhances operational efficiency and ensures that best practices and custom configurations can be shared across an organization's ITSI deployments.

NEW QUESTION # 66

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