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## ISQI ISTQB Certified Tester Foundation Level (CTFL) v4.0 Sample Questions (Q20-Q25):

### NEW QUESTION # 20

Which ONE of the following options is NOT a test objective?

- A. Finding errors
- B. Validating whether the test object is complete and works as expected by the stakeholders
- C. Verifying whether specified requirements have been fulfilled
- D. Triggering failures and finding defects

**Answer: A**

#### Explanation:

The primary objectives of testing, as outlined in the ISTQB CTFL v4.0 syllabus, include verifying whether specified requirements are met (A), detecting failures and defects (B), and validating that the test object functions as expected (D). However, "finding errors" (C) is not a direct objective. Errors result from human mistakes, but testing primarily identifies defects, which are flaws in the system that cause failures. Testing aims to reveal defects rather than directly identify errors in the code.

#### NEW QUESTION # 21

Which of the following statements about error guessing is true?

- A. Experienced testers, when applying error guessing, rely on the use of a high-level list of what needs to be tested as a guide to find defects
- B. Error guessing is a system that adopts artificial intelligence to predict whether software components are likely to contain defects or not
- C. Error guessing refers to the ability of a system or component to continue normal operation despite the presence of erroneous inputs
- D. Experienced testers, when applying error guessing technique, can anticipate where errors, defects and failures have occurred and target their tests at those issues

#### Answer: D

#### Explanation:

This answer is correct because error guessing is a test design technique where the experience and intuition of the tester are used to anticipate where errors, defects and failures have occurred or are likely to occur, and to design test cases to expose them. Error guessing can be based on factors such as the complexity of the system or component, the known or suspected weaknesses of the system or component, the previous history of defects, or the common types of errors in the domain or technology. Error guessing can be used as a complementary technique to other more systematic or formal techniques, or when there is insufficient information or time to apply them. Reference: ISTQB Glossary of Testing Terms v4.0, ISTQB Foundation Level Syllabus v4.0, Section 2.3.2.5

#### NEW QUESTION # 22

You are working on creating test cases for a user story -

As a customer, I want to be able to book an ISTQB exam for a particular date, so that I can find choose my time slot and pay the correct amount, including discounts, if any.

The acceptance criteria for this :

1. The dates shown should be from the current date to 2 years in future
2. Initially there should be 10 timeslots available for each day, 1 hour each, starting at 8 AM GMT
3. Maximum 5 persons should be able to select a time slot after which that time slot should become unavailable
4. First timeslot should have a 10% discount.

Which of the following is the BEST example of a test case for this user story?

- A. Logon to the site. Expected result: Default 8 AM (GMT) timeslot should be selected. Change the time to any other timeslot. Expected result: New slot should be booked
- B. Logon to the site and book an exam for the 8 AM (GMT) timeslot. Expected result: You should get 10% discounted price. Change the time to any other timeslot. Expected result: Discount should be removed
- C. Logon to the site. Book 5 exams for the current date. Expected result: Exams should be booked. Book 6th timeslot for the same date. Expected result: The exam should be booked but no discount should be given.
- D. Logon to the site. Book an exam for the current date. Expected result: timeslots should be shown. Change the time to any other date prior to the selected date. Expected result: New slot should become visible.

#### Answer: B

#### Explanation:

The best example of a test case for this user story should cover the acceptance criteria comprehensively.

Option A addresses the critical aspects of the acceptance criteria:

- \* Verifying the discount for the first timeslot (8 AM GMT) - ensuring it provides a 10% discount.
- \* Verifying that changing the time slot removes the discount - ensuring the discount logic is correctly applied.

This test case effectively validates the functionality related to both the discount and the ability to change time slots, which are key parts of the user story's requirements.

## NEW QUESTION # 23

The tests at the bottom layer of the test pyramid:

- A. are defined as 'UI Tests' or 'End-To-End tests' in the different models of the pyramid
- B. **run faster than the tests at the top layer of the pyramid**
- C. cover larger pieces of functionalities than the tests at the top layer of the pyramid
- D. are unscripted tests produced by experience-based test techniques

**Answer: B**

Explanation:

The tests at the bottom layer of the test pyramid run faster than the tests at the top layer of the pyramid because they are more focused, isolated, and atomic. They usually test individual units or components of the software system, such as classes, methods, or functions. They are also easier to maintain and execute, as they have fewer dependencies and interactions with other parts of the system. The tests at the top layer of the test pyramid, on the other hand, are slower because they cover larger pieces of functionalities, such as user interfaces, workflows, or end-to-end scenarios. They also have more dependencies and interactions with other systems, such as databases, networks, or external services. They are more complex and costly to maintain and execute, as they require more setup and teardown procedures, test data, and test environments. Reference: ISTQB Certified Tester Foundation Level (CTFL) v4.0 sources and documents:

ISTQB® Certified Tester Foundation Level Syllabus v4.0, Chapter 3.2.1, Test Pyramid1 ISTQB® Glossary of Testing Terms v4.0, Test Pyramid2

## NEW QUESTION # 24

You are working on creating test cases for a user story -

As a customer, I want to be able to book an ISTQB exam for a particular date, so that I can find choose my time slot and pay the correct amount, including discounts, if any.

The acceptance criteria for this :

1. The dates shown should be from the current date to 2 years in future
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3. Maximum 5 persons should be able to select a time slot after which that time slot should become unavailable
4. First timeslot should have a 10% discount.

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- A. Logon to the site. Expected result: Default 8 AM (GMT) timeslot should be selected. Change the time to any other timeslot. Expected result: New slot should be booked
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- C. **Logon to the site and book an exam for the 8 AM (GMT) timeslot. Expected result: You should get 10% discounted price. Change the time to any other timeslot. Expected result: Discount should be removed**
- D. Logon to the site. Book an exam for the current date. Expected result: timeslots should be shown. Change the time to any other date prior to the selected date. Expected result: New slot should become visible.

**Answer: C**

Explanation:

The best example of a test case for this user story should cover the acceptance criteria comprehensively.

Option A addresses the critical aspects of the acceptance criteria:

\* Verifying the discount for the first timeslot (8 AM GMT) - ensuring it provides a 10% discount.

\* Verifying that changing the time slot removes the discount - ensuring the discount logic is correctly applied.

This test case effectively validates the functionality related to both the discount and the ability to change time slots, which are key parts of the user story's requirements.

## NEW QUESTION # 25

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