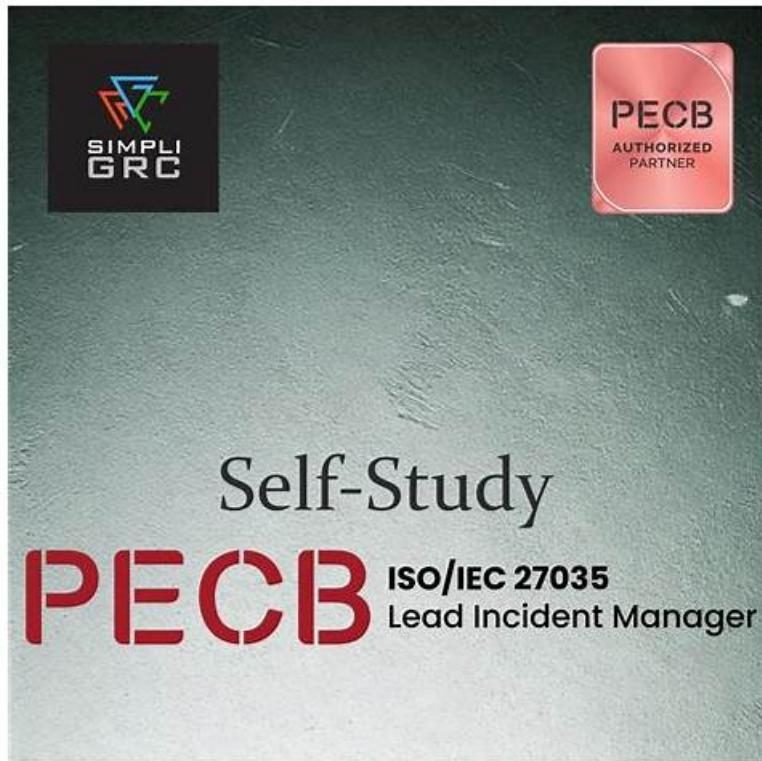


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## PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions

## (Q52-Q57):

### NEW QUESTION # 52

Scenario 1: RoLawyers is a prominent legal firm based in Guadalajara, Mexico. It specializes in a wide range of legal services tailored to meet the diverse needs of its clients. Committed to excellence and integrity, RoLawyers has a reputation for providing legal representation and consultancy to individuals, businesses, and organizations across various sectors.

Recognizing the critical importance of information security in today's digital landscape, RoLawyers has embarked on a journey to enhance its information security measures. This company is implementing an information security incident management system aligned with ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. This initiative aims to strengthen RoLawyers' protections against possible cyber threats by implementing a structured incident response process to provide guidance on establishing and maintaining a competent incident response team.

After transitioning its database from physical to online infrastructure to facilitate seamless information sharing among its branches, RoLawyers encountered a significant security incident. A malicious attack targeted the online database, overloading it with traffic and causing a system crash, making it impossible for employees to access it for several hours.

In response to this critical incident, RoLawyers quickly implemented new measures to mitigate the risk of future occurrences. These measures included the deployment of a robust intrusion detection system (IDS) designed to proactively identify and alert the IT security team of potential intrusions or suspicious activities across the network infrastructure. This approach empowers RoLawyers to respond quickly to security threats, minimizing the impact on their operations and ensuring the continuity of its legal services. By being proactive about information security and incident management, RoLawyers shows its dedication to protecting sensitive data, keeping client information confidential, and earning the trust of its stakeholders.

Using the latest practices and technologies, RoLawyers stays ahead in legal innovation and is ready to handle cybersecurity threats with resilience and careful attention.

Based on scenario 1, which information security principle was breached?

- A. Confidentiality
- B. Integrity
- C. Availability

### Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The three fundamental principles of information security are commonly known as the CIA Triad:

Confidentiality, Integrity, and Availability. ISO/IEC 27035 defines an information security incident as a single or a series of unwanted or unexpected information security events that have a significant probability of compromising business operations and threatening information security.

In the provided scenario, RoLawyers experienced a cyber-attack in which their online database was overwhelmed by malicious traffic (likely a Denial-of-Service or DoS-type attack), which caused the system to crash and became inaccessible to employees for several hours. As a result, the employees were unable to access critical legal data and client information necessary for daily operations.

According to ISO/IEC 27035-1:2016, "Availability refers to the property of being accessible and usable upon demand by an authorized entity." (Ref ISO/IEC 27000:2018, Clause 3.7.3). The scenario clearly reflects a breach in availability since authorized users (employees) were unable to access systems or data when needed.

There was no mention of unauthorized disclosure (which would affect confidentiality) or data alteration (which would affect integrity). Therefore, the primary principle that was violated in this incident is Availability.

This type of incident aligns with the definition and consequences outlined in the ISO/IEC 27035-1:2016 and ISO/IEC 27001:2022 standards, which identify availability loss as one of the main risks to be managed through an incident management process.

Reference Extracts from ISO/IEC Standards:

\* ISO/IEC 27000:2018, Clause 3.7.3 - "Availability: property of being accessible and usable upon demand by an authorized entity."  
\* ISO/IEC 27035-1:2016, Clause 4.1 - "An information security incident can be any event that compromises the confidentiality, integrity or availability of information."

\* ISO/IEC 27035-1:2016, Clause 5.1 - "Maintaining availability is critical to service continuity and information assurance."

Therefore, the correct answer is A: Availability.

### NEW QUESTION # 53

Which document provides guidelines for planning and preparing for incident response and for learning lessons from the incident response process?

- A. ISO/IEC 27035-2
- B. ISO/IEC 27037

- C. ISO/IEC 27035-1

#### Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-2:2016 is titled "Information security incident management - Part 2: Guidelines to plan and prepare for incident response." This document provides detailed guidance on establishing an incident response capability, planning for incident response, and implementing effective response actions. It also emphasizes the importance of post-incident analysis and lessons learned to improve future incident handling.

Key activities covered in ISO/IEC 27035-2 include:

- \* Planning and preparing for incident handling (e.g., policy development, roles and responsibilities)
- \* Establishing and training the incident response team (IRT)
- \* Developing communication strategies and escalation procedures
- \* Conducting root cause analysis and collecting lessons learned
- \* Applying improvements to prevent recurrence

By contrast:

\* ISO/IEC 27035-1 provides high-level principles of incident management (Part 1: Principles).

\* ISO/IEC 27037 relates to the handling of digital evidence and is focused more on forensic practices than incident response preparation.

Reference Extracts:

\* ISO/IEC 27035-2:2016, Introduction: "This part provides guidance on the planning and preparation necessary for effective incident response and for learning lessons from incidents."

\* ISO/IEC 27035-2:2016, Clause 6.5: "Lessons learned and reporting can help improve future incident response and provide input to risk assessments and control improvements."

#### NEW QUESTION # 54

What is the purpose of incident identification in the incident response process?

- A. To collect all data related to the incident, including information from affected systems, network logs, user accounts, and any other relevant sources
- B. To conduct a preliminary assessment of the incident
- C. To recognize incidents through various methods like intrusion detection systems and employee reports

#### Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Incident identification is the first operational step in the incident response process. It involves detecting unusual or suspicious activity and recognizing whether it constitutes an information security incident. ISO

/IEC 27035-1:2016 describes various sources of detection, such as:

Security monitoring tools (e.g., IDS/IPS)

User reports or helpdesk notifications

Automated alerts from applications or infrastructure

The goal at this stage is not to collect detailed forensic data or conduct deep analysis, but rather to determine whether the activity warrants classification as a potential incident and to escalate accordingly.

Reference:

ISO/IEC 27035-1:2016, Clause 6.2.1: "Incident identification involves recognizing the occurrence of an event that could be an information security incident." Correct answer: C

#### NEW QUESTION # 55

What is one of the requirements for an organization's technical means in supporting information security?

- A. Public disclosure of contact register details for transparency
- B. Quick acquisition of information security event/incident/vulnerability reports
- C. Immediate deletion of all incident reports for security purposes

#### Answer: B

#### Explanation:

##### Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-2:2016, one of the technical requirements to support effective incident management is the capability to rapidly detect, collect, and process information about security events, incidents, and vulnerabilities. Timely acquisition of this data allows the organization to assess threats, determine the scope of incidents, and execute response measures quickly.

Clause 7.4.1 emphasizes the need for adequate tools and infrastructure to support the detection and acquisition of information security events and vulnerability reports. The collected data becomes the foundation for risk assessment, root cause analysis, and corrective action planning.

Option A (public disclosure of contact details) might be relevant for CERT/CSIRT public coordination but is not a core requirement in technical incident response. Option B (immediate deletion of reports) is contrary to best practices, as incident reports are critical for audits, compliance, and continuous improvement.

##### Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.4.1: "Organizations should ensure that technical means are in place to allow quick acquisition and analysis of information related to events, incidents, and vulnerabilities." Correct answer: C

## NEW QUESTION # 56

What is a key activity in the response phase of information security incident management?

- A. Restoring systems to normal operation
- B. Ensuring the change control regime covers information security incident tracking
- C. Logging all activities, results, and related decisions for later analysis

#### Answer: C

#### Explanation:

##### Comprehensive and Detailed Explanation From Exact Extract:

During the response phase, one of the most critical activities-according to ISO/IEC 27035-1 and 27035-2- is the documentation of actions, decisions, and results. Clause 6.4.6 of ISO/IEC 27035-1 emphasizes that all activities must be logged to support post-incident analysis, audit trails, and lessons learned. This ensures that:

Accountability is maintained

Decisions can be reviewed

Investigations are legally sound (especially in regulated environments) While restoring systems (Option C) typically occurs in the recovery phase, logging activities and outcomes is essential during the actual response. Change control processes (Option B) are supporting functions but are not core to the immediate response phase.

##### Reference:

ISO/IEC 27035-1:2016, Clause 6.4.6: "All incident response actions and decisions should be recorded to enable traceability and facilitate future improvement." Correct answer: A

## NEW QUESTION # 57

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In life we mustn't always ask others to give me something, but should think what I can do for others. At work if you can create a lot of value for the boss, the boss of course care about your job, including your salary. The same reason, if we are always a ordinary IT staff, when you will be eliminated sooner or later. We should pass the IT exams, and go to the top step by step. Actual4Dumps's PECB ISO-IEC-27035-Lead-Incident-Manager Exam Materials can help you to find shortcut to success. There are a lot of IT people who have started to act. Success is in the Actual4Dumps PECB ISO-IEC-27035-Lead-Incident-Manager exam training materials. Of course you can not miss it.

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