

Get Customizable practice test for ITIL ITIL-5- Foundation Certification



What's more, part of that BraindumpsPass ITIL-5-Foundation dumps now are free: <https://drive.google.com/open?id=1rKfXhnXhnlZ91vXjY61W-8HqjrGDHAX4>

Having a ITIL ITIL-5-Foundation certification can enhance your employment prospects, and then you can have a lot of good jobs. BraindumpsPass is a website very suitable to candidates who participate in the ITIL certification ITIL-5-Foundation exam. BraindumpsPass can not only provide all the information related to the ITIL Certification ITIL-5-Foundation Exam for the candidates, but also provide a good learning opportunity for them. BraindumpsPass be able to help you pass ITIL certification ITIL-5-Foundation exam successfully.

ITIL ITIL-5-Foundation Exam Syllabus Topics:

Topic	Details
Topic 1	• The Four Dimensions of Product and Service Management: Ensures holistic service management by examining People, Technology, Partners, and Value Streams as interconnected factors.
Topic 2	• ITIL Management Practices: Introduces the purpose and core concepts of ITIL's 34 management practices across General, Service, and Technical categories.
Topic 3	• The Digital Product and Service Lifecycle: Covers the eight-stage lifecycle model from Discover through Retire replacing ITIL 4's service value chain with end-to-end guidance.
Topic 4	• Extension Module: AI Governance (Optional): An optional module addressing ethical, compliant, and responsible AI adoption, covering risk, transparency, and regulatory considerations.
Topic 5	• Digital Product and Service Management Concepts: Covers how digital products and services create and deliver value across their lifecycle in fast-changing, technology-driven environments.

Topic 6	• The ITIL Service Value System (SVS): Explains how guiding principles, governance, value chain activities, and continual improvement work together as one integrated framework.
Topic 7	• Value Co-Creation and Service Relationships: Explores how value is created collaboratively between providers, consumers, and stakeholders while balancing outcomes, costs, risks, and experience.

>> Valid ITIL-5-Foundation Test Voucher <<

You Need to Trust ITIL ITIL-5-Foundation Exam Questions

We have a group of experts dedicated to the ITIL-5-Foundation exam questions for many years. And the questions and answers of our ITIL-5-Foundation practice materials are closely related with the real exam. Besides, they constantly keep the updating of products to ensure the accuracy of questions. All ITIL-5-Foundation Actual Exams are 100 percent assured. Besides, we price the ITIL-5-Foundation actual exam with reasonable fee without charging anything expensive.

ITIL Foundation (Version 5) Sample Questions (Q14-Q19):

NEW QUESTION # 14

Which of the following is TRUE regarding services and desired outcomes?

- A. Services may have unintended and surprising outcomes, both positive and negative
- B. Services guarantee that all intended outcomes will be achieved
- C. Services always result in positive effects without exceptions
- D. Services completely eliminate risks associated with achieving outcomes

Answer: A

Explanation:

Services may have unintended and surprising outcomes, both positive and negative, so option D is correct.

ITIL recognizes that services help facilitate desired outcomes, but they do not guarantee them. Outcomes depend on many factors, including the consumer's context, usage patterns, constraints, and interactions with the provider. Services may optimize costs and risks, but they do not remove them entirely. Likewise, even well-designed services can create unexpected side effects, dependencies, or new forms of risk. Sometimes those effects are beneficial, and sometimes they are harmful. This is why ITIL emphasizes continual improvement, stakeholder feedback, service relationships, and holistic thinking. Understanding that services can create both intended and unintended consequences helps organizations manage expectations realistically and improve how products and services are designed, delivered, and supported over time.

NEW QUESTION # 15

Which dimension of product and service management encourages analysing and decision-making based on understanding different levels of complexity?

- A. Value streams and processes
- B. Information and technology
- C. Partners and suppliers
- D. Organizations and people

Answer: A

Explanation:

The correct answer is D. In ITIL Version 5, complexity thinking is discussed in the "value streams and processes" dimension. This dimension addresses organizational and cross-organizational workflows, focusing on what activities an organization undertakes and how those activities are organized to enable value effectively and efficiently. ITIL explains that organizations should optimize workflows for complexity because detailed procedures may work well in predictable and stable contexts but can be ineffective or harmful in complex or chaotic contexts. Complexity thinking is defined as an approach to analysis and decision-making based on recognizing and understanding the different levels of complexity in systems and their operating context. Option A focuses on culture, structure, leadership, roles, and competencies. Option B focuses on relationships with other organizations. Option C focuses on data, information, knowledge, and technology. Although complexity affects all dimensions, ITIL places this specific guidance on

analysing work contexts and adapting processes under the value streams and processes dimension.

NEW QUESTION # 16

Which dimension of service management is concerned with ensuring that a company's structure supports the fulfilment of strategic goals?

- A. Organizations and people
- B. Value streams and processes
- C. Information and technology
- D. Partners and suppliers

Answer: A

Explanation:

The correct answer is A. The "organizations and people" dimension of ITIL Version 5 is concerned with how an organization is structured and managed, as well as its roles, responsibilities, systems of authority, communication, culture, skills, and competencies. ITIL states that the way an organization is structured and managed should be well defined and should support its overall strategy and operating model. This makes option A the best answer. Option B, "value streams and processes," focuses on the activities, workflows, and processes used to enable value for stakeholders. Option C, "partners and suppliers," focuses on relationships with external organizations, contracts, suppliers, and service networks. Option D, "information and technology," focuses on the information, data, knowledge, and technologies used in products, services, and management systems. Although all four dimensions must be considered holistically, strategic alignment of organizational structure is specifically addressed by the organizations and people dimension.

NEW QUESTION # 17

The purpose of the "deliver" activity is to:

- A. Align service offerings with organizational strategy
- B. Develop and integrate functional solutions
- C. Provide services and manage user onboarding/offboarding
- D. Resolve incidents and ensure disaster recovery

Answer: C

Explanation:

The correct answer is C. In the ITIL Product and Service Lifecycle, the "deliver" activity is concerned with providing services to users and customers and managing their onboarding and offboarding. Delivery focuses on ensuring that users can access and consume the agreed services, that service levels are managed, and that service interactions support value creation. Option A is incorrect because aligning products and service offerings with organizational strategy is the purpose of the "discover" activity. Option B is incorrect because developing, integrating, and testing digital products is the purpose of the "build" activity. Option C is incorrect because resolving incidents and performing disaster recovery procedures is the purpose of the "support" activity. The deliver activity is therefore the lifecycle activity most directly concerned with ongoing service provision to consumers, including user onboarding and offboarding, service level fulfilment, and enabling service consumption in line with agreements and expectations.

NEW QUESTION # 18

What is the ITIL Value System ?

- A. The entire set of activities that create value through the provision of a product or service
- B. A model representing how all the components and activities of an organization work together to facilitate value creation through digital products and services
- C. A system by which the current and future use of digital technology is governed
- D. A set of organizational capabilities designed for performing work or accomplishing an objective

Answer: B

Explanation:

The correct answer is B. ITIL Version 5 defines the ITIL Value System, or ITIL VS, as a model representing how all the

components and activities of an organization work together to facilitate value creation through digital products and services. The ITIL VS combines governance and management of digital technology into one overall system. It shows how opportunity and demand enter the system and how the system produces value for the organization, customers, and other stakeholders. It includes five components: guiding principles, governance, value chain, practices, and continual improvement. Option A is incorrect because it defines a management practice, not the ITIL Value System. Option B describes governance of digital technology, which is only one component of the ITIL VS. Option D defines a value chain, which is also part of the ITIL VS but not the whole system. The ITIL VS is broader because it explains how governance, management, practices, continual improvement, and value chain activities work together.

NEW QUESTION # 19

.....

Our ITIL-5-Foundation test prep is renowned for free renewal in the whole year. As you have experienced various kinds of exams, you must have realized that renewal is invaluable to ITIL-5-Foundation study materials, especially to such important ITIL-5-Foundation exams. And there is no doubt that being acquainted with the latest trend of exams will, to a considerable extent, act as a driving force for you to pass the exams and realize your dream of living a totally different life. So if you do want to achieve your dream, buy our ITIL-5-Foundation practice materials.

ITIL-5-Foundation Exam Vce Free: <https://www.braindumps.com/ITIL/ITIL-5-Foundation-practice-exam-dumps.html>

- Test ITIL-5-Foundation Testking □ ITIL-5-Foundation Latest Study Questions □ ITIL-5-Foundation 100% Exam Coverage □ Search for □ ITIL-5-Foundation □ on ➡ www.vce4dumps.com □□□ immediately to obtain a free download □ Test ITIL-5-Foundation Testking
- Enhance Your Confidence with the Online ITIL ITIL-5-Foundation Practice Test Engine □ The page for free download of { ITIL-5-Foundation } on ☼ www.pdfvce.com □☼□ will open immediately □ Test ITIL-5-Foundation Testking
- Pass Guaranteed Quiz 2026 ITIL The Best Valid ITIL-5-Foundation Test Voucher □ Immediately open ✓ www.testkingpass.com □✓□ and search for [ITIL-5-Foundation] to obtain a free download □ Latest ITIL-5-Foundation Exam Preparation
- Reliable ITIL - Valid ITIL-5-Foundation Test Voucher ♥ (www.pdfvce.com) is best website to obtain 【 ITIL-5-Foundation 】 for free download □ ITIL-5-Foundation Excellect Pass Rate
- Reliable ITIL - Valid ITIL-5-Foundation Test Voucher □ Search on ➤ www.dumpsmaterials.com □ for “ ITIL-5-Foundation ” to obtain exam materials for free download □ ITIL-5-Foundation Valid Exam Pattern
- 100% Pass 2026 ITIL-5-Foundation: ITIL Foundation (Version 5) –High-quality Valid Test Voucher □ □ www.pdfvce.com □ is best website to obtain [ITIL-5-Foundation] for free download □ ITIL-5-Foundation 100% Exam Coverage
- Test ITIL-5-Foundation Price □ ITIL-5-Foundation Reliable Dump □ Testing ITIL-5-Foundation Center □ Search on ⇒ www.verifiedumps.com ⇐ for ☼ ITIL-5-Foundation □☼□ to obtain exam materials for free download □ ITIL-5-Foundation Valid Exam Testking
- ITIL ITIL-5-Foundation Practice Test (Web-Based) □ Search for ➡ ITIL-5-Foundation □□□ and download it for free on ► www.pdfvce.com ◀ website □ Test ITIL-5-Foundation Price
- New ITIL-5-Foundation Test Format □ ITIL-5-Foundation Latest Study Questions □ New ITIL-5-Foundation Test Format □ Open website 「 www.exam4labs.com 」 and search for ➡ ITIL-5-Foundation □□□ for free download □ □ Valid Dumps ITIL-5-Foundation Files
- 100% Pass ITIL - ITIL-5-Foundation - ITIL Foundation (Version 5) Unparalleled Valid Test Voucher □ Simply search for □ ITIL-5-Foundation □ for free download on □ www.pdfvce.com □ □ Testing ITIL-5-Foundation Center
- Realistic ITIL Valid ITIL-5-Foundation Test Voucher - ITIL Foundation (Version 5) Exam Vce Free 100% Pass Quiz □ Search for ➡ ITIL-5-Foundation □ on ☼ www.examcollectionpass.com □☼□ immediately to obtain a free download □ □ Latest ITIL-5-Foundation Exam Preparation
- oyhta.org, app.plastiks.io, www.chordie.com, www.slideshare.net, github.com, www.slideshare.net, app.intigriti.com, fortunetelleroracle.com, www.toprecepty.cz, backloggd.com, Disposable vapes

DOWNLOAD the newest BraindumpsPass ITIL-5-Foundation PDF dumps from Cloud Storage for free:
<https://drive.google.com/open?id=1rKfXhnXhnZ91vXjY61W-8HqjrGDHx4>