

最新Plat-Admn-201考證 & Plat-Admn-201考試指南



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通過PDFExamDumps你可以獲得最新的關於Salesforce Plat-Admn-201 認證考試的練習題和答案。請早點擁有它把，它能讓你通過你的第一次參加的Salesforce Plat-Admn-201 認證考試。目前最新的Salesforce Plat-Admn-201 認證考試的考試練習題和答案是PDFExamDumps獨一無二擁有的。

Salesforce Plat-Admn-201 考試大綱：

主題	簡介
主題 1	Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.
主題 2	Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.
主題 3	Agentforce AI: This domain introduces AI-powered agents in Salesforce, covering use cases, configuration in Agent Builder, security considerations, and troubleshooting agent permissions.
主題 4	Service and Support Applications: This domain covers case management systems, including case assignment, queues, and automation through escalation rules, auto-response rules, and Einstein for Service.

>> 最新Plat-Admn-201考證 <<

Salesforce 最新Plat-Admn-201考證和PDFExamDumps - 認證考試材料的領導者

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最新的 Salesforce Certified Administrator Plat-Admn-201 免費考試真題 (Q23-Q28):

問題 #23

A sales rep has a list of 300 accounts with contacts that they want to load at one time. Which tool should a Platform Administrator

utilize to import the records to Salesforce?

- A. Dataloader.io
- **B. Data Import Wizard**
- C. Data Loader
- D. Manual Import

答案： B

解題說明：

The Data Import Wizard is the ideal tool for importing a relatively small number of records (up to 50,000) when those records involve standard objects like Accounts and Contacts simultaneously. One of the unique strengths of the Data Import Wizard is its ability to handle "Account and Contact" imports in a single pass, automatically linking the contacts to the correct accounts based on name or site. Because the volume in this request is only 300 records, the Data Import Wizard provides a simple, browser-based interface that includes built-in duplicate checking, which is highly beneficial for maintaining data quality. While the Data Loader (Option D) and Dataloader.io (Option A) can also handle 300 records, they are typically reserved for much larger datasets (up to 5 million records) or more complex objects. The "Wizard" is the most user-friendly and efficient choice for this specific sales rep request.

問題 #24

A Platform Administrator at Cloud Kicks has created a screen flow to help service reps ask the same set of questions when customers call in with issues. This screen should be visible from cases. How should the administrator distribute the screen flow?

- A. Page Layout
- **B. Lightning Page**
- C. Home Page
- D. Component Filter

答案： B

解題說明：

To make a Screen Flow available to users on a specific record, such as a Case, the Platform Administrator should add the Flow component to the Lightning Record Page. Using the Lightning App Builder, the admin can drag the Flow component onto the page and select the specific "Service Question" flow from the list⁸⁸⁸⁸. This allows the flow to be embedded directly into the workspace where the service reps are already looking at case details⁹. While flows can be placed on a Home Page (Option B), that would not provide the case-specific context needed for the reps¹⁰. Page Layouts (Option A) are used for standard fields and related lists but do not natively host dynamic screen flow components¹¹. Component Filters (Option D) are used to show or hide the flow based on certain criteria, but the distribution itself is handled by placing it on the Lightning Page¹².

問題 #25

Northern Trail Outfitters uses a custom Invoice object to collect customer payment information from an external billing system. The Billing System field needs to be filled in on every Invoice record. How should a Platform Administrator ensure this requirement?

- **A. Make the field universally required.**
- B. Require the field on the record type.
- C. Create a flow to update the field.
- D. Define an approval process for the field.

答案： A

解題說明：

To ensure that a field is populated on every single record, regardless of how it is created (manually, via API, or through an integration), the best method is to make the field universally required at the field definition level. When a field is marked as "Required" in the Object Manager, the Salesforce database will reject any attempt to save a record if that field is empty. While requiring a field on a Page Layout or Record Type (Option B) provides a good user experience for manual entry, it does not prevent records from being created without that data via the API or background processes²⁵. Using a flow (Option A) to update the field is reactive rather than preventative²⁶. Universal requirement is the most robust way to maintain data integrity for critical fields like "Billing System" that are essential for reporting and external system alignment.

問題 #26

Which task is especially suited for Agentforce?

- A. Tasks without decision-making
- B. Static document generation
- C. Single-step predefined processes
- **D. Multi-step processes that need adaption to change**

答案: D

解題說明:

Agentforce is designed to handle multi-step processes that require reasoning and adaptation. Unlike traditional automation (like Workflow or simple Bots) that follows a linear, "If-This-Then-That" path, an Agentforce agent uses generative AI to understand user intent and choose the best sequence of actions to reach a goal. If a customer's request changes mid-conversation or requires the agent to check multiple systems and make a judgment call, the agentic loop allows it to adapt its behavior in real-time. Single-step processes (Option A) or tasks without decision-making (Option D) are better handled by standard Flow or Macros, which are more cost-effective for simple tasks. Static document generation (Option B) is a fixed output task. Agentforce's true value lies in managing the "gray areas" of business processes where human-like flexibility is needed.

問題 #27

There are multiple system administrators at Cloud Kicks that make configuration changes. Which tool gives the system administrators the ability to track these changes?

- A. Health Check
- B. Feed Tracking
- **C. Setup Audit Trail**
- D. History Tracking

答案: C

解題說明:

The Setup Audit Trail is the primary tool for tracking administrative and configuration changes within a Salesforce organization. It records a history of modifications made by any administrator, including the date and time of the change, which user made it, and exactly what was altered (e.g., creating a new field, changing a profile permission, or modifying a workflow rule). The history is available for the last six months of activity. Health Check (Option A) is a security tool that compares your settings against Salesforce standards. History Tracking (Option C) and Feed Tracking (Option D) are used to track changes to records (like an Account's phone number), whereas the Setup Audit Trail is dedicated to tracking metadata and system configuration.

問題 #28

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