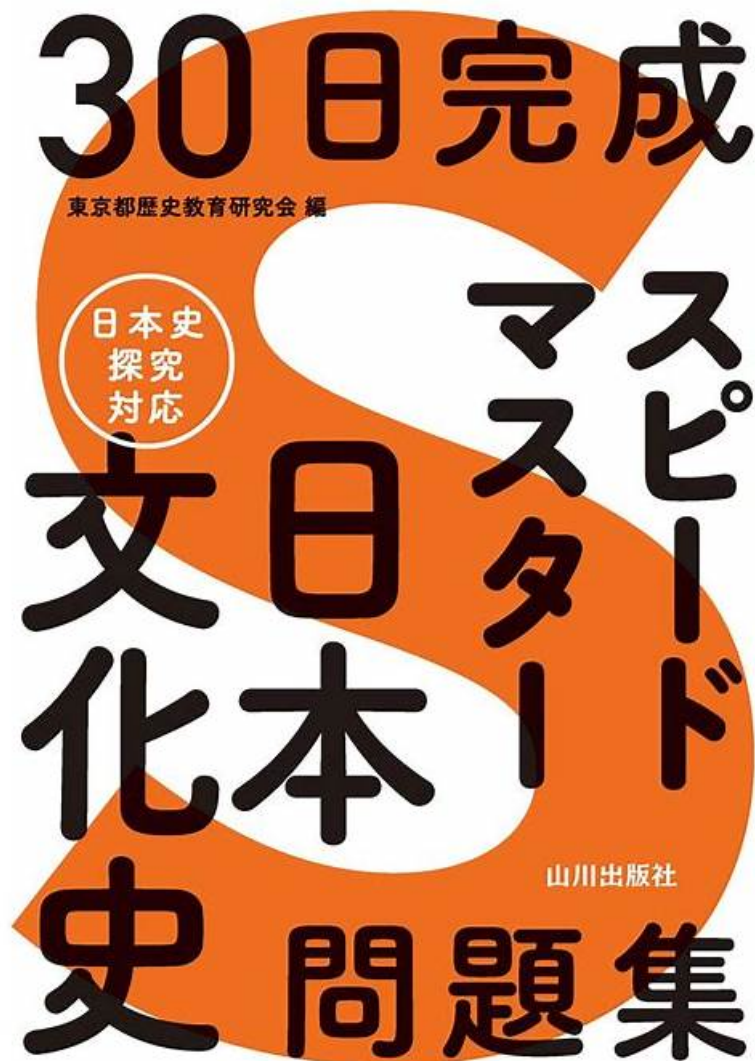


CIS-HAMスピードマスター問題集



P.S.JPNTestがGoogle Driveで共有している無料の2026 ServiceNow CIS-HAMダンプ: https://drive.google.com/open?id=17LwqvMQ5L4V20enj9CWNWdHp_8D13GQy

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>> CIS-HAM参考書勉強 <<

ServiceNow CIS-HAM専門試験、CIS-HAM基礎訓練

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ServiceNow Certified Implementation Specialist - Hardware Asset Management 認定 CIS-HAM 試験問題 (Q24-Q29):

質問 # 24

A blind inventory audit is typically initiated via which interface?

- A. Now Inventory app
- **B. Now Agent Mobile app**
- C. Third-party API
- D. Now Mobile app

正解: B

解説:

* According to the Audit your inventory document, a blind inventory audit is a type of audit that hides the expected asset list from the auditor, so that the auditor has to physically scan each asset in the location and compare it with the actual asset list1.

* A blind inventory audit helps ensure data integrity and accuracy, as it prevents the auditor from "cheating on the test" by relying on the expected asset list1.

* A blind inventory audit is typically initiated via the Now Agent Mobile app, which is a mobile application that enables users to perform various tasks related to hardware asset management, such as scanning assets, creating audits, and viewing audit results1.

* The Now Agent Mobile app allows users to create an audit on the mobile device, select the location and type of audit, and scan the assets using the device camera or a Bluetooth scanner1.

* Therefore, the correct answer is option C, Now Agent Mobile app, as it is the interface that is typically used to initiate a blind inventory audit. References:

* Audit your inventory

* What is Hardware Asset Management?

質問 # 25

A user's broken laptop is replaced via an incident. Upon completion, the Incident Management application triggers the swap/replace asset task. Which fields are automatically updated in the associated asset record?

(Choose three.)

- **A. Software allocations**
- **B. Related CI record**
- **C. Maintenance contracts**
- D. Depreciation values
- E. Disposal information

正解: A、B、C

質問 # 26

Which elements are provided by the hardware asset management content service? (Choose three.)

- **A. Model name**
- B. Product warranty
- **C. Manufacturer**
- **D. Manufacturer lifecycle dates**

- E. Compatibles
- F. Cost

正解: A、C、D

解説:

According to the Hardware Asset Management documentation, the hardware asset management content service is a cloud-based service that provides normalized and enriched hardware model data to the ServiceNow platform, such as manufacturer name, model name, model number, and product lifecycle information.

The hardware asset management content service helps customers identify and manage their hardware assets more effectively, as well as plan for hardware refreshes based on end-of-life (EOL) and end-of-service (EOS) dates¹.

The elements that are provided by the hardware asset management content service are as follows¹:

Manufacturer lifecycle dates: The dates when the manufacturer stops selling, supporting, or servicing a hardware product.

Manufacturer: The name of the company that produces the hardware product.

Model name: The name of the hardware product, such as Dell Latitude E7450 or HP ProLiant DL380 Gen10.

Therefore, the correct answers are options A, D, and E, as they are the elements that are provided by the hardware asset management content service. References:

Hardware Asset Management documentation

What is Hardware Asset Management?

質問 # 27

Which ServiceNow Mobile app provides end users visibility to their assigned hardware and consumable assets?

- A. Mobile App
- B. Mobile ITAM App
- C. Mobile Asset App
- **D. Mobile Agent App**

正解: D

質問 # 28

What happens to the consumable's asset record after it has been consumed?

- A. The record is removed from the system
- **B. The record is marked inactive but remains in the system**
- C. The record remains in the system for reporting purposes only
- D. The record state is set to in use

正解: B

解説:

Explanation

According to the ServiceNow Hardware Asset Management overview document¹, consumables are items that are used up or depleted over time, such as toner cartridges, batteries, or paper¹.

According to the ServiceNow Product Documentation on Consumables², when a consumable is requested and delivered, an asset record is created for it in the Consumable Asset [alm_consumable] table².

According to the ServiceNow Knowledge Base article on How to Modify a Consumable asset record after it has been Consumed³, once an asset is consumed, it is gone from the world, and so nothing should need to do anything more with the Consumable Asset record³.

However, the article also states that the record is marked inactive but remains in the system, and that this should never need to be done³. This implies that the default behavior of the system is to keep the record in the system but mark it as inactive after it has been consumed³.

Therefore, the correct answer is A. The record is marked inactive but remains in the system.

References:

1: Hardware Asset Management overview - ServiceNow - Now Support

2: ServiceNow Product Documentation: Consumables

3: How to Modify a Consumable asset record after it has been Consumed - ServiceNow - Now Support

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[illegible]

BONUS!!! JPNTTest CIS-HAMダンプの一部を無料でダウンロード: https://drive.google.com/open?id=17LwqvMQ5L4V20eni9CWNWdHp_8D13GOy