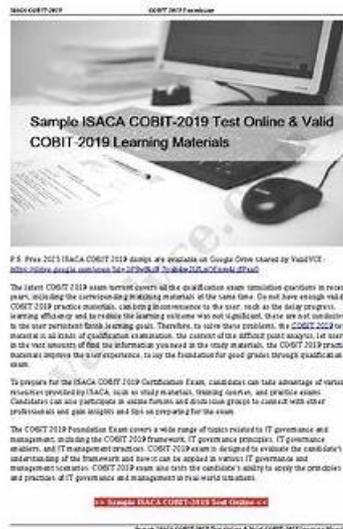


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Isaca COBIT 2019 Exam Description

- Exam Format: Multiple choice
- Exam Length: 75
- Passing score: 65%
- Language: English, Spanish, Chinese

The COBIT 2019 Foundation exam covers a wide range of topics related to IT governance and management, including the COBIT 2019 framework, its components, and the key concepts and principles behind it. COBIT-2019 Exam also covers the roles and responsibilities of IT governance and management, as well as the processes, policies, and procedures that are necessary for effective IT governance.

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ISACA COBIT 2019 Foundation Sample Questions (Q65-Q70):

NEW QUESTION # 65

Which of the following would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards"?

- A. Level of user satisfaction with the quality and availability of I&T-related management information
- **B. Percent of stakeholders satisfied with program/project quality**
- C. Percent of business staff satisfied that IT service delivery meets agreed service levels

Answer: B

NEW QUESTION # 66

Which of the following is an enterprise goal that would MOST likely be evaluated by using a metric "percent of services that meet or exceed targets in revenues and market share"?

- A. Customer-oriented service culture
- B. Optimization of business process costs
- **C. Portfolio of competitive services**

Answer: C

Explanation:

An enterprise goal is a high-level statement of what the enterprise wants to achieve, aligned with the mission, vision and values of the enterprise. Portfolio of competitive services is an enterprise goal that would most likely be evaluated by using a metric "percent of services that meet or exceed targets in revenues and market share", as it reflects the need to offer products and services that are attractive to customers and differentiate the enterprise from its competitors², p. 17. References: 2: COBIT 2019 Framework: Governance and Management Objectives

NEW QUESTION # 67

Which of the following is an important component for an enterprise strategy archetype of growth/acquisition as defined by COBIT 2019?

- A. Skills and competencies
- B. Services, infrastructure, and applications component
- C. Important influence of culture and behavior component for innovation
- **D. Support for the portfolio management role with an investment office**

Answer: D

Explanation:

Explanation

The enterprise strategy archetype is a design factor that describes how an enterprise uses information and technology to achieve its goals and objectives. There are six enterprise strategy archetypes defined in COBIT 2019: growth/acquisition; operational excellence; customer intimacy; product leadership; data-driven; innovation-driven. Each archetype has different implications for the governance and management of information and technology in terms of focus areas,

processes, practices, roles, structures, and metrics. One of the important components for an enterprise strategy archetype of growth/acquisition is support for the portfolio management role with an investment office. Growth/acquisition is a strategy archetype that emphasizes expanding market share, revenue, customer base, or product range through organic growth or acquisition of other businesses or assets. This strategy archetype requires effective portfolio management of information and technology investments and initiatives that support business growth or acquisition objectives. Portfolio management involves selecting, prioritizing, balancing, monitoring, evaluating, and optimizing information and technology investments and initiatives based on their alignment with business strategy, value delivery potential, risk exposure, resource availability, interdependencies, etc. Portfolio management also involves ensuring that information and technology investments and initiatives are integrated with business processes, systems, structures, culture, etc., especially in case of mergers or acquisitions. Support for the portfolio management role with an investment office means providing a dedicated function or unit that assists the portfolio manager in performing portfolio management activities such as planning, analysis, decision making, reporting, etc., as well as providing guidance, tools, methods, frameworks, standards, best practices etc., for portfolio management⁵ References: 5: COBIT 2019 Design Guide: page 35-36 : COBIT 2019 Process Reference Guide: page 59-61

NEW QUESTION # 68

Which COBIT principle addresses the need to consider how many changes in technology or strategy impact the enterprise governance system as a whole?

- A. A governance system should be tailored to the enterprise's needs.
- **B. A governance system should be dynamic.**
- C. A governance system should cover the enterprise end to end.

Answer: B

Explanation:

Explanation

The COBIT principle that addresses the need to consider how changes in technology or strategy impact the enterprise governance system as a whole is that a governance system should be dynamic. This principle states that "a governance system should be responsive to changing stakeholder needs, conditions and options; adaptable to changing circumstances; able to learn from experience; and innovative in supporting continual improvement"⁴. A dynamic governance system can anticipate and respond to changes in the internal and external environment, such as new technologies, business models, risks, or opportunities⁵. References: 4: COBIT 2019 Framework: Introduction and Methodology, page 23 5: COBIT 2019 Framework: Governance and Management Objectives, page 20

NEW QUESTION # 69

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Executive committee
- **B. Chief information officer**
- C. Chief executive officer

Answer: B

Explanation:

Explanation

The chief information officer (CIO) ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy. The CIO is the senior executive responsible for leading, directing, and managing the information and technology function of the enterprise.

The CIO has a strategic role in aligning I&T with business requirements, ensuring I&T performance, managing I&T risks, fostering innovation, etc. The CIO ensures the board is kept informed of major decisions related to value delivery of I&T deployment by providing regular reports, updates, feedback, recommendations, etc., as well as by participating in board meetings or committees.¹ References: COBIT

2019 Framework: Introduction and Methodology, [COBIT 2019 Framework: Roles, Responsibilities & RACI Charts]

NEW QUESTION # 70

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