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The CTFL-AcT exam covers a broad range of topics, including the principles of acceptance testing, testing techniques, and test management. It also includes questions related to the software development lifecycle, software testing fundamentals, and the role of acceptance testing in the overall process. CTFL-AcT Exam is administered online and consists of 40 multiple-choice questions that must be answered within 60 minutes.

ISQI ISTQB Foundation Level - Acceptance Testing Sample Questions (Q39-Q44):

NEW QUESTION # 39

Which of the following statements corresponds BEST to a UX requirement analysis activity?

- A. Personas are used to analyze products or solutions from competitors.
- B. Environmental conditions such as light conditions are obtained from a task analysis.
- C. User profiles are used to determine different levels of business knowledge.
- D. Security requirements are derived from usage scenarios.

Answer: C

NEW QUESTION # 40

What is considered as good practice regarding business process modeling?

- **A. BPMN diagrams and DMN tables should include information such as traceability to user stories.**
- B. Keeping all model element in one diagram considerably improves the readability of BPMN models.
- C. Business analysts should finalize their process models before showing them to acceptance testers.
- D. Links to requirements or risks should be well separated from the workflow description.

Answer: A

NEW QUESTION # 41

As an acceptance tester, you are stuck between two stakeholders that demand contradicting acceptance criteria Which one of the following actions is MOST promising to resolve the conflict?

- A. You organize a meeting of the two stakeholders so that they can solve the conflict personally
- B. After having collected the pros and cons of each solutions, you base your decision on those objective criteria
- **C. Instead of discussing conflicting technical solutions, you try to understand the underlying business needs**
- D. Together with the business analyst, you determine which stakeholders is more important to decide between them

Answer: C

Explanation:

When stakeholders provide conflicting acceptance criteria, resolving the conflict effectively requires focusing on the underlying business goals rather than getting stuck in technical or solution-level disagreements.

Option D is correct because it aligns with the core role of a business analyst and an acceptance tester: to understand and validate business needs. By exploring the root business objectives, you can help stakeholders reframe the problem and reach a compromise based on what delivers the most value.

Other options:

A may lead to confrontation and unproductive discussion without proper facilitation.

B is risky - prioritizing stakeholders may escalate conflict or appear biased.

C assumes you can objectively resolve the conflict based only on pros and cons, but without understanding the business context, the decision may not meet stakeholder needs.

D). Instead of discussing conflicting technical solutions, you try to understand the underlying business needs

NEW QUESTION # 42

Which one of the following statements regarding the quality of requirements is MOST correct?

- A. Testers may complete unclear requirements by assumptions, as long as they discuss those assumptions with at least one stakeholder.
- B. INVEST is a technique that ensure the quality of user stories or requirements, thus replacing regular reviews.
- C. In Agile development lifecycle models, requirement engineering becomes less important due to the product owner role.
- **D. Vague or ambiguous requirements may lead to misunderstandings both during implementation and testing.**

Answer: D

NEW QUESTION # 43

As a tester on an Agile project, you have to perform an exploratory test session for a new feature developed.

Which of the following actions is the LEAST likely to be carried out for the purpose.

- A. Discovering and learning the use of the product
- **B. Scripting of the automated test scripts**
- C. Preparation of a test charter and review with the Product Owner
- D. Performing the tests and reporting the results

