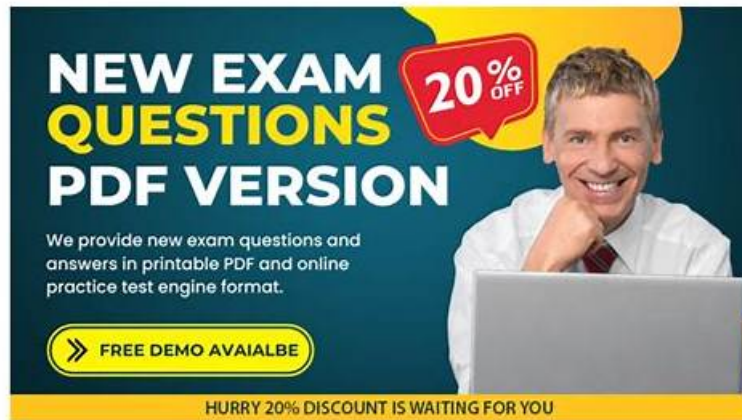# Explore EXIN CDFOM Exam Questions with Our Free Demo Download

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EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.
Topic 2	• Project Management: Covers project execution including management principles, organizational structures, and project phases.
Topic 3	• Managing Safety & Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.
Topic 4	• Monitoring • Reporting • Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.
Topic 5	• Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.
Topic 6	• Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.
Topic 7	• The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.
Topic 8	• Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.

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EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q44-Q49):

NEW QUESTION # 44
Of the below, which can be used to optimize succession planning?

- A. Disciplinary program
- B. Career development program
- C. External recruitment
- D. Relationship with manager

Answer: B

NEW QUESTION # 45
The needs analysis is completed, and services have been defined.
What makes a good service definition?

- A. It should be SMART.
- B. It should meet the ROI
- C. It should follow PDCA
- D. It should have an underlying SLA

Answer: A

Explanation:
In the context of defining services (after needs analysis) in the EPI framework, a good service definition should beSMART- Specific, Measurable, Achievable, Relevant, Time-bound. This ensures that the service can be consistently delivered, measured, controlled, and improved.
* Specific: clearly defined service features and scope
* Measurable: metrics and KPIs are defined
* Achievable: realistic given resources and capabilities
* Relevant: aligns with business/customer needs
* Time-bound: has defined timelines for delivery and review
While following PDCA (Plan-Do-Check-Act) (option A) is good practice for continuous improvement, it is not what characterises aservice definition. Meeting ROI (option C) is business-case oriented, not a service definition criterion. Having an underlying SLA (option D) is related but not the core characteristic of a well- defined service itself.
Thus, the correct answer isB.
EPI DCFOM-Aligned Reference Concepts (Paraphrased)
* Service definitions should be clear, measurable, and aligned with business/customer needs.
* A SMART definition supports service design, delivery, monitoring, and improvement.

NEW QUESTION # 46
Key Performance Objectives (KPOs) need to be defined.
What is a suitable time period for KPOs?

- A. Weekly, monthly and yearly
- B. Only weekly

- C. Only yearly
- D. Only monthly

Answer: A

NEW QUESTION # 47
What is equipment life cycle management?

- A. The process to ensure that all the physical facilities and supporting equipment is fit for their intended purpose on a continuous basis
- B. The process to determine what the economic lifetime of the equipment is
- C. Equipment life cycle management is only used as input for the budgeting process in financial management
- D. The process to determine what the technical lifetime of the equipment is

Answer: A

Explanation:
Equipment Life Cycle Management (ELCM) in the EPI framework refers toa structured process ensuring that all physical infrastructure and supporting equipment remain continuously fit for their intended operational purposethroughout their lifespan.
This involves:
* Planning
* Commissioning
* Operation
* Maintenance
* Upgrades / Refurbishment
* Replacement
* Decommissioning
The objective iscontinuous serviceability, not simply determining life expectancy or cost.
Why the other options are incorrect:
* A: Technical lifetime assessment ispart oflife cycle management, not the entire scope.
* B: Budgeting is only one output of ELCM, not its purpose.
* C: Economic lifetime is anothercomponent, but not the definition of full life cycle management.
Thus, the only correct comprehensive definition isD.
EPI DCFOM-Aligned Reference Concepts (Paraphrased)
* Equipment life cycle management ensures ongoing fitness-for-purpose of all facility systems.
* Covers concept-to-retirement management of assets.

NEW QUESTION # 48
Key Performance Objectives (KPOs) need to be defined.
What is a suitable time period for KPOs?

- A. Weekly, monthly and yearly
- B. Only weekly
- C. Only yearly
- D. Only monthly

Answer: A

Explanation:
KPOs are strategic and operational performance objectives that must support:
* Daily operations
* Weekly operational control
* Monthly service reporting
* Quarterly reviews
* Annual strategic planning
EPI emphasizes that performance objectives must be measurableacross multiple timeframes, depending on the operational layer:
* Weekly# short-term operational checks
* Monthly# service-level analysis and trend review
* Yearly# strategic improvement and long-term performance planning

Therefore, weekly, monthly, and yearly intervals are all suitable for KPOs.
Thus, D is correct.
EPI DCFOM-Aligned Reference Concepts (Paraphrased)
* Performance measurement occurs across multiple time horizons.
* KPOs must be aligned to operational, tactical, and strategic levels.

NEW QUESTION # 49
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