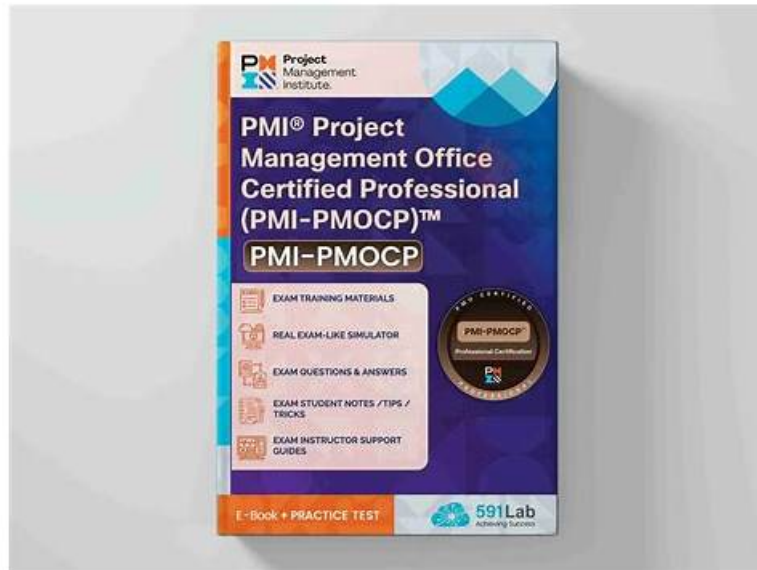


# Quiz High Hit-Rate PMI-PMOCP - PMI Project Management Office Certified Professional Test King



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## PMI Project Management Office Certified Professional Sample Questions (Q31-Q36):

### NEW QUESTION # 31

A PMO professional created a formal PMO charter including the PMO's roles and responsibilities. What should the PMO professional do to ensure that the charter remains relevant in the organization?

- A. Seek feedback from PMO customers about the PMO charter to ensure it fulfills their expectations.
- **B. Create a framework to regularly review and update the PMO mandate and its relevance.**
- C. Review the PMO's services regularly as defined in the PMO charter.
- D. Have the PMO charter approved by key PMO customers so that they are engaged in the process.

**Answer: B**

Explanation:

To keep the PMO charter relevant, PMI-PMOCP recommends establishing a formal framework for periodic review and updates. This ensures the PMO mandate, roles, and responsibilities evolve alongside organizational changes, strategic shifts, and stakeholder expectations.

While reviewing services (option A), seeking feedback (option C), and getting approval (option D) are important, a structured framework guarantees systematic governance of the charter, preventing it from becoming outdated or misaligned.

Reference: PMI Project Management Office Certified Professional (PMI-PMOCP) Examination Content Outline, PMI 2021. PMI-PMOCP Study Guide, Chapter on PMO Governance and Strategic Alignment.

### NEW QUESTION # 32

A PMO professional is responsible for supporting programs and projects at a government organization. The PMO professional has been tasked with providing project management tools and information systems that will enable the organization's project managers to achieve their goals effectively.

Which two actions should the PMO professional take? (Choose 2)

- A. Provide the project managers with a list of project management tools and information systems in the market and have them pick.
- B. Adapt the project management tools and information systems to be compliant with government regulations.
- C. Meet with the project managers to understand their needs and any gaps in using project management tools and information systems.
- D. Enhance the organization's project management tools and information systems to meet the specific needs of the project managers.

**Answer: B,C**

Explanation:

Ensuring the tools comply with government regulations (Option A) is non-negotiable due to the regulatory environment. Engaging with project managers to understand their practical needs and gaps (Option B) ensures that the tools support real-world work effectively.

Simply providing a market list (Option C) risks lack of standardization and confusion. Enhancing tools (Option D) is appropriate but should be based on user needs identified through direct engagement.

PMI-PMOCP Lifecycle Management domain underscores regulatory compliance and user-centric tool adaptation as critical success factors.

References:

PMI-PMOCP Exam Content Outline, Lifecycle Management Domain

PMI Practice Standard for Project Management Offices (2013), Tools and Information Systems PMI PMO Value Ring, Technology and User Enablement

### NEW QUESTION # 33

An organization hired a new PMO professional to enhance an existing PMO that is facing several challenges.

Following an initial assessment, the PMO professional identified that the PMO is seen as overly technical and lacking alignment with the organization's business objectives.

What actions should the PMO professional take to improve the PMO's alignment with business needs?

- A. Collect the business requirements and customer needs within the organization.
- B. Implement accepted industry practices in portfolio, program, and project management.
- C. Simplify the current methodologies and procedures.
- D. Develop the PMO team's competencies and capabilities.

**Answer: A**

Explanation:

To align the PMO with business objectives, the PMO professional must first gather and understand the organization's business requirements and customer needs. PMI-PMOCP emphasizes that alignment begins with a clear understanding of what the business values and expects. Collecting this information ensures the PMO tailors its services, governance, and delivery to meet organizational goals effectively.

Enhancing team competencies (option B), implementing industry best practices (option C), or simplifying methodologies (option D) are important but secondary actions. Without understanding business requirements, such efforts risk misalignment. Therefore, capturing business needs provides a foundation for all subsequent PMO improvements.

Reference: PMI Project Management Office Certified Professional (PMI-PMOCP) Examination Content Outline, PMI 2021. PMI-PMOCP Study Guide, Chapter on Strategic Alignment.

#### NEW QUESTION # 34

A bank's PMO is responsible for project management governance and for supporting project managers across the organization. The bank is revising its strategic plan to respond to competitors' changes. The revised plan will affect the PMO governance structure and most of the bank's projects. The PMO professional has been tasked with preparing the organization for the strategic changes. What should the PMO professional do?

- A. Transmit changes from the strategic levels and identify projects that might need to reconsider budget, schedule, risks, and other factors.
- B. Call an urgent meeting with all the bank's project managers and sponsors and update the project charters before the strategic plan is revised.
- C. Recommend which projects should be canceled, based solely on the projects' budgets, before the strategic plan revision is complete.
- D. Ensure that any changes from the strategic levels remain confidential for as long as possible to avoid creating panic in the organization.

**Answer: A**

Explanation:

During strategic plan revisions, the PMO professional acts as a critical bridge between strategy and execution.

PMI-PMOCP highlights that the PMO must communicate strategic changes promptly and thoroughly to affected projects and identify adjustments required in budgets, schedules, risks, and other factors. This proactive approach enables the organization to realign projects with updated strategic priorities.

Recommending project cancellations prematurely (option A) or updating charters before the plan is finalized (option B) can cause confusion. Keeping changes confidential (option C) risks misinformation and mistrust.

Transparent communication ensures smooth transitions and stakeholder confidence.

Reference: PMI Project Management Office Certified Professional (PMI-PMOCP) Examination Content Outline, PMI 2021. PMI-PMOCP Study Guide, Chapter on Strategic Alignment and Change Management.

#### NEW QUESTION # 35

The project sponsor and the manufacturing director of a PMO-managed project have different opinions about the development of a new order-tracking system.

What should the PMO professional do to avoid this situation in the future?

- A. Advise executives to complete a roles and responsibility matrix in the project planning.
- B. Involve key stakeholders to ensure that requirements are not overlooked.
- C. Develop an effective project scope and change control process during project planning.
- D. Ensure that the project sponsor has approved the requirements.

**Answer: B**

Explanation:

Conflicting opinions among key stakeholders typically arise when stakeholders are not effectively engaged during requirements gathering and project planning. Involving all key stakeholders early (Option B) helps ensure comprehensive requirements, reduces misunderstandings, and fosters alignment.

While scope and change control processes (Option A) are necessary, they do not replace stakeholder engagement. Roles matrices (Option C) and approvals (Option D) support governance but do not proactively prevent requirements misalignment.

PMI-PMOCP Governance practices highlight early stakeholder involvement as a key success factor.

References:

PMI-PMOCP Exam Content Outline, Governance Domain

PMI Practice Standard for Project Management Offices (2013), Stakeholder Management PMI PMO Value Ring, Stakeholder Engagement

#### NEW QUESTION # 36

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