

AB-100 Valid Test Online, AB-100 Pdf Files

NAADAC Practice Test 2 - Updated Version 2024 Real Exam Questions and Answers 100% Valid!!

1) Quantity, frequency of use, patterns over time, and progression are necessary questions when taking the client's _____.

- A. legal history
- B. medical history
- C. family history
- D. drug and alcohol history Ans✓ - A. legal history
- B. medical history
- C. family history
- *D. drug and alcohol history *

See page 42 of the study module two updated version

- *1)* *To identify those who have a condition related to a psychoactive substance use disorder*
- *2)* *To assess the full range of difficulties currently experienced by the client. The addiction counselor or other helping professional should rate the symptom severity, diagnose evident mental health disorders and screen for related difficulties or challenges*
- *3)* To plan appropriate treatment interventions for the client
- *4)* To involve the appropriate family members or significant others in the client's evaluation and treatment
- *5)* To determine the methods for evaluating the effectiveness of the treatment interventions that will be implemented.

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Microsoft AB-100 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Deploy AI-powered business solutions: Focuses on deploying, testing, monitoring, and optimizing AI solutions in production. It also includes managing ALM processes, performance monitoring, and ensuring security, governance, and responsible AI compliance.
Topic 2	<ul style="list-style-type: none">Plan AI-powered business solutions: Focuses on analyzing business requirements and identifying where AI agents and generative AI can improve processes. It also includes defining AI strategy, evaluating ROI, and deciding whether to build, buy, or extend AI components.
Topic 3	<ul style="list-style-type: none">Design AI-powered business solutions: Covers designing AI agents, Copilot integrations, and intelligent workflows using platforms like Copilot Studio, Microsoft Foundry, and Dynamics 365. It includes planning prompts, connectors, agent behaviors, and solution extensibility.

Microsoft Agentic AI Business Solutions Architect Sample Questions (Q67-Q72):

NEW QUESTION # 67

Case Study 1 - Fabrikam, Inc

Background

Fabrikam, Inc., is a global consumer goods company that is undergoing a digital transformation initiative to migrate its entire infrastructure to the Microsoft cloud. As a key element of this cloud migration, the company will implement Microsoft Dynamics 365 Sales, moving away from the current on-premises proprietary technologies used by its business-to-business (B2B) sales team. As part of the cloud migration, Fabrikam will adopt an AI-first approach to its business solutions and implement AI solutions, wherever possible, to streamline operations.

Problem Statements

Fabrikam's infrastructure currently relies on various on-premises systems that require sales executives to use corporate computers with physical keyboards to access business information during customer interactions. Mobile phones cannot be used for these purposes, as the systems depend on keyboard input. As a result, the sales executives spend a lot of time using keyboards to search for data on several disparate systems and file servers, rather than focusing on the customers. This affects the customer experience. Fabrikam stakeholders are concerned that users will be hesitant to adopt AI. If the AI initiatives are NOT adopted, cost savings will never be realized. Additionally, funding for future AI initiatives will depend on demonstrating an increase in AI adoption month over month. As the AI agent initiative for the sales team will be the first for Fabrikam, the rapid adoption of the agent is a high priority.

Planned Initiatives

General

Fabrikam management has prioritized AI-driven projects to improve efficiency, customer engagement, and responsible AI adoption. The current application infrastructure is on-premises and must be migrated to the cloud to support the adoption of these technologies.

Infrastructure Migration

Fabrikam plans to migrate from its current on-premises infrastructure to a completely cloud-based topology; this will include user authentication, the security framework, and, primarily, the adoption of the services by end users.

All the data from the different systems will be consolidated into a single data source - a common data model that will use a Microsoft Dataverse environment as a single source of truth (SSOT) for the sales team.

Sales Cycle Enablement

To achieve the company's objectives, Fabrikam intends to implement the following strategies to enhance the sales cycle:

- Use low-code development to create a single AI agent that has Dataverse as its core component.
- Ensure that sales managers can access unanswered correspondence from prospects and intervene as appropriate.
- Replace the previous proprietary software with Dynamics 365 Sales to track sales cycles and customer interactions.
- Have the sales executives use Dynamics 365 Sales to track interactions for open opportunities and send follow-up communications to prospects.
- Have the sales executives use handsfree headsets to interact with an AI agent when they have questions about internal policies or customer

data.

Requirements

Infrastructure Migration

Fabrikam has identified the following infrastructure migration requirements:

- Azure must be used for all future infrastructure workloads.
- The company must follow Microsoft-recommended methodologies for infrastructure migration to the cloud.
- Any created AI agents must have their return on investment (ROI) calculated to ensure that the solution will save the company money.

Sales Cycle Enablement

Fabrikam has identified the following requirements for sales cycle enablement:

- The final AI agent must follow Microsoft recommendations for a conversational user experience.
 - A designated checklist must be reviewed to ensure that the AI agent follows Microsoft deployment recommendations for a compliant solution.
 - Detailed telemetry must be logged for the first created AI agent to help troubleshoot and optimize the agent during the initial AI agent adoption process.
 - Unexpected AI agent actions must end in an escalation to a live representative. For example, a sales executive must be rerouted to a representative if the agent cannot answer a question after two failed attempts.
 - The return on investment (ROI) of switching from the current process to the future process is required for stakeholder sign off.
 - The sales team must use Dynamics 365 Sales to correspond with prospects more quickly and efficiently than currently.
 - Sales managers must report on the adoption of the AI agent to key Fabrikam stakeholders on a monthly basis.
 - Any sensitive information, such as user IDs and names, shared via the AI agent must be tracked for future auditing.
- Which tool should you recommend to address the sensitive information concerns in the sales process?

- A. Model Context Protocol (MCP)
- B. Monitoring in Microsoft Foundry
- C. Application Insights
- D. the Analytics tab in Microsoft Copilot Studio
- E. Microsoft Foundry Tracing UI

Answer: E

Explanation:

Scenario:

Fabrikam has identified the following requirements for sales cycle enablement:

Any sensitive information, such as user IDs and names, shared via the AI agent must be tracked for future auditing.

In a Microsoft AI solution involving an agent where you must track sensitive information for auditing, you should use the Microsoft Foundry Tracing UI.

Tracking and Auditing with Microsoft Foundry Tracing

The Microsoft Foundry Tracing UI (part of Microsoft Foundry) provides end-to-end visibility into agent runs by capturing detailed telemetry through OpenTelemetry.

What is Captured: It automatically logs user inputs, model outputs, and tool arguments, which often contain sensitive information like names or IDs.

Auditing and Debugging: You can search, filter, and sort traces from the last 90 days to observe exactly how your agent responded during specific sessions.

Infrastructure: Traces are stored in Azure Application Insights, allowing you to apply standard enterprise access controls and retention policies.

Reference:

<https://learn.microsoft.com/en-us/azure/ai-foundry/observability/concepts/trace-agent-concept>

NEW QUESTION # 68

You are designing a low-code AI business solution by using Microsoft Copilot Studio.

The solution must include an agent that automates tasks by simulating user interactions across third-party apps and websites, such as

clicking buttons, entering text, and extracting information from screens.

You need to recommend what to include in the agent.

What should you recommend?

- A. Model Context Protocol (MCP)
- B. Copilot skills
- C. Computer Use in Copilot Studio
- D. a natural language understanding + (NLU+) model in Copilot Studio

Answer: C

NEW QUESTION # 69

Which framework should you use to meet the AI agent requirements for the sales cycle enablement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

For Microsoft Copilot Studio best practices:

Microsoft Power Platform Well #Architected Framework

Why?

* Copilot Studio is part of the Power Platform.

* Microsoft's official guidance for building scalable, secure, compliant Power Platform solutions is the Power Platform Well

#Architected Framework .

* It includes governance, security, reliability, operational excellence, and cost optimization-exactly what Fabrikam needs for AI agent deployment, telemetry, compliance, and ROI.

For conversational user experiences:

Success by Design

Why?

* Success by Design is Microsoft's methodology for implementing Dynamics 365 and Power Platform solutions.

* It includes conversational design checklists, solution blueprinting, risk assessments, and user #adoption strategies.

* Fabrikam's scenario emphasizes:

* User adoption

* Conversational UX quality

* Escalation paths

* Compliance

* Telemetry

* These are all covered in Success by Design's structured implementation approach.

<https://learn.microsoft.com/en-ca/power-platform/well-architected/experience-optimization/conversation-design>

Topic 1, Fabrikam, Inc

Background - Fabrikam, Inc., is a global consumer goods company that is undergoing a digital transformation initiative to migrate its entire infrastructure to the Microsoft cloud. As a key element of this cloud migration, the company will implement Microsoft Dynamics 365 Sales, moving away from the current on-premises proprietary technologies used by its business-to-business (B2B) sales team. As part of the cloud migration, Fabrikam will adopt an AI-first approach to its business solutions and implement AI solutions, wherever possible, to streamline operations. Problem Statements - Fabrikam's infrastructure currently relies on various on-premises systems that require sales executives to use corporate computers with physical keyboards to access business information during customer interactions. Mobile phones cannot be used for these purposes

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Infrastructure Migration - Fabrikam plans to migrate from its current on-premises infrastructure to a completely cloud-based topology; this will include user authentication, the security framework, and, primarily, the adoption of the services by end users. All the data from the different systems will be consolidated into a single data source - a common data model that will use a Microsoft

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Have the sales executives use Dynamics 365 Sales to track interactions for open opportunities and send follow-up communications to prospects. Have the sales executives use handsfree headsets to interact with an AI agent when they have questions about internal policies or customer data. Requirements - Infrastructure Migration - Fabrikam has identified the following infrastructure migration requirements: Azure must be used for all future infrastructure workloads. The company must follow Microsoft-recommended methodologies for infrastructure migration to the cloud. Any created AI agents must have their return on investment (ROI) calculated to ensure that the solution will save the company money. Sales Cycle Enablement - Fabrikam has identified the following requirements for sales cycle enablement: The final AI agent must follow Microsoft recommendations for a conversational user experience. A designated checklist must be reviewed to ensure that the AI agent follows Microsoft deployment recommendations for a compliant solution. Detailed telemetry must be logged for the first created AI agent to help troubleshoot and optimize the agent during the initial AI agent adoption process. Unexpected AI agent actions must end in an escalation to a live representative. For example, a sales executive must be rerouted to a representative if the agent cannot answer a question after two failed attempts. The return on investment (ROI) of switching from the current process to the future process is required for stakeholder sign off. The sales team must use Dynamics 365 Sales to correspond with prospects more quickly and efficiently than currently. Sales managers must report on the adoption of the AI agent to key Fabrikam stakeholders on a monthly basis. Any sensitive information, such as user IDs and names, shared via the AI agent must be tracked for future auditing.

NEW QUESTION # 70

A company plans to deploy a Microsoft Copilot Studio agent that will analyze historical business data to predict customer behavior. The data is currently stored in an Azure SQL database, flat files, APIs, and logs.

You need to organize the data into a format that can be used as a knowledge source in Copilot Studio.

What should you include in the solution?

- A. Azure AI Search
- B. Azure Translator in Foundry Tools
- C. Azure Cosmos DB
- D. Azure Data Lake Storage

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Agentic AI Business Solutions Topics:

The correct answer is A. Azure AI Search.

This scenario involves data coming from multiple sources:

- * Azure SQL database
- * flat files
- * APIs
- * logs

The requirement is to organize the data into a format that can be used as a knowledge source in Copilot Studio. Why A is correct: Azure AI Search is the best answer because it is designed to ingest, index, and organize content from multiple heterogeneous data sources so that AI applications can retrieve and use relevant information effectively.

For Copilot and agent scenarios, Azure AI Search is especially useful because it supports:

- * unifying data from different sources
- * creating searchable indexes
- * enabling retrieval-based grounding
- * improving relevance for AI responses

From an AI business solutions perspective, when data is spread across structured and unstructured systems, Azure AI Search provides the retrieval layer that turns that fragmented data into a usable knowledge source.

It is much better suited than raw storage options because the question is not only about storing data. It is about organizing it for AI-driven access and use in Copilot Studio.

Why the other options are incorrect:

B). Azure Data Lake Storage

Data Lake Storage is excellent for storing large volumes of raw and processed data, but by itself it does not provide the indexing and retrieval capabilities needed to make the content a strong knowledge source for Copilot Studio.

C). Azure Cosmos DB

Cosmos DB is a NoSQL operational database. It is not the primary service for consolidating and indexing multi-source business

content into a knowledge source for Copilot Studio.

D). Azure Translator in Foundry Tools

Translator is for language translation, not for organizing business data into a knowledge source.

Expert reasoning

When the question asks how to make data from many sources usable as a knowledge source for an AI agent, think about the service that:

* ingests

* indexes

* organizes

* retrieves

That service is Azure AI Search .

NEW QUESTION # 71

A company plans to implement an AI solution that will contain a Microsoft Copilot Studio agent and a Microsoft Foundry agent. The solution will be stored in a source code repository.

You need to recommend a deployment method for each agent. The solution must meet the following requirements:

A test environment must be used before a deployment to production.

Production must be isolated from development and testing.

The deployment must be repeatable and fully automated.

The solution must NOT require manual intervention.

Which deployment method should you recommend for each agent? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

Copilot Studio # Use a Microsoft Power Platform deployment pipeline; Microsoft Foundry # Use an Azure DevOps pipeline

NEW QUESTION # 72

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