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The ITIL 4 Leader: Digital & IT Strategy certification focuses on the integration of digital technology and IT strategy to achieve business objectives. ITIL-4-DITS Exam covers a wide range of topics, including digital transformation, service management, and IT governance. It also emphasizes the importance of leadership and communication skills to effectively manage digital and IT strategy.

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ITIL-4-DITS Relevant Answers & Free Sample ITIL-4-DITS Questions

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The ITIL-4-DITS certification exam is a must-have for IT professionals who want to excel in their careers and take on leadership roles within their organizations. It is also a valuable certification for organizations that want to ensure that their IT leaders have the skills and knowledge needed to drive successful digital and IT strategies. By earning the ITIL-4-DITS Certification, IT professionals can demonstrate their expertise and commitment to excellence in the field of IT strategy and leadership.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q24-Q29):

NEW QUESTION # 24

A commercial service provider is using PESTLE analysis to help them develop a new strategy. Their customers work in a regulated environment and expect the IT services to be delivered through multiple channels.

Which factor is the MOST relevant to consider in this situation?

- A. Service provider staff have many skills and can support a range of different technologies
- **B. Government policies for using secure IT systems change regularly and will affect the IT services**
- C. Service provider policies for reusing and removing IT equipment are maintained and audited
- D. Service provider value streams for creating new IT services are too complex and outdated

Answer: B

NEW QUESTION # 25

Which statement about metrics is CORRECT?

- **A. Leading metrics report what has been achieved**
- B. Leading metrics are difficult to measure, but easy to influence
- C. Lagging metrics are easy to measure and to influence
- D. Lagging metrics predict what is likely to happen in the future

Answer: A

NEW QUESTION # 26

An organization has utilized digital technology to make significant improvements to business processes that have contributed to the achievement of its strategic objectives. What does this describe?

- **A. Digital transformation**
- B. Organizational disruption
- C. Digital positioning
- D. Operational technology

Answer: A

NEW QUESTION # 27

What is the FIRST step in creating a measurement and evaluation system?

- A. Creating a system of key performance indicators
- B. Identifying success factors
- **C. Defining the objectives**
- D. Selecting metrics and measurement tools

Answer: C

NEW QUESTION # 28

Which is the BEST approach to defining a vision and a strategy in an organization with multiple specialization divisions?

- A. Vision and strategy should be defined in collaboration with the enterprise architects and consultants
- B. Vision and strategy should be defined by the executive leader and communicated to the divisions
- **C. Vision and strategy should be defined in collaboration with the leaders of the organization and divisions**
- D. Vision and strategy should be defined by the governing body and communicated to the divisions' leaders

Answer: C

Vision and strategy should be defined in collaboration with the leaders of the organization and division to ensure alignment, coherence, and buy-in across the organization. This can help create a shared understanding of the goals, values, and direction of the organization and its divisions, as well as leverage the expertise and insights of different leaders. Reference: ITIL 4 Leader: Digital and IT Strategy, page 9-10

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