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ServiceNow Certified Implementation Specialist - IT Service Management Sample Questions (Q184-Q189):

NEW QUESTION # 184

Change tasks can manually be added in the following states. (Choose three.)

- **A. Implement**
- B. Closed
- **C. Assess**
- **D. Authorize**
- E. Canceled

Answer: A,C,D

NEW QUESTION # 185

What is the minimum role required for a user to create an Emergency Change?

- A. change_manager
- **B. itil**
- C. itil_admin
- D. cab_manager

Answer: B

NEW QUESTION # 186

If a script include has SNC in its name, it means it is safe to edit these script includes and upgrade will not be affected.

- **A. False**
- B. True

Answer: A

Explanation:

Script includes with SNC in their name are read-only to ensure they are updated during upgrades.

NEW QUESTION # 187

Primary tables associated with request fulfillment begin with the prefix _____.

- A. rm_
- B. rf_
- C. req_
- **D. sc_**

Answer: D

NEW QUESTION # 188

The VEditor is a formatter that shows variables entered in the catalog item form.

- **A. True**
- B. False

Answer: A

Explanation:

Explanation/Reference:

NEW QUESTION # 189

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