

Exam Salesforce-Communications-Cloud Questions Pdf - Salesforce-Communications-Cloud Testking Learning Materials



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Salesforce Salesforce-Communications-Cloud Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Delivery: It focuses on translating final designs into implementations by distinguishing OOTB functionality from customizations, aligning architecture and order components, and devising data migration strategies. Mastery in this topic highlights capability as a Communications Cloud professional.
Topic 2	<ul style="list-style-type: none">• Planning and Design: The topic measures expertise of aspiring Salesforce Communications Cloud professionals in designing scalable, best-practice-driven solutions, including product catalog modeling, order fulfillment, and migration strategies. Communications Cloud professionals are tested on aligning processes and requirements to architectural guidelines, prioritizing user stories, and designing asset management flows.
Topic 3	<ul style="list-style-type: none">• Discovery: This section evaluates the abilities of Communications Cloud professionals to assess customer IT ecosystems, define KPIs, map business processes, and address data volume considerations to align Salesforce Communications Cloud solutions with business objectives.

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Salesforce Communications Cloud Accredited Professional (AP) Exam

Sample Questions (Q69-Q74):

NEW QUESTION # 69

ABC cloud communication service provider that uses communication cloud for their B2B Market. ABC cloud sells services to tier 1 enterprise companies across the globe the number of items in the cart for each customer is usually high and with new products being introduced, the company expects even higher cart numbers. Sales representative started to notice performance reduction while submitting big carts to order management. A consultant was asked to provide design guidance for product design while taking into consideration communication cloud CPQ and order management constraints. Which two options should the consultant consider while designing the commercial catalog?

- A. Model all product in flat while controlling the cardinality with AutoAdd and AutoRemove advanced rules
- B. Avoid deep product hierarchy and big list of add on, limit the number of advance rule such as AutoAdd or Auto Remove products.
- C. Keep the number of attribute on the product low, avoid big picklist and direct assignments.
- D. Advise them to use picklist attribute with multiple pick lists values instead of configuring new products

Answer: B,C

Explanation:

In designing the commercial catalog to manage performance with high cart numbers, keeping the number of product attributes low and avoiding large picklists (A), and limiting complex product hierarchies and advanced rules like AutoAdd or AutoRemove (C) are crucial. These practices help maintain system performance by simplifying the product structure and reducing the processing required during CPQ and order management operations. References:Salesforce CPQ and Order Management best practices for product catalog design.

NEW QUESTION # 70

United Telecom is moving its assets to communication cloud as part of its digital transformation. During the asset migration process, a consultant includes a step to create no change MACD order. Why this is necessary to have this step in migration process?

- A. To create inventory items to be used in subsequent MACD.
- B. To validate the migrated assets data aligns with assets data model
- C. To validate if MACD works on migrated Assets.
- D. To validate if decomposition works on migrated assets

Answer: B

Explanation:

Creating a no-change MACD order as part of the asset migration process is essential to validate that the migrated assets data aligns with Salesforce 's asset data model. This step ensures that the assets are correctly structured and functional within the Salesforce environment, facilitating future MACD processes on these assets. References:Best practices for asset migration and validation in Salesforce Communications Cloud.

NEW QUESTION # 71

A developer has modified the EPC price amount of one mobile device using the product designer from communication cloud. After the price have been changed the developer wants to check the previous EPC price amount to track pricing matrices and get some forecast matrices. How can developer check the previous price amount on the mobile device?

- A. Use EPC project feature checking the changes done for the defaulted project after having enable the feature
- B. Use the versioning feature and comparing the prices for the version product after having enabled the feature
- C. Creating a new customer field on price list Entry and populating it with the trigger that was created before changing the price
- D. Use price list history checking the changes done after having enabled the track field history on the Price list entry object

Answer: D

Explanation:

To track previous price amounts after changes, using price list history is the most effective method. This involves enabling field history tracking on the Price List Entry object in Salesforce, which allows for monitoring and recording changes to specified fields,

including price amounts. This feature provides a historical view of price changes over time, aiding in pricing analysis and forecasting. References: Salesforce documentation on enabling field history tracking and managing price list entries.

NEW QUESTION # 72

A consultant analyzing integrations to various fulfillment systems. While the consultant believes that process shall be automated, they have identified one particular complex integration that has a formatted payload that verify JSON Implemented for nonstandard error response to be returned to order management from the fulfillment system. How should the consultant solve this used case?

- **A. Use Apex to be able to send the customized payload and interpret the response**
- B. Attach an Omniscript to task and handle the integration manually
- C. Recommend that this step to be handled manually by having the user navigation to the fulfillment system's native UIlogic
- D. Use a dataRaptor to grab the JSON payload from Order Management to pass it to the fulfillment system directly.

Answer: A

NEW QUESTION # 73

Has commercial attribute called "access Type" on the internet offers with two values, namely DSL and Fiber. UC has requirement to model routers as technical products and offer either a DSL or a fiber router based on the "access type" value. What kind of decomposition relationship should a consultant recommend to achieve this requirement?

- A. M:1
- **B. 1:1**
- C. 1:M
- D. M:M

Answer: B

Explanation:

For modeling routers based on the "access type" (DSL or Fiber), a 1:1 decomposition relationship is appropriate. This ensures that for each internet offer (DSL or Fiber), a corresponding router (DSL or Fiber router) is uniquely associated, allowing for precise matching of technical requirements based on the commercial offer selected. References: Salesforce product catalog and decomposition relationship guidelines.

NEW QUESTION # 74

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