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because they all have a single answer. If you get one wrong, it's simply because you misunderstood something; there is nothing to figure out, no ambiguity to resolve.

ServiceNow Certified Implementation Specialist-Event Management Exam Sample Questions (Q91-Q96):

NEW QUESTION # 91

What role is required to create a Technical Service?

- A. **evt_mgmt_admin**
- B. evt_mgmt_operator
- C. evt_mgmt_user
- D. evt_mgmt_integration

Answer: A

NEW QUESTION # 92

When creating an alert management rule, where would you specify a workflow to resolve a given condition?

- A. In the Related Links section
- B. From the Launcher tab
- C. From the Actions tab
- D. **From the Remediation tab**

Answer: D

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/create-alert-management-rule.html>

NEW QUESTION # 93

In Service Operations Workspace, what tool shows relationships between configuration items and alerts with real-time updates and detailed impact paths?

- A. Dependency view map
- B. CMDB class manager
- C. CMDB identification and reconciliation engine (IRE)
- D. **Unified service map**

Answer: D

NEW QUESTION # 94

A Service is not viewable in Operator Workspace. What could be the issue?

- A. The service is a manual service
- B. **The service is not set to operational**
- C. The service is a technical service
- D. The service was created through Service Mapping

Answer: B

NEW QUESTION # 95

A support agent resolves an incident associated with an alert, but the alert does automatically close even though the evt_mgmt.incident_closes_alert property is set appropriately to close the alert.

What is the most likely cause of this issue?

- A. The support agent only has the `evt_mgmt_admin` role.
- B. The support agent has the `evt_mgmt_user` role, but not the `evt_mgmt_operator` role.
- C. The support agent has the `evt_mgmt_operator` role, but not the `evt_mgmt_user` role.
- D. The support agent does not have the `evt_mgmt_user` role.

Answer: D

Explanation:

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMResolveCloseIncidentAlert.html

NEW QUESTION # 96

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