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Microsoft PL-200 Exam Syllabus Topics:

Topic	Details
Configure Microsoft Dataverse (20-25%)	

Manage a data model	<ul style="list-style-type: none"> - assign a type for a table including standard, activity, or virtual - configure tables ownership - create new tables or modify existing tables - determine which type of relationships to implement including 1: N and N: N - configure table relationship behaviors including cascading rules - create new relationships or modify existing relationships - create new columns or modify existing columns - create alternate keys for tables - configure table properties - configure connection roles - create and configure views
Create and manage logic	<ul style="list-style-type: none"> - define requirements for business rules - define and implement business rule logic - define the scope for business rules - configure and test business rules - configure a synchronous classic workflow
Configure Dataverse	<ul style="list-style-type: none"> - configure Relevance Search - configure auditing - perform data management tasks including import, export, and bulk detection - configure duplicate detection settings - configure privacy preferences
Configure security settings	<ul style="list-style-type: none"> - create and manage business units - create and manage security roles - create and manage users and teams - create and manage column security - configure hierarchy security - configure Azure AD group teams
Create apps by using Microsoft Power Apps (15-20%)	
Create model-driven apps	<ul style="list-style-type: none"> - create and configure forms - create and configure views - create and configure charts - create and configure dashboards - configure site maps - select applicable assets for an app including tables, forms, views, business process flows, dashboards, and charts - share a model-drive app - apply organizational branding by using themes
Create canvas apps	<ul style="list-style-type: none"> - create a canvas app - configure Dataverse as a data source for an app - create canvas app screens - implement form navigation, formulas, variables and collections, and error handling - build reusable components and component libraries - configure offline capabilities for apps - run Power Automate flows based on actions that occur in a canvas app - interpret App Checker results and resolve identified issues including accessibility issues - Manage apps - Monitor app analytics data
Create portal apps	<ul style="list-style-type: none"> - create a portal app - expose Dataverse data - configure portal web pages, forms, and navigation - configure portal security including web roles and page access - configure portal details and actions - configure portal authentication
Create and manage Microsoft Power Automate (15-20%)	

Create flows	<ul style="list-style-type: none"> -Recommend types of flows and flow components including when to use a classic workflow - trigger a flow by using Dataverse connectors - run actions by using the Dataverse connector -implement logic control including branches, loops, conditions, error handling, and variables - implement dynamic content and expressions -test and troubleshoot flows
Create and manage business process flows	<ul style="list-style-type: none"> - configure a business process flow - add business rules, workflows, flow steps, and action steps to a business process flow - define stages and steps - configure parallel branches - manage the business process flow table for a business process flow
Build desktop flows	<ul style="list-style-type: none"> - describe types of desktop flows -identify use cases for desktop flows including differentiating between attended and unattended desktop flows -build web and user interface automations by using Power Automate Desktop -implement variables, loops, and conditionals in Power Automate Desktop flows -trigger desktop flows from cloud flows -monitor automation runs -analyze processes by using Process Advisor
Implement Microsoft Power Virtual Agents chatbots (10-15%)	
Create chatbots	<ul style="list-style-type: none"> -create a standalone chatbot -add standalone chatbots to Teams and other channels -create a chatbot within a Microsoft Teams channel - publish a chatbot - share a chatbot - monitor and diagnose bot performance, usage, and topic usage -authenticate end users for a chatbot
Configure topics	<ul style="list-style-type: none"> - define topic conversation triggers - create questions, messages, and conditions - extract topics from a web page - implement greetings, escalations, error messages, and statuses - call a Power Automate flow to run an action -configure a fallback topic

For more info read reference:

Microsoft learning siteIntroduction to PowerApps

Microsoft Power Platform Functional Consultant Sample Questions (Q24-Q29):

NEW QUESTION # 24

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for

Identify in the question.
Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION # 25

You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields.
You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types	Answer Area												
<input type="text" value="quick create"/>	<table border="1"><thead><tr><th>Case type</th><th>Form type</th></tr></thead><tbody><tr><td>Case type A</td><td><input type="text" value="Form type"/></td></tr><tr><td>Case type B</td><td><input type="text" value="Form type"/></td></tr><tr><td>Case type C</td><td><input type="text" value="Form type"/></td></tr><tr><td>Case type D</td><td><input type="text" value="Form type"/></td></tr><tr><td>Case type E</td><td><input type="text" value="Form type"/></td></tr></tbody></table>	Case type	Form type	Case type A	<input type="text" value="Form type"/>	Case type B	<input type="text" value="Form type"/>	Case type C	<input type="text" value="Form type"/>	Case type D	<input type="text" value="Form type"/>	Case type E	<input type="text" value="Form type"/>
Case type	Form type												
Case type A	<input type="text" value="Form type"/>												
Case type B	<input type="text" value="Form type"/>												
Case type C	<input type="text" value="Form type"/>												
Case type D	<input type="text" value="Form type"/>												
Case type E	<input type="text" value="Form type"/>												
<input type="text" value="main"/>													
<input type="text" value="quick view"/>													
<input type="text" value="card"/>													

Answer:

Explanation:

Form types

- quick create
- main
- quick view
- card

Answer Area

Case type	Form type
Case type A	main
Case type B	main
Case type C	main
Case type D	quick create
Case type E	quick view

Explanation:

Case type	Form type
Case type A	main
Case type B	main
Case type C	main
Case type D	quick create
Case type E	quick view

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION # 26

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area	Process	Component
Attended UI flow		Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Unattended UI flow		Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component
Flow that uses a custom connector			
Flow that uses a prebuilt connector			

Answer:

Explanation:

Components	Answer Area	Component
Attended UI flow	Process Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Flow that uses a custom connector
Unattended UI flow		Unattended UI flow
Flow that uses a custom connector	Process Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	
Flow that uses a prebuilt connector		

Explanation:

- 1: Custom connector (REST API access)
- 2: Unattended UI flow

NEW QUESTION # 27

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Features	Requirement	Feature
Table	Add alternate phone number.	
View	List of customers without alternate phone number.	
Column		
Relationship		

Answer:

Explanation:

Features	Requirement	Feature
Table	Add alternate phone number.	Column
View	List of customers without alternate phone number.	View
Column		
Relationship		

NEW QUESTION # 28

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language.

You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Import the solution.	
Export translations.	
Replace the language code column and translated wording in the CrmTranslations.xml file.	
Select an unmanaged solution.	
Select a managed solution.	
Add a language code column and translated wording in the CrmTranslations.xml file.	
Import translations.	
Export the solution.	

Answer:

Explanation:

actions

Import the solution.
Export translations.
Replace the language code column and translated wording in the CrmTranslations.xml file.
Select an unmanaged solution.
Select a managed solution.
Add a language code column and translated wording in the CrmTranslations.xml file.
Import translations.
Export the solution.

Answer Area

Select an unmanaged solution.
Export translations.
Add a language code column and translated wording in the CrmTranslations.xml file.
Import translations.

Explanation

Step 1: Select an unmanaged solution.

Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

From Power Apps, select Solutions.

In the All Solutions list, select the unmanaged solution that contains the localizable text you want.

On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file.

Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported.

You will see that it contains two XML files.

[Content_Types].xml

CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel.

When you view the data in Excel, look at the Localized Labels tab.

Graphical user interface, text, application, table, Excel Description automatically generated

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
42	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数?	Muestra la cantidad total d
43	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
44	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数?	Muestra la cantidad total d
45	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
46	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
47	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
48	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
49	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
50	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
51	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
52	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
53	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
54	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
55	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
56	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
57	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations.

Import the localized text

Importing the text requires compressing the files and importing them into the system.

Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

Enable other languages for your environment

Export the localizable text

Get the localizable text translated

Import the localized text

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

NEW QUESTION # 29

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