

2026 Salesforce Plat-Admn-201: Salesforce Certified Platform Administrator–Reliable Certification Test Answers



You can become part of this skilled and qualified community. To do this you must enroll in the PracticeTorrent Salesforce Plat-Admn-201 certification exam and start preparation with real and valid Salesforce Certified Platform Administrator (Plat-Admn-201) exam practice test questions right now. The PracticeTorrent Plat-Admn-201 Exam Practice test questions are checked and verified by experienced and qualified Plat-Admn-201 exam trainers. So you can trust PracticeTorrent Salesforce Plat-Admn-201 exam practice test questions and start preparation with confidence.

The modern Salesforce world is changing its dynamics at a fast pace. To stay and compete in this challenging market, you have to learn and enhance your in-demand skills. Fortunately, with the Salesforce Certified Platform Administrator (Plat-Admn-201) certification exam you can do this job nicely and quickly. To do this you just need to enroll in the Plat-Admn-201 certification exam and put all your efforts to pass the Salesforce Certified Platform Administrator (Plat-Admn-201) certification exam. After successful completion of the Salesforce Plat-Admn-201 certification, the certified candidates can put their career on the right track and achieve their professional career objectives in a short time period.

>> **Plat-Admn-201 Certification Test Answers** <<

Salesforce Plat-Admn-201 Certification Test Answers - Authorized Latest Plat-Admn-201 Test Questions and Perfect Salesforce Certified Platform Administrator Latest Learning Materials

What are you waiting for? Opportunity knocks but once. You can get Salesforce Plat-Admn-201 complete as long as you enter PracticeTorrent website. You find the best Plat-Admn-201 Exam Training materials, with our exam questions and answers, you will pass the exam.

Salesforce Plat-Admn-201 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Agentforce AI: This domain introduces AI-powered agents in Salesforce, covering use cases, configuration in Agent Builder, security considerations, and troubleshooting agent permissions.
Topic 2	<ul style="list-style-type: none">• Data and Analytics Management: This domain focuses on data operations including importing, exporting, and backing up data, maintaining data quality through validation rules, and creating reports and dashboards while understanding sharing model impacts.
Topic 3	<ul style="list-style-type: none">• Configuration and Setup: This domain covers foundational administrative tasks including company settings, user interface configuration, user management with licenses and access controls, and implementing security measures through login restrictions and the Salesforce sharing model.

Topic 4	<ul style="list-style-type: none"> Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.
Topic 5	<ul style="list-style-type: none"> Service and Support Applications: This domain covers case management systems, including case assignment, queues, and automation through escalation rules, auto-response rules, and Einstein for Service.
Topic 6	<ul style="list-style-type: none"> Sales and Marketing Applications: This domain addresses sales cycle management from leads to opportunities, including productivity features, lead automation, campaign management, forecasting, and Einstein for Sales capabilities.
Topic 7	<ul style="list-style-type: none"> Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.

Salesforce Certified Platform Administrator Sample Questions (Q87-Q92):

NEW QUESTION # 87

A Platform Administrator at Cloud Kicks needs to temporarily remove one dashboard from a shared folder with several dashboards to make some required changes. How should the administrator achieve this?

- A. Remove the permission set to the dashboard from the users.
- B. Create a private group and add the dashboard to it.
- C. Edit the dashboard properties and move it to a private dashboards folder.
- D. Remove View access to the shared folder.

Answer: C

Explanation:

In Salesforce, access to reports and dashboards is determined by the folder in which they are stored. If a dashboard is in a shared folder, anyone with access to that folder can view it. To

"temporarily remove" a specific dashboard from public view without affecting the rest of the folder's contents, the Platform Administrator should edit the dashboard's properties and move it to a private dashboards folder (such as "My Private Dashboards"). Once moved, only the administrator (and those with high-level "View All Data" permissions) can see it while the changes are being made. Removing view access to the shared folder (Option A) would hide all dashboards in that folder, which is not the goal. Permission sets (Option C) control functional access (the ability to create or edit dashboards) but not individual record/dashboard visibility.

Private groups (Option D) are for Chatter collaboration, not for managing dashboard folder security.

NEW QUESTION # 88

A user at Northern Trail Outfitters is having trouble logging in to Salesforce. The user's login history shows that this person has attempted to log in multiple times and has been locked out of the organization. Which two steps should a Platform Administrator take to help the user log in to Salesforce?

- A. Reset the password policies to allow the user to login.
- B. Reset password on the user's record detail page.
- C. Use the unlock button on the user's record detail page.
- D. Log in as the user to unlock the user and reset the password.

Answer: B,C

Explanation:

When a user is locked out of Salesforce due to too many incorrect login attempts, the Platform Administrator must take specific actions on the user's record detail page to restore access. First, the administrator should click the Unlock button. This clears the lockout status immediately.

Second, because the user likely forgot their credentials (causing the failed attempts), the administrator should use the Reset Password button. This sends a temporary link to the user's email, allowing them to create a new password and log in successfully.

"Logging in as the user" (Option A) is a troubleshooting tool for existing sessions but cannot bypass a lockout or change a password

on the user's behalf. Changing "Password Policies" (Option D) would affect the entire organization and is not a valid way to help a single locked-out individual.

NEW QUESTION # 89

Ursa Major Solar classifies its accounts as Silver, Gold, or Platinum Level. When a new case is created for a Silver or Gold partner, it should go to the Regular Support Queue. When an account is Platinum Level, it should automatically go to the Priority Support Queue. What should a Platform Administrator use to achieve this?

- A. Escalation Rules
- B. Workflow Rules
- C. Case Rules
- **D. Assignment Rules**

Answer: D

Explanation:

Case Assignment Rules are the standard Salesforce tool for automatically routing cases to specific users or queues based on record criteria. A single assignment rule can contain multiple

"Rule Entries" processed in a specific order. To meet this requirement, the Platform Administrator would create a rule with two entries: one that checks if the Account's "Level" field equals

"Platinum" and routes it to the Priority Support Queue, and another that checks if the level is

"Silver" or "Gold" and routes it to the Regular Support Queue. This automation happens the moment the case is created, ensuring that high-value customers receive immediate attention from the appropriate team. Escalation Rules (Option A) are used to move a case after it has been sitting for a period of time, not for initial routing. Workflow Rules (Option D) are a legacy tool that cannot natively assign cases to queues in the same direct manner as Assignment Rules.

NEW QUESTION # 90

Which component of an approval process defines the chain of approval, determines which records can advance, and specifies where to assign approval requests?

- A. Entry Criteria
- B. Approval Actions
- C. Process Definition Detail
- **D. Approval Steps**

Answer: D

Explanation:

The core logic of any approval process is contained within its Approval Steps. While the overall process defines the "Entry Criteria" for which records can start the process, the individual Approval Steps are what define the actual "chain of approval". Each step can have its own specific criteria to determine if a record should enter that particular step or skip to the next one.

Furthermore, the Approval Step is where the administrator specifies the Assigned Approver, whether it be a specific user, a manager, or a queue. This granularity allows for complex routing, such as sending small discounts to a manager but large discounts to a VP. Process Definition Detail (Option A) provides a high-level overview of the process settings. Entry Criteria (Option C) only act as the initial gatekeeper. Approval Actions (Option D) are the automated results (like email alerts or field updates) that happen once a step is decided.

NEW QUESTION # 91

Which Salesforce feature allows a Platform Administrator to automate the routing of records to specific users for review and decision-making based on predefined criteria?

- A. Assignment Rules
- B. Validation Rules
- C. Schema Builder
- **D. Approval Process**

Answer: D

