

# ISO-9001-Lead-Auditor Vce Exam, ISO-9001-Lead-Auditor Reliable Test Prep

## ISO 9001 Lead Auditor Sample Exam Questions and Answers:

There are 4 sections in the ISO 9001 QMS Lead Auditor examination as illustrated in table 1 below. In this ISO 9001 lead auditor sample exam questions and answer article, we will examine one question per section and provide their answers.

In table 1 you can find the question break-ups and the passing scores.

**Table 1: ISO 9001 Exam Section and Question break-up**

Section	No of Questions	Minimum Pass Mark	Maximum Pass Mark
1	5	4.5	10
2	4	9.5	20
3	3	14.5	30
4	3	14.5	30
Total	15	62.5	90

Table 1 shows us the total available and minimum marks to pass each section. It is mandatory to pass each section. For example: if you have scored 6 marks on section 1, 18 marks on section 2, 10 marks on section 3 & 30 marks on section 4, your subtotal would be 64 marks. Though you have scored a total of 64 marks, since you haven't scored the minimum passing marks on section 3, it will still be considered a failure.

Now let's look at a few sample exam questions in each section.

### Section 1:

This section has 5 questions and each carries 2 marks,

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## PECB ISO-9001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Fundamental principles and concepts of a quality management system: The main objective of this domain is to evaluate your skills of explaining and applying ISO 9001 principles and concepts.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Closing an ISO 9001 audit: The topic focuses on concluding a QMS audit and conducting audit follow-up activities.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.</li> </ul>

Topic 4	<ul style="list-style-type: none"> <li>Managing an ISO 9001 audit program: This topic evaluates your abilities to establish and managing a QMS audit program.</li> </ul>
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>> ISO-9001-Lead-Auditor Vce Exam <<

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### PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q93-Q98):

#### NEW QUESTION # 93

How can an organization ensure the objectivity and impartiality of the internal audit function?

- A. By always outsourcing the internal audit function to a third party
- B. By assigning internal auditors that do not have operational roles related to the QMS
- C. By having a representative of top management involved during the internal audit process

**Answer: B**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

According to ISO 19011:2018, Clause 5.1 (Impartiality):

Internal auditors must not audit areas where they have direct responsibilities to avoid conflicts of interest.

Outsourcing (C) is not required, as long as impartiality is maintained internally.

Thus, B is the correct answer.

Reference:

ISO 19011:2018, Clause 5.1 (Impartiality)

#### NEW QUESTION # 94

Match the process descriptions below to the process names:

**Answer:**

Explanation:

Explanation:

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#### NEW QUESTION # 95

The following are stages of an audit, put them in the order they would be conducted.

**Answer:**

Explanation:

Explanation:

Establishing the audit programme objectives

Determining and evaluating the audit programme risks and opportunities

Establishing the audit programme

Initiating the audit

Preparing all audit activity

Conducting the audit activities

To complete the sequence, you can drag and drop the options to the appropriate blank section.

Here is a brief explanation of each stage:

**Establishing the audit programme objectives:** This is the first stage of the audit process, where the purpose, scope, and criteria of the audit programme are defined. The audit programme objectives should be aligned with the strategic direction and policies of the organization, and should address the needs and expectations of the interested parties<sup>12</sup>.

**Determining and evaluating the audit programme risks and opportunities:** This is the second stage of the audit process, where the factors that can affect the achievement of the audit programme objectives are identified and assessed. The audit programme risks and opportunities should consider the internal and external issues, the requirements and changes of the interested parties, and the results and feedback from previous audits<sup>12</sup>.

**Establishing the audit programme:** This is the third stage of the audit process, where the audit programme is designed and implemented. The audit programme should include the audit programme procedures, the audit programme resources, the audit methods and techniques, the audit frequency and schedule, and the audit programme performance indicators<sup>12</sup>.

**Initiating the audit:** This is the fourth stage of the audit process, where the audit is prepared and planned. The audit initiation involves selecting the audit team, establishing the contact with the auditee, defining the audit objectives, scope, and criteria, developing the audit plan, and conducting the document review<sup>123</sup>.

**Preparing all audit activity:** This is the fifth stage of the audit process, where the audit activities are organized and coordinated. The audit preparation involves assigning the audit tasks, communicating with the auditee and the audit team, arranging the logistics, preparing the working documents, and conducting the opening meeting<sup>123</sup>.

**Conducting the audit activities:** This is the sixth and final stage of the audit process, where the audit evidence is collected and evaluated. The audit conduct involves performing the audit activities, such as interviews, observations, document reviews, and tests, documenting the audit findings, preparing the audit conclusions, and conducting the closing meeting<sup>123</sup>.

I hope this helps you with your ISO 9001 Lead Auditor objectives and content. If you have any further questions, please feel free to ask. # References: 1: ISO 19011:2018 - Guidelines for auditing management systems 2: Audit Process | Flowchart | Summary - AccountingIdeas 3: What are the Stages of the Auditing Process & Why it is Important ...

### NEW QUESTION # 96

The procedures of an organisation require that all purchase orders have to be signed by the Purchasing Manager, or, in her absence, by the Production Manager. During an audit carried out in November 2020, an auditor determined that during three weeks in February 2020, the purchase orders were not signed. You raise a nonconformance under Clause 8.4.3 of ISO 9001:2015. Which one of the following answers would you accept as a 'correction' from the Purchasing Manager?

- A. I do not accept the nonconformity. Anything I may ask my employees to do will be seen as another piece of evidence that complying with ISO 9001 requirements is a bureaucratic valueless burden.
- B. All products related to those purchase orders have already been successfully used during the first quarter of 2020, therefore there is no need for correction. We will only take corrective action.
- **C. I will sign all the purchase orders now. It will take some time to print them since they are on a backup disk, but I will get them done before the end of the audit.**
- D. During those weeks, as I was on holiday, the production manager should have signed those purchase orders. As a correction to this particular nonconformity, I will ask him to sign them.

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

# Correct Option D - "I will sign all the purchase orders now."

This response represents an immediate correction in accordance with ISO 9001:2015 Clause 8.4.3 - Information for external providers, which requires control over procurement documentation. The absence of required authorisation (signature) is a nonconformity in executing the organization's purchasing procedure.

Clause 8.4.3 specifically mandates that the organization:

"Shall communicate to external providers its requirements for:

a) the processes, products and services to be provided;

b) the approval of:

\* products and services;

\* methods, processes, and equipment;

\* the release of products and services."

The purchase order process includes documented approval, which in this case was defined internally as a signature by the Purchasing or Production Manager. Signing the documents retroactively, while not ideal, is a correction to bring the documentation back into compliance and resolve the immediate issue.

# Why Other Options Are Incorrect:

\* A. "No correction needed": Dismissing the nonconformity based on product performance fails to address the lack of documented control, violating Clause 8.4.3 and internal procedures.

\* B. "I will ask the Production Manager to sign them now!": This option shows intention but lacks immediacy and ownership. Also, backdating signatures without traceability can be ethically questionable.

\* C. "I do not accept the nonconformity!": This reflects noncompliance and a poor quality culture, contradicting ISO 9001's Clause 5.1.1 (Leadership commitment).

References:

ISO 9001:2015 Clause 8.4.3 - Information for external providers

ISO 9001:2015 Clause 5.1.1 - Leadership and commitment

ISO 9001:2015 Clause 10.2.1 - Correction vs. corrective action

### NEW QUESTION # 97

Noitol is an organisation specialising in the design and production of e-learning training materials for the insurance market. During an ISO 9001 audit of the development department, the auditor asks the Head of Development about the process used for validation of the final course design. She states that they usually ask customers to validate the product with volunteers. She says that the feedback received often leads to key improvements.

The auditor samples the design records for a recently completed course for the 247 Insurance organisation.

Design verification was carried out but there was no validation report. The Head of Development advises that this customer required the product on an urgent basis, so the validation stage was omitted. When asked, the Head estimates that this occurs about 50% of the time. She confirms that they always ask for feedback and often make changes. There is no record of feedback in the design file for the course.

The auditor raises a nonconformity against ISO 9001. Which one of the following options is the basis for the nonconformity?

- A. 8.3.4.d - Design validation is not always conducted. It is omitted about half of the time.
- B. 8.6 - Course materials are released without proper approval. A course for 247 Insurance was released on an urgent basis.
- C. 8.3.5 - The improvements made to course designs are not documented. Feedback from customers is not always actioned.
- D. 8.3.2.c - Design planning does not include design validation. Design verification is part of the planning process.

**Answer: A**

Explanation:

Clause 8.3.4.d of ISO 9001:2015 requires that design and development validation be performed to ensure that the resulting products or services meet the requirements for their specified application or intended use.

Validation is critical to confirm that the product works as intended in real-world conditions.

In this case, Noitol omitted the design validation step approximately 50% of the time, which is a direct violation of Clause 8.3.4.d.

Although they collect feedback after the fact, this is not a substitute for formal validation before the product is released. The nonconformity arises because the process of validation was neglected, not the recording of improvements or feedback.

Other options, such as documenting improvements (A) or issues with planning verification (B), are important but do not directly address the primary concern: the lack of consistent design validation before product release. Option D (8.6) concerns product release, but this nonconformity focuses on the validation stage, not just approval for release.

### NEW QUESTION # 98

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