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A lot of people have given up when they are preparing for the PEGACPDC25V1 exam. However, we need to realize that the genius only means hard-working all one's life. It means that if you do not persist in preparing for the PEGACPDC25V1 exam, you are doomed to failure. So it is of great importance for a lot of people who want to pass the exam and get the related certification to stick to studying and keep an optimistic mind. According to the survey from our company, the experts and professors from our company have designed and compiled the best PEGACPDC25V1 cram guide in the global market.

Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Decision strategies: Focuses on building decision strategies with business logic to power the decisioning engine.
Topic 2	<ul style="list-style-type: none">• Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.

Topic 3	<ul style="list-style-type: none"> Next-Best-Action concepts: Covers one-to-one engagement fundamentals, contact center optimization, always-on outbound strategies, and next-best-action optimization.
Topic 4	<ul style="list-style-type: none"> Contact policy and volume constraints: This domain covers managing contact policies to limit how often customers receive communications, focusing on controlling action exposure and volume in outbound channels while configuring appropriate tracking periods.
Topic 5	<ul style="list-style-type: none"> Engagement policies: Addresses creating engagement policies, strategies, and customer journeys that govern contact timing and frequency.
Topic 6	<ul style="list-style-type: none"> Channels: Covers implementing real-time containers, offer emails, and third-party integrations for multi-channel delivery.
Topic 7	<ul style="list-style-type: none"> Customer Engagement Optimization: Addresses change management, revision management, GenAI brand voice, and action update processes.

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Exam Questions For Pegasystems PEGACPDC25V1 With Reliable Answers

The Pegasystems PEGACPDC25V1 certification is on trending nowadays, and many IT aspirants are trying to get it. Success in the PEGACPDC25V1 test helps you land well-paying jobs. Additionally, the Pegasystems PEGACPDC25V1 certification exam is also beneficial to get promotions in your current company. But the main problem that every applicant faces while preparing for the PEGACPDC25V1 Certification test is not finding updated Pegasystems PEGACPDC25V1 practice questions.

Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q18-Q23):

NEW QUESTION # 18

A revision manager needs to deploy changes from the business operations environment to production. The NBA Specialist has completed all build tasks and validated the generated artifacts. The team lead has promoted the change request to the revision manager for deployment processing.

Which step should you take to push the changes to production?

- A. Create a new change request to specifically address the deployment step
- B. Deploy the change request to production before closing it in 1:1 Operations Manager
- C. Access Revision Management in Pega Customer Decision Hub portal, review the change request, and push to deployment**
- D. Return the change request to the NBA Specialist for integration testing

Answer: C

NEW QUESTION # 19

U+- Bank, a retail bank, has recently implemented a project in which qualified customers see mortgage offers when they log in to the web self-service portal.

Currently, only the customers who satisfy the following engagement policy conditions receive the Fifteen- year fixed-rate mortgage offer:

Offer	PEGA	Eligibility	Applicability	Suitability
Fifteen-year fixed-rate mortgage		Age >= 18	Annual Income > 10000	Credit Score > 500

The bank decides to make two changes:

1. Update the suitability condition for the Fifteen-year fixed-rate mortgage offer.
2. Introduce a new offer, Twenty-year fixed-rate mortgage.

The following table shows the new engagement policy conditions for both mortgage offers:

Offer	Eligibility	Applicability	Suitability
Fifteen-year fixed-rate mortgage	Age >= 18	Annual Income > 10000	Credit Score > 450
Twenty-year fixed-rate mortgage	Age >= 18	Annual Income > 12000	Credit Score > 600

What is the best practice to fulfill this change management requirement in the business operations environment?

- A. Create a single change request in the 1:1 Operations Manager portal.
- B. Create a single change request in the Pega Customer Decision Hub portal.
- C. Create two change requests: one in the Pega Customer Decision Hub portal and the other in the 1:1 Operations Manager portal.
- D. Create two change requests in the 1:1 Operations Manager portal.**

Answer: D

NEW QUESTION # 20

U+ Bank uses a scorecard rule in a decision strategy to compute the mortgage limit for a customer. U+ Bank updated their scorecard to include a new property in the calculation: customer income.

What changes do you need to make in the decision strategy for the updated scorecard to take effect?

- A. The score calculation is independent of the strategy and no change is required.**
- B. A new proposition filter needs to be configured in the strategy to filter on customer income.
- C. Add a new Group By component for the mortgage limit calculation.
- D. Remap the scorecard property in the decision strategy for the change to take effect.

Answer: A

Explanation:

The score calculation is independent of the strategy and no change is required. When you use a scorecard component in a decision strategy, you only need to specify the name of the scorecard rule and the output property that will store the score value. The scorecard rule itself defines how the score is calculated based on the input properties and factors. Therefore, if you update the scorecard rule to include a new property in the calculation, you do not need to make any changes in the decision strategy for the updated scorecard to take effect. Verified References: [Pega Academy - Decisioning Consultant - Using scorecards]

NEW QUESTION # 21

U+ Bank, a retail bank, uses the Business Operations Environment to perform its business changes. The bank carries out these changes in the Pega Customer Decision Hub portal by using revision management features or the 1:1 Operations Manager portal. For each task, select the correct portal in which you initiate the change request based on best practices.

Answer Area

Task	1:1 Operations Manager	Pega Customer Decision Hub
Create a new action.	<input type="radio"/>	<input type="radio"/>
Modify a decision table.	<input type="radio"/>	<input type="radio"/>
Create a decision strategy.	<input type="radio"/>	<input type="radio"/>
Edit an engagement policy for an action.	<input type="radio"/>	<input type="radio"/>
Edit a group level engagement policy.	<input type="radio"/>	<input type="radio"/>

Answer:

Explanation:

Answer Area**PEGA**

Task

**1:1
Operations
Manager**
**Pega Customer Decision
Hub**

Create a new action.



Modify a decision table.



Create a decision strategy.

Edit an engagement policy for an
action.Edit a group level engagement
policy.

Explanation:

Task	1:1 Operations Manager	Pega Customer Decision Hub
Create a new action.	<input type="radio"/>	<input checked="" type="radio"/>
Modify a decision table.	<input type="radio"/>	<input checked="" type="radio"/>
Create a decision strategy.	<input type="radio"/>	<input checked="" type="radio"/>
Edit an engagement policy for an action.	<input checked="" type="radio"/>	<input type="radio"/>
Edit a group level engagement policy.	<input checked="" type="radio"/>	<input type="radio"/>
Edit an email treatment for an action	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION # 22

Which of the following reasons explains why a customer might receive an action that they already accepted?

- A. The actions are filtered based on eligibility.
- **B. The volume constraint is not set to exclude previously accepted offers.**
- C. The suppression rules are not defined to exclude previously accepted actions.
- D. The action suitability conditions are not defined.

Answer: B

Explanation:

A customer might receive an action that they already accepted if the volume constraint for that action is not configured to exclude previously accepted offers. This option can be enabled by selecting the Exclude previously accepted actions checkbox in the volume constraint configuration. The action suitability conditions are used to determine whether an action is suitable for a customer based on their propensity, priority, or other criteria, not based on their previous responses. The suppression rules are used to exclude customers from receiving an action based on certain conditions, such as opt-out preferences or recent purchases, not based on their previous responses. The actions are filtered based on eligibility before applying the volume constraints, so this option does not explain why a customer might receive an action that they already accepted. Verified References: Certified Pega Decisioning Consultant | Pega Academy, Volume constraints

NEW QUESTION # 23

The

The opportunity is for those who have patience to wait for. If you got the PEGACPDC25V1 certification before your IT career starts, it will be a good preparation for you to find a satisfactory job. It is not easy to Pass PEGACPDC25V1 Exam, but with the help of our PEGACPDC25V1 study materials provided by our iPassleader, there are so many candidates have pass the exam. Do you want to be one of them? Let our products to help you.

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