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## Cisco Networking Fundamentals Final Exam with complete verified solutions already graded A+

Which communication tool allows real-time collaboration?  A. Wiki B. Email C. Weblog D. Instant Messaging	Instant Messaging
A host is accessing a Web server on a remote network. Which three functions are performed by intermediary network devices during this conversation? (pick three)  A. Regenerating Data Signals B. Acting as a client or a server C. Providing a channel over which messages travel D. Applying security settings to control the flow of data	Regenerating data signals Applying security settings to control the flow of data Notifying other devices when errors occur

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## Cisco 100-140 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.</li></ul>

## Cisco Certified Support Technician (CCST) IT Support Sample Questions (Q483-Q488):

### NEW QUESTION # 483

During an office setup, a technician needs to ensure that all desktop computers are equipped with the correct power cables to handle a power load of up to 600 watts for high-performance tasks.

What specification should the technician look for when selecting these power cables?

- A. High amperage rating
- B. High flexibility material
- C. Fiber optic capability
- D. Low resistance coating

**Answer: A**

Explanation:

Correct Answer. A. High amperage rating For desktop computers, particularly those requiring up to 600 watts for high-performance operations, the power cables must have a high amperage rating to safely handle the increased electrical current. Ensuring that the power cables are rated appropriately is crucial to prevent overheating and potential electrical hazards.

Option B is incorrect because while low resistance could theoretically improve efficiency, it's not a standard specification for selecting power cables for desktop computers.

Option C is incorrect because fiber optic capability relates to data transmission, not power cables.

Option D is incorrect because while flexibility can be important for cable management, it does not impact the cable's ability to handle specific power loads.

### NEW QUESTION # 484

During the installation of a point-of-sale system, a technician needs to ensure that the serial port connections are configured correctly.

What is an essential setting that must be verified on the serial port for proper communication?

- A. USB compatibility
- **B. Baud rate**
- C. Brightness setting
- D. Resolution setting

**Answer: B**

Explanation:

Correct Answer. B. Baud rate The baud rate is a critical setting for serial port configurations, as it determines the speed at which data is transmitted between devices. Incorrect baud rate settings can prevent effective communication between devices, leading to data loss or communication failures.

Option A is incorrect because resolution settings are relevant for video outputs and have no bearing on serial communication.

Option C is incorrect because brightness settings affect visual display units, not serial data transmission.

Option D is incorrect because USB compatibility concerns digital data ports and interfaces, not serial communication parameters.

#### **NEW QUESTION # 485**

During a meeting, a user tries to project their laptop's screen onto a conference room display but only the desktop background is visible on the external screen; no icons or applications are shown.

What should be done to correct this issue?

- A. Adjust the brightness settings on the external display
- B. Change the wallpaper on the external display
- C. Configure the external display as the primary monitor
- **D. Set the external display to duplicate the laptop screen**

**Answer: D**

Explanation:

Setting the external display to duplicate (mirror) the laptop screen ensures that all content, including icons and applications, appears on both screens, which is necessary for presentations.

Option B is incorrect. Changing the wallpaper does not affect the display of icons or applications.

Option C is incorrect. Brightness settings affect visibility but not the content displayed.

Option D is incorrect. Making the external display the primary monitor would not solve the issue of missing icons or applications on the projected screen.

#### **NEW QUESTION # 486**

When working on a powered device, an IT technician suspects a risk of electrical shock due to exposed wiring.

What is the safest action to take first?

- A. Continue working but avoid touching the exposed wires
- B. Test the exposed wires with a multimeter to confirm if they are live
- **C. Immediately turn off the power to the device before proceeding further**
- D. Cover the exposed wires with electrical tape and continue working

**Answer: C**

Explanation:

Correct Answer. B. Immediately turn off the power to the device before proceeding further Turning off the power immediately is the safest approach when dealing with exposed wiring, as it eliminates the risk of electrical shock, allowing for safe subsequent handling of the wiring issue.

Option A is incorrect because continuing to work near exposed wires without addressing the risk is unsafe.

Option C is incorrect as covering the wires with electrical tape does not address the potential hazard of the device being powered on.

Option D is incorrect because testing exposed wires while the device is powered could lead to electrical shock if the wires are live.

#### **NEW QUESTION # 487**

A user needs to connect a keyboard and a mouse to their laptop, but the laptop has only one available USB-A port. Which of the following solutions should the IT support technician recommend?

- A. Use a USB-A hub to expand the number of available USB-A ports
- B. Connect the keyboard and mouse using an Ethernet adapter
- C. Replace the keyboard and mouse with Bluetooth models
- D. Use a USB-A to USB-C adapter

**Answer: A**

Explanation:

**Correct Answer: B.** Use a USB-A hub to expand the number of available USB-A ports. A USB-A hub is the most practical solution for connecting multiple devices to a single USB-A port. It allows multiple USB-A devices to be connected simultaneously, providing an efficient and cost-effective way to expand the connectivity without needing wireless technology or different adapters.

Option A is incorrect because a USB-A to USB-C adapter changes the port type but does not expand the number of devices that can be connected.

Option C is incorrect because replacing the keyboard and mouse with Bluetooth models involves additional cost and does not use the existing USB-A port.

Option D is incorrect because using an Ethernet adapter for connecting a keyboard and mouse is not feasible as these devices do not have Ethernet compatibility.

### NEW QUESTION # 488

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