

# Marvelous CBCI Passguide for Real Exam

**CBCI Exam (For use in studying the Good Practice Guidelines and passing your CBCI exam) Good Luck.**

Initial BIA Objectives Answer- Develop framework for further analysis  
Clarify BCM Program scope

(may combine strategic, tactical, and operational BIA tasks)

Strategic BIA Objective Answer- Identify and prioritize organization's products and services  
Determine org's MTPDs (recovery timescales) and MBCOs (disruption tolerance levels)  
Clarify/review BCM program scope (re: products/services)

Tactical BIA Objective Answer- Determine process(es) required for delivering most urgent products/services  
Assess impact of disruption to required processes

Operational BIA Objective Answer- Identify and prioritize activities (at operational level) that contribute to the identified processes for delivering most urgent products/services  
Determine resources required for activity continuity/recovery  
Collect detailed resource requirements (may be higher than normal to cope with backlog)—inc. supplier dependencies

Tactical BIA Process Answer- For processes (i.e. often cuts across many departments/business units)

Identify process owner  
Determine BIA scope (product/service group under consideration)  
Identify dependencies for processes delivering most urgent products/services  
Quantify each process' MTPD (using those of the group as a guide)  
Establish RTOs and RPOs  
Process owner approves accuracy  
Obtain support from Top Mgmt  
Publish results

Operational BIA Process Answer- Similar to Tactical BIA, BUT focus is on individual activities  
Could be at the departmental or single business unit level

Identify/prioritize activities  
Quantify required resources

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## BCI CBCI Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Introduction: This section lays the groundwork for newcomers to business continuity by clarifying what business continuity is, why it matters in organizational resilience, and how its fundamental practices interconnect under the Good Practice Guidelines (GPG) framework.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Validation: This final module emphasizes testing and verifying the effectiveness of implemented plans through exercises and reviews—ensuring that what was designed and implemented actually performs as intended under real-world conditions.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Policy and Programme Management and Embedding: This part guides users through establishing a Business Continuity Management System (BCMS), including how to craft governance, define a policy, and embed these elements into the fabric of an organization for long-term sustainability.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Implementation: This section covers putting the designed continuity strategies into action, including creating and deploying incident response and business continuity plans, structuring effective response teams, and ensuring operational readiness.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Design: Here, learners explore how to translate analysis into strategic plans by developing continuity designs that mitigate identified risks, ensuring critical operations remain functional or can be quickly restored during disruptions.</li> </ul>

## BCI Certificate of the Business Continuity Institute (CBCI) Sample Questions (Q74-Q79):

### NEW QUESTION # 74

Which of the following statements best describes the relationship between Business Continuity strategies and solutions?

- A. Strategies are high-level approaches for meeting the organization's Business Continuity requirements whereas solutions detail how the strategies will be implemented
- B. Strategies are based on the outcomes of the Business Impact Analysis (BIA) whereas solutions are based on the outcomes of the risk assessment
- C. Strategies align to the direction set out in the Business Continuity policy whilst solutions address the outlined objectives in the Business Continuity Management System (BCMS)
- D. Strategies focus on the methods and procedures for business as usual activities whereas solutions focus on the treatments and actions to minimize risks

**Answer: A**

Explanation:

According to CBCI 7.0, strategies represent the high-level approaches that define how the organization will maintain or recover critical operations, aligned with Business Continuity requirements identified through BIAs and risk assessments. Solutions, on the other hand, are the specific, detailed methods and resources deployed to implement these strategies effectively. Strategies set the direction, while solutions translate these into practical capabilities such as alternate site arrangements, backup systems, or communication plans.

Distinguishing strategies from solutions clarifies planning and execution responsibilities within the BCMS.

Reference: CBCI 7.0 Study Guide, Module 5: Solutions Design, pages 88-90.

### NEW QUESTION # 75

When considering solutions for supplier strategies, the Business Continuity professional should ensure that:

- A. The solutions are reviewed by procurement prior to approval
- B. Suppliers can deliver high-quality products and services during business as usual situations
- C. Suppliers have capability that aligns with the organization's Recovery Time Objectives (RTOs) that rely on them
- D. Priority should be given to existing suppliers

**Answer: C**

Explanation:

Aligning supplier capabilities with the organization's RTOs is essential to maintain continuity of critical supply chain functions. The CBCI 7.0 course specifies that suppliers must be able to recover and deliver their products or services within timeframes that meet the organization's recovery requirements to avoid operational disruption. While quality in business as usual and procurement review are important, they do not guarantee supplier resilience. Prioritizing existing suppliers solely on relationship basis without evaluating continuity capability risks supply failures. Ensuring RTO alignment is a critical criterion in supplier strategy development.

Reference: CBCI 7.0 Study Guide, Module 5: Supplier and Resource Strategies, pages 97-100.

#### NEW QUESTION # 76

When developing a system to measure Business Continuity culture, it is important to take into account:

- A. How to ensure that all personnel are required to respond to the process
- **B. The aims of the activity and how the information will be collected and assessed**
- C. The way that the outcomes will inform the design of Business Continuity solutions
- D. The need to present the outcomes in a positive way for top management and stakeholders

**Answer: B**

Explanation:

According to the CBCI 7.0 course, the primary consideration when developing a system to measure Business Continuity culture is to clearly define the objectives of the measurement activity and establish robust methods for collecting and analyzing relevant data. This includes deciding what aspects of culture to assess (e.g., awareness, attitudes, behaviours), selecting appropriate tools (surveys, interviews, observation), and determining assessment frequency. Accurate data collection and analysis provide meaningful insights that drive improvements and validate cultural initiatives. Presentation style and participation mandates are important but secondary to the integrity and clarity of the measurement process itself.

Reference: CBCI 7.0 Study Guide, Module 4: Measuring Culture, pages 71-73.

#### NEW QUESTION # 77

When developing solutions for people strategies, solutions to recover activities with a short Recovery Time Objective (RTO) requiring redeployment of personnel should be supported by:

- A. Links to social media so the organization can run an extensive recruitment campaign both inside and outside the organization if a disruptive event occurs
- **B. The development of training material including all relevant information and procedures so that this can be made available when required**
- C. Recruitment of additional personnel so that the organization always has access to surplus staff in case of an incident occurring
- D. Induction and training by an operational manager at the time when the disruption is underway so that individuals can build understanding and confidence prior to commencing the allocated tasks

**Answer: B**

Explanation:

Short RTOs necessitate rapid recovery actions that often require personnel to perform tasks they may not usually undertake. The CBCI 7.0 course outlines that providing accessible, comprehensive training materials in advance ensures personnel can quickly familiarize themselves with necessary procedures during a disruption. This proactive preparation supports redeployment without delay, building confidence and reducing errors. While recruitment and on-the-fly training are options, relying on real-time induction is risky and can delay recovery. Social media recruitment is impractical during crises due to time constraints.

Preparedness through training material is key for agility.

Reference: CBCI 7.0 Study Guide, Module 5: People Strategies, pages 98-101.

#### NEW QUESTION # 78

Establishing governance arrangements for a Business Continuity Management System (BCMS) is essential in order to:

- A. Enable the Business Continuity professional to establish their authority and issue instructions on the actions that need to be taken
- B. Develop a project risk register and carry out appropriate risk assessments in the workplace

- C. Commission research into approaches taken by organizations
- D. Ensure that there is ongoing commitment across all organizational functions and levels

**Answer: D**

Explanation:

The CBCI 7.0 course stresses that governance arrangements are key to securing ongoing commitment and support across all levels and functions within an organization. Effective governance structures facilitate leadership involvement, resource allocation, decision-making, and accountability, which are crucial for embedding Business Continuity. While project risk registers and research are valuable tools, and authority is necessary, governance's primary function is to maintain organization-wide engagement and alignment, ensuring the BCMS is sustained and evolves with business needs.

Reference: CBCI 7.0 Study Guide, Module 1: Governance, pages 22-25.

### NEW QUESTION # 79

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