

Salesforce Plat-Admn-301 Flexible Testing Engine & Plat-Admn-301 Exam Vce



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Salesforce Plat-Admn-301 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Cloud Applications: This section of the exam measures skills of Salesforce Consultant and covers the standard Salesforce capabilities that support sales and service operations. It includes features such as products, price books, schedules, orders, quotes, and the tools that help with forecasting and territory management. The section also describes how to create Salesforce Knowledge articles, manage entitlements, support service workflows, and enable interactions through chat, case feed, Omni-Channel, console apps, and Experience Cloud sites. It also introduces the broader Salesforce suite that extends core platform functionality.

Topic 2	<ul style="list-style-type: none"> • Process Automation: This section of the exam measures skills of Salesforce Consultant and covers choosing the right automation tools to solve complex business problems. It focuses on understanding the capabilities and limitations of declarative tools, identifying the right troubleshooting methods, and applying automation correctly within Salesforce's order of execution. This section emphasizes designing efficient, scalable automation using workflow tools, flows, and other declarative features.
Topic 3	<ul style="list-style-type: none"> • Objects and Applications: This section of the exam measures the skills of a Salesforce Business Analyst and covers selecting appropriate object and application-level solutions to meet business needs. It focuses on identifying when to use master-detail relationships, lookups, junction objects, related lists, record types, Schema Builder, and Object Creator. The section also includes improving UI and user experience using App Manager, Lightning App Builder, Dynamic Forms, standard Lightning components, console apps, and tools like the Lightning page analyze button.
Topic 4	<ul style="list-style-type: none"> • Security and Access: This section of the exam measures the skills of Salesforce Administrator and covers how record-level access, field access, and sharing models impact data visibility across the system. It focuses on understanding controlled-by-parent relationships, territory management, role hierarchies, and access to reports, dashboards, and email folders. It also includes comparing custom profiles, permission sets, and delegated administration, along with evaluating different authentication methods. The section also addresses the structure of business models such as person accounts, standard accounts, contacts, and contact-to-multiple-account relationships.

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Salesforce Certified Platform Administrator II Sample Questions (Q47-Q52):

NEW QUESTION # 47

The administrator at Cloud Kicks built a flow in a sandbox. After testing and validating the flow, the administrator plant to promote the flow to the production environment with a change set.

Which three considerations should the administrator be aware of when moving flows with a change sat?

Choose 3 answers

- A. Flow allows only one version of the flow when deployed with a change sat.
- B. Flows ere automatically activated upon deployment.
- C. Flows deployed are inactive and need to be manually activated.
- D. Deploying or redeploying a flow with change sets creates a version of the flow in the destination org.
- E. All flow dependencies are automatically added to the change set.

Answer: C,D,E

Explanation:

Flows deployed with change sets are inactive by default and need to be manually activated in the destination org before they can run. Deploying or redeploying a flow with change sets creates a new version of the flow in the destination org, which preserves the previous versions and allows for rollback if needed. All flow dependencies, such as custom fields, objects, or variables, are automatically added to the change set when a flow is added

NEW QUESTION # 48

What are three options available to the administrator to help with this issue? Choose 3 answers

- A. Convert all Process builders to flows.
- B. Deactivate unnecessary validation rules.
- C. Move some page components behind a tab.
- D. Reduce the number of related lists displayed.
- E. Remove some of the fields displayed.

Answer: C,D,E

Explanation:

Move some page components behind a tab, remove some of the fields displayed, and reduce the number of related lists displayed are three options available to the administrator to help with this issue. Moving some page components behind a tab can help reduce the loading time of a record page by hiding some components until they are needed by the user. Removing some of the fields displayed can help reduce the loading time of a record page by minimizing the number of queries and calculations that need to be performed when rendering the page. Reducing the number of related lists displayed can help reduce the loading time of a record page by limiting the amount of data that needs to be retrieved and displayed on the page

NEW QUESTION # 49

Ursa Major Solar allows its scientists to log new stars as they find them, but on occasion, they log the same star by mistake. The administrator wants scientists to be notified when a record is deleted and by whom, and to maintain their own discovery information. What automation solution should be used to send the notification?

- A. Heroku
- B. Process Builder
- C. flow
- D. Workflow Action

Answer: C

Explanation:

Flows are tools that automate business processes by collecting data and performing actions in your org or an external system. Flows can be triggered by various events such as record creation, updates, or invocations from other processes or flows. Flows can also send email alerts as part of their actions. To send a notification when a record is deleted and by whom, and to maintain their own discovery information, an administrator can use a flow that runs when a record is deleted, queries the record owner's email address and discovery information from another object or variable, and sends an email alert with those details. References:

https://help.salesforce.com/s/articleView?id=sf.flow_concepts.htm&type=5

NEW QUESTION # 50

AW Computers has enabled the feature for Contact to multiple Accounts. A rep is trying to remove the primary Account from a Contact but is unable to do so. The administrator has already updated the page layout to no longer require an Account. What could be the issue?

- A. The Contact has indirect relationships to other Accounts.
- B. Private Contacts need to be enabled in Setup.
- C. The Account Contact relationship record needs to be deleted first in order to disassociate the Contact from the Account.
- D. A primary Account relationship is required on a Contact regardless of the page layout settings.

Answer: D

Explanation:

A primary account relationship is a feature that allows you to link a contact to a single account as its primary account. A primary account relationship is required on a contact regardless of the page layout settings or the contact to multiple accounts feature. This means that you cannot remove the primary account from a contact, but you can change it to another account. You can also add secondary accounts to a contact if you have enabled the contact to multiple accounts feature. References:

https://help.salesforce.com/s/articleView?id=sf.contacts_multiple_accounts.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.contacts_fields.htm&type=5

NEW QUESTION # 51

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