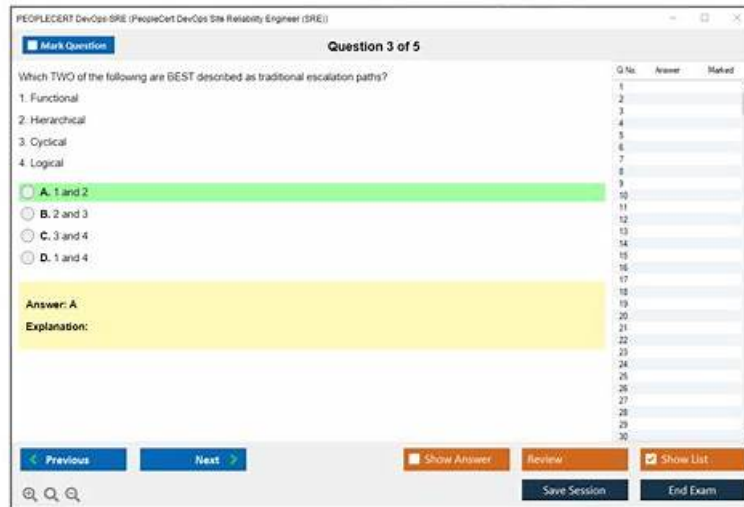


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## Peoplecert PeopleCert DevOps Site Reliability Engineer (SRE) Sample Questions (Q30-Q35):

### NEW QUESTION # 30

Which of the following BEST illustrates the role of a launch coordination engineer?

- A. A software engineer who acts as a consultant and liaison between the parties involved in a launch
- B. A software developer focused on building efficient application startup and shutdown performance
- C. A site reliability engineer focused on stabilizing manual tuning and event monitoring activities
- D. A server engineer focused on rolling out a dynamically scaled application hosting environment

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Google's SRE model includes the role of Launch Coordination Engineer (LCE), described in the SRE Book as: "an engineer who serves as the central liaison between product teams, SRE, and other stakeholders to ensure safe and reliable launches." (SRE Book - Chapter: Production Environment & Launch Coordination).

Their responsibilities include assessing launch readiness, ensuring SLOs are defined, facilitating cross-team communication, and managing risk associated with new service rollouts.

Option C precisely reflects this role: acting as a consultant and liaison across all parties involved in a launch.

Option A focuses on server engineering, which is not the focus of LCE.

Option B describes application-level performance work, unrelated to cross-team launch facilitation.

Option D describes operational tuning, not coordination.

Thus, C is the correct answer, capturing the SRE-defined launch coordination function.

References:

Site Reliability Engineering: How Google Runs Production Systems, Chapter: "Handling Overload and Launch Coordination." The Site Reliability Workbook, Sections on production readiness and launch processes.

### NEW QUESTION # 31

An organization has invested heavily in ITIL and ITSM processes.

What's one way that SRE can support ITSM activities?

- A. SRE can work with ITSM tool vendors to accelerate ticket creation and closure
- B. SRE can engineer a configuration management system to capture assets and documentation
- **C. SRE can help with ITSM compliance activities through automation & engineering**
- D. SRE can help the Change Advisory Board (CAB) approve changes by adhering to an Error Budget

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

One of SRE's strengths is using software engineering and automation to reduce manual, process-heavy work.

This aligns perfectly with ITSM goals around repeatability, compliance, and quality.

The SRE Workbook, section "SRE and ITIL Integration," explains:

"SRE can complement ITSM by applying automation and engineering practices to reduce manual process load, increase consistency, and meet compliance requirements." Examples include:

- \* Automating change processes
- \* Automating incident response flows
- \* Improving configuration consistency
- \* Reducing ticket-driven toil through engineering

Why the other options are incorrect:

- \* A CAB approvals are not governed by error budgets
- \* C Ticket acceleration is not the goal of SRE
- \* D Engineering CMDBs is not the primary mechanism for ITSM alignment

Thus, B is correct.

References:

SRE Workbook, "Modernizing Operations and ITIL Alignment"

### NEW QUESTION # 32

Which of these approaches can alleviate linear scaling toil?

- A. Switching cloud providers
- **B. Using auto-scaling capabilities**
- C. Outsourcing development
- D. Manual scaling of services

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Linear-scaling toil refers to work whose effort increases proportionally to service growth, such as manually provisioning servers or handling capacity expansion. The Google SRE Book, Chapter "Eliminating Toil," explains:

"Toil is work that scales linearly with the size of your service. A core strategy for reducing toil is to introduce automation that breaks the linear relationship." Auto-scaling capabilities directly address linear-scaling toil by automating resource allocation based on load or demand. This prevents engineers from repeatedly and manually adjusting infrastructure as usage grows.

The SRE Workbook also emphasizes:

"Infrastructure automation such as auto-scaling removes a major source of linear scaling toil by ensuring that capacity adjusts automatically as services grow." Why the other options are incorrect:

- \* A Manual scaling is linear-scaling toil, not a solution.
- \* C Outsourcing development does not reduce operational toil.
- \* D Switching cloud providers alone does not solve toil unless automation is introduced.

Thus, B is the correct answer.

References:

Site Reliability Engineering Book, "Eliminating Toil"

SRE Workbook, "Toil Reduction Strategies"

### NEW QUESTION # 33

Why would some Service Level Indicators require client-side data?

- A. It would be difficult to negotiate service level agreements with customers without client data
- B. Service Level Objectives may not be achievable without client side data
- C. It would be difficult to engineer external automation without client side data
- **D. There may be metrics affecting users that are not reflected on the server side**

**Answer: D**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

SLIs must measure user experience, and sometimes server-side metrics alone do not show the full picture.

Client-side data may reveal issues such as:

- \* Slow networks
- \* Browser rendering delays
- \* Mobile device limitations
- \* CDN performance issues
- \* Last-mile latency

The Site Reliability Engineering Book, Chapter "Service Level Indicators," states:

"Server-side metrics do not always fully capture the user experience. In many cases, client-side measurements are required to understand the actual reliability delivered to users." The SRE Workbook reinforces:

"Some SLIs require client instrumentation because user-visible performance problems may not be observable from backend systems alone." Why the other options are incorrect:

- \* B SLA negotiation has nothing to do with SLI selection.
- \* C Automation engineering is unrelated to client-side measurement needs.
- \* D Achievability of SLOs does not determine whether client-side data is needed; accuracy of user- experience measurement does.

Thus, the correct answer is A.

References:

Site Reliability Engineering Book, "Service Level Indicators"

SRE Workbook, "Choosing the Right SLIs"

### NEW QUESTION # 34

Which of the following BEST describes a business continuity plan?

- **A. The way an organization maintains operations during a disaster**
- B. The way that data, files, applications, and systems are restored
- C. The management of risks that seriously affect the organization
- D. The activity of returning a configuration item back to normal

**Answer: A**

