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## **Salesforce Certified Integration Architect Sample Questions (Q39-Q44):**

### **NEW QUESTION # 39**

A US business-to-consumer (B2C) company is planning to expand to Latin America. They project an initial Latin American customer base of about one million, and a growth rate of around 10% every year for the next 5 years. They anticipate privacy and data protection requirements similar to those in the European Union to come into effect during this time. Their initial analysis indicates that key personal data is stored in the following systems:

1. Legacy mainframe systems that have remained untouched for years and are due to be decommissioned.

2. Salesforce Commerce Cloud Service Cloud, Marketing Cloud, and Community Cloud.
3. The company's CIO tasked the integration architect with ensuring that they can completely delete their Latin American customer's personal data on demand.

Which three requirements should the integration architect consider?

Choose 3 answers

- A. Impact of deleted records on system functionality.
- B. Ability to provide a 360-degree view of the customer.
- C. Feasibility to restore deleted records when needed.
- D. Ability to delete personal data in every system
- E. Manual steps and procedures that may be necessary.

**Answer: A,B,D**

Explanation:

Explanation

The integration architect should consider the impact of deleted records on system functionality, the ability to delete personal data in every system, and the ability to provide a 360-degree view of the customer. These are important requirements for ensuring that the company can comply with the privacy and data protection regulations, as well as deliver a customer-centric service. Option A is not correct because manual steps and procedures are not desirable for deleting personal data on demand. The integration architect should aim for an automated and reliable solution that minimizes human intervention and errors. Option D is not correct because restoring deleted records when needed may violate the privacy and data protection regulations, as well as the customer's consent. The integration architect should ensure that the deletion of personal data is permanent and irreversible.

#### **NEW QUESTION # 40**

An architect decided to use Platform Events for integrating Salesforce with an external system for a company.

What should an architect consider when proposing this type of integration mechanism?

- A. To subscribe to an event, the integration user in Salesforce needs Read access to the event entity.
- B. Salesforce needs to be able to store information about the external system in order to know which event to send out.
- C. External system needs to have the same uptime in order to be able to keep up with Salesforce Platform Events.

**Answer: A**

Explanation:

When proposing Platform Events as an integration mechanism, an architect must ensure that the security model is correctly configured to allow for the publication and subscription of events. Unlike standard objects, Platform Events have specific permission requirements for the "Integration User" or any system entity interacting with the event bus.

For an external system to subscribe to a Platform Event stream (via CometD or the Pub/Sub API), the user account used to authenticate the connection must have the "Read" permission on the specific Platform Event entity. Similarly, if the external system needs to publish events back into Salesforce, the user must have "Create" permissions. These permissions are typically managed through a Profile or a Permission Set assigned to the Integration User.

Regarding the other options, Option A is incorrect because Platform Events are designed for asynchronous communication. They are inherently decoupled; the external system does not need the same uptime as Salesforce. High-volume platform events are stored in the event bus for 72 hours, allowing an external system to "catch up" using a Replay ID once it comes back online. Option C is also incorrect because Platform Events follow a Publish/Subscribe pattern. Salesforce "broadcasts" the event to the bus without needing to know which specific external systems are listening. This decoupling is a primary advantage of event-driven architecture, as it allows for a "one-to-many" distribution model where multiple systems can consume the same message without additional configuration within Salesforce. Thus, ensuring the correct object-level permissions (Read/Create) is the most critical technical consideration for the architect to guarantee successful message delivery.

#### **NEW QUESTION # 41**

Northern Trail Outfitters needs to secure an integration with an external Microsoft Azure API Gateway.

Which integration security mechanism should be employed?

- A. Configure mutual server authentication with two-way SSL using certification authority (CA) signed certificates.
- B. Use an API-only user profile and implement an external identity provider with federated API access.
- C. Configure a connected app with an authorization endpoint of the API Gateway and configure OAuth settings.

## Answer: A

Explanation:

For outbound integrations from Salesforce to an external cloud gateway like Microsoft Azure API Gateway, securing the communication at the transport layer is a fundamental requirement. While standard SSL provides one-way encryption where the client (Salesforce) verifies the server (Azure), Mutual Server Authentication (Two-Way SSL/TLS) ensures that both parties are verified before data is exchanged.

In this architecture, Salesforce presents a digital certificate to the Azure API Gateway during the TLS handshake. For production environments, Salesforce architects recommend using certificates signed by a Certification Authority (CA) rather than self-signed certificates to establish a trusted chain of identity that complies with enterprise security standards. This mechanism prevents unauthorized clients from connecting to the Azure endpoint, effectively mitigating man-in-the-middle attacks and unauthorized data exfiltration.

While a Connected App and OAuth (Option B) are essential for inbound requests where external systems call Salesforce, they do not natively secure the point-to-point connection when Salesforce acts as the client.

Similarly, a federated API access model (Option A) focuses on user identity but does not address the transport layer security between the two cloud platforms. By configuring two-way SSL, Northern Trail Outfitters ensures that the Azure API Gateway only processes requests originating from a trusted, authenticated Salesforce instance, fulfilling the high security and trust requirements of modern integration architecture.

## NEW QUESTION # 42

A company that is a leading provider of courses and training delivers courses using third party trainers. The trainer for the company has to be verified from 10 different training accreditation verification agencies before providing training for the company. Each training accreditation agency has its own response time, which could take days to confirm a trainer.

The company decided to automate the trainer accreditation verification process by integrating to the agencies' web services.

What is the recommended approach to automate this process?

- A. Create a trigger on the trainer record to make a Callout to each verification agencies, write business logic to consolidate the verification then update the trainer status to "verified".
- B. Make an apex callout using @future annotation to make the call out to all different agencies. The response should update the trainer status to "verified".
- C. Use salesforce external service to make the call out, Salesforce external service should check the verification agencies until the result is verified, then update the trainer status to "verified".
- D. Use middleware to handle the call out to the 10 different verification services, the middleware will handle the business logic of consolidating the verification result from 10 services, then make a call-in to salesforce and update the verification status to "verified".

## Answer: D

Explanation:

Explanation

Answer D is valid because using middleware to handle the call out to the 10 different verification services is a scalable and reliable solution that can handle the complexity and variability of the integration. The middleware can orchestrate the calls to the different web services, consolidate the verification results, and handle any errors or retries. The middleware can then make a call-in to Salesforce and update the verification status to "verified" using an API or a platform event.<sup>12</sup> Answer A is not valid because using Salesforce external service to make the call out to the 10 different verification services is not a feasible or efficient solution.

Salesforce external service is a feature that allows invoking an external service from a flow and mapping its inputs and outputs to flow variables.

However, this feature requires configuring an Apex action, a named credential, and an external service definition for each web service, which is not a low code solution. Moreover, this feature does not support checking the verification agencies until the result is verified, as it only invokes the external service once per flow.<sup>13</sup> Answer B is not valid because creating a trigger on the trainer record to make a callout to each verification agency is not a recommended or robust solution. Triggers are Apex code that execute before or after database events, such as insert, update, or delete. However, triggers cannot make callouts directly, as they are part of a database transaction and must complete quickly. To make a callout from a trigger, an asynchronous process such as a future method or a queueable job must be used, which adds complexity and overhead to the integration. Moreover, triggers have limits on the number of callouts and asynchronous calls they can make per transaction, which may affect the scalability and reliability of the integration.

Answer C is not valid because making an Apex callout using @future annotation to make the call out to all different agencies is not a suitable or reliable solution. The @future annotation allows marking a method for execution at a later time when system resources become available. However, this annotation has several limitations and drawbacks, such as:

Future methods cannot return values, so they cannot update the trainer status to "verified" directly.

Future methods have limits on the number of callouts and future calls they can make per execution, which may affect the scalability and reliability of the integration.

Future methods run in their own thread and do not share any static variables or state with other methods, which makes it difficult to consolidate the verification results from different agencies.

Future methods are not guaranteed to execute at a specific time or order, which may affect the timeliness and accuracy of the integration.

1: Orchestration Pattern 2: Remote Process Invocation-Request and Reply 3: External Services : Apex Developer Guide: Triggers : Apex Developer Guide: Using Future Methods

### **NEW QUESTION # 43**

Northern Trail Outfitters (NTO) wants to improve the quality of callouts from Salesforce to its REST APIs by requiring all API clients to adhere to RAML (REST API Markup Language) specifications. The RAML specs serve as interface contracts. Which design specification should the integration architect include in the integration architecture to ensure that Apex REST API Clients' unit tests confirm adherence to the RAML specs?

- A. Require the Apex REST API Clients to implement the `HttpCalloutMock`.
- **B. Implement `HttpCalloutMock` to return responses per RAML specification.**
- C. Call the `HttpCalloutMock` implementation from the Apex REST API Clients.

**Answer: B**

Explanation:

In a contract-first integration approach using RAML, the specification acts as the single source of truth for request and response structures. Since Salesforce unit tests are prohibited from performing actual network callouts, the `HttpCalloutMock` interface must be used to simulate external API behavior.

To ensure unit tests truly confirm adherence to the RAML contract, the architect must mandate that the mock implementation specifically returns responses formatted per the RAML specification. This means the mock's JSON or XML body, headers, and HTTP status codes (e.g., 200 OK, 400 Bad Request) must exactly match the "interface contract" defined in the RAML file.

By strictly aligning the mock with the RAML spec, developers ensure that the Apex client's parsing logic (e.

g., `JSON.deserialize()`) is tested against the agreed-upon data model. If the external service later changes its schema in a way that deviates from the RAML, the unit tests—which are based on that contract—will help identify where the Apex code might fail. Options B and C are technically incorrect: the client does not "call" or "implement" the mock; rather, the test runtime provides the mock instance to the client via `Test.setMock()`.

### **NEW QUESTION # 44**

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