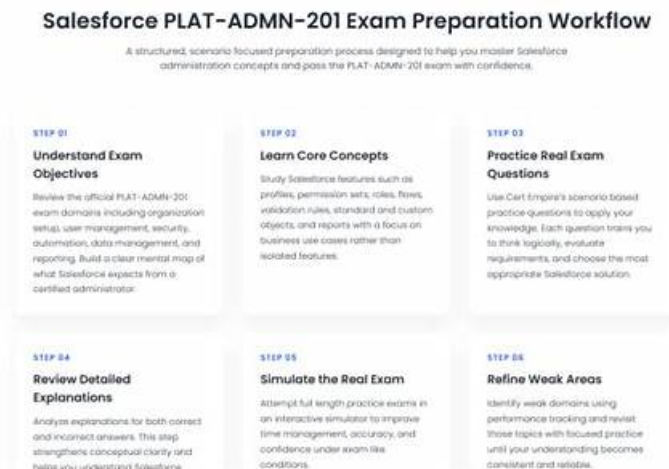


Passing Plat-Admn-201 Score Feedback & Plat-Admn-201 Exam Tutorials



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There is no doubt that advanced technologies are playing an important role in boosting the growth of Salesforce companies. This is the reason why the employees have now started upgrading their skillset with the Salesforce Certified Platform Administrator (Plat-Admn-201) certification exam because they want to work with those latest applications and save their jobs. They attempt the Plat-Admn-201 exam to validate their skills and try to get their dream job.

Salesforce Plat-Admn-201 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Automation: This domain covers automation tools for streamlining business processes, including assignment and escalation rules, Flow configuration for various scenarios, and approval process setup.
Topic 2	<ul style="list-style-type: none"> Agentforce AI: This domain introduces AI-powered agents in Salesforce, covering use cases, configuration in Agent Builder, security considerations, and troubleshooting agent permissions.
Topic 3	<ul style="list-style-type: none"> Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.
Topic 4	<ul style="list-style-type: none"> Configuration and Setup: This domain covers foundational administrative tasks including company settings, user interface configuration, user management with licenses and access controls, and implementing security measures through login restrictions and the Salesforce sharing model.
Topic 5	<ul style="list-style-type: none"> Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.
Topic 6	<ul style="list-style-type: none"> Data and Analytics Management: This domain focuses on data operations including importing, exporting, and backing up data, maintaining data quality through validation rules, and creating reports and dashboards while understanding sharing model impacts.

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Salesforce Certified Platform Administrator Sample Questions (Q103-Q108):

NEW QUESTION # 103

What are three characteristics of a master-detail relationship?

- A. The owner field on the detail records is the owner of the master record.2
- B. The master object can be a standard or custom object.1
- C. Roll-up summaries are supported in master-detail relationships.
- D. Each object can have up to five master-detail relationships.
- E. Permissions for the detail record are set independently of the master.

Answer: A,B,C

Explanation:

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A Master-Detail Relationship has several defining traits:5

Roll-up Summaries: This relationship is the only one that allows the Master record to summarize data (sum, count, min, max) from its Detail records (Option C).

Object Types: The Master can be either a standard object (like Account) or a custom object (Option D).

Ownership and Security: The Detail record inherits its owner from the Master record, and as such, there is no "Owner" field on the Detail record (Option E). Additionally, the detail record's security and sharing settings are inherited from the master, meaning permissions are not independent (negating Option B).

Option A is incorrect because an object can only have a maximum of two master-detail relationships.

NEW QUESTION # 104

Cloud Kicks wants to make sure clients are getting the attention they need and cases are not sitting longer than the Service Level Agreement (SLA) it has with its clients. Which standard feature helps route cases to a Tier 2 team if they have not been addressed in a specific amount of time?

- A. Omni Channel Routing
- B. Milestone and Entitlements
- C. Auto Response Rules
- D. Escalation Rules

Answer: D

Explanation:

Escalation Rules are specifically designed to ensure that cases do not violate a company's Service Level Agreements (SLAs). When a case meets predefined criteria and remains open for a specific duration--such as two hours or seven days--the escalation rule automatically triggers. A Platform Administrator can configure these rules to perform two primary actions: reassigning the case to a different user or queue (such as a Tier 2 support team) and sending notification emails to managers or the new owner to ensure the delay is addressed. While Milestones and Entitlements (Option A) are used to track and display SLA compliance on a record, Escalation Rules are the functional engine used to physically "route" or move the record based on time- based triggers. Omni-Channel (Option B) handles real-time routing based on agent availability rather than time-elapsd thresholds. Auto-Response Rules (Option C) are used only to send initial confirmation emails to customers upon case creation.

NEW QUESTION # 105

Service reps in a call center do not have assigned desks. They sit at any available desk and use the computer on that desk to access Salesforce. A Platform Administrator has been asked to streamline the login process so the reps do not have to authenticate each

time they log in at a different computer. Which function should the administrator use to implement this request?

- A. Custom Profile
- **B. Trusted IP Ranges**
- C. Multi-factor Authentication
- D. Permission Set

Answer: B

Explanation:

In Salesforce, Trusted IP Ranges (configured under Network Access in Setup) define a set of IP addresses from which users can log in without being prompted for a verification code (identity confirmation). In a call center environment where reps use different machines but are all within the same corporate network (sharing a common external IP or range), adding those corporate IPs to the Trusted IP Ranges list "streamlines" the login process. This prevents the system from seeing each new machine as an "unrecognized device". Multi-factor Authentication (Option C) actually adds an extra step to the login process, which is the opposite of streamlining. Profiles (Option A) and Permission Sets (Option D) can manage "Login IP Ranges" (which restrict access to specific IPs), but Trusted IP Ranges are the primary tool for bypassing identity verification within a known network.

NEW QUESTION # 106

Marketing users at Cloud Kicks have been completing the Lead Source field inconsistently, with values like Web, Website, and Online. To ensure data quality, a Platform Administrator needs to standardize these records. Which Flow should the administrator use to clean up these inconsistent Lead Source values?

- **A. Schedule-triggered flow**
- B. Screen flow
- C. Record triggered flow
- D. Segment triggered flow

Answer: A

Explanation:

When an administrator needs to perform a "cleanup" of existing data in bulk, a Schedule-triggered flow is the most efficient choice. This type of flow can be configured to run once (or on a recurring schedule) and process all Lead records that meet the "inconsistent" criteria (e.g., Lead Source equals 'Website' or 'Online')⁴⁶. The flow can then automatically update those records to the standard "Web" value. A Record-triggered flow (Option B) only works on records as they are being created or updated, so it would not fix historical data unless every record was manually touched. Screen flows (Option D) require manual user interaction for each record. Segment-triggered flows (Option A) are used in Data Cloud marketing contexts rather than standard core record cleanup.

NEW QUESTION # 107

Cloud Kicks has an administrator team that manages the org. The company has asked for a small subset of leadership users to have Modify All access, like the administrators have. How should the administrator team accomplish this?

- A. Assign the standard Platform User profile to the leadership users and edit the permissions to Modify All access.
- B. Assign the standard System Administrator profile to the leadership users that includes the Modify All access.
- **C. Assign the standard User profile to the leadership users and add a custom permission set with Modify All access.**
- D. Clone the standard User profile to the leadership users and assign a Modify All role to grant access.

Answer: C

Explanation:

Salesforce best practices dictate the Principle of Least Privilege, which means users should only be given the minimum level of access required to do their jobs. Assigning leadership users the "System Administrator" profile (Option B) is dangerous because it grants them the ability to change the system configuration, delete fields, and manage users. Instead, the administrator should keep the leadership users on their standard functional profile and grant the "Modify All Data" permission via a Permission Set. This approach provides the users with the data visibility they need the ability to view and edit all records across the org) without giving them administrative control over the backend setup. Option A is incorrect because you cannot edit standard profiles directly. Option D is incorrect because "Roles" control record visibility and hierarchy, but they do not grant administrative permissions like "Modify All Data." Using a Permission Set is the most secure and flexible way to

