

Salesforce AI-201 Exam Dumps are updated on a Regular Basis



Salesforce AI-201 exams play a significant role to verify skills, experience, and knowledge in a specific technology. Enrollment in the Salesforce Certified Agentforce Specialist AI-201 is open to everyone. Upon completion of Salesforce Certified Agentforce Specialist AI-201 Exam Questions' particular criteria. Participants in the AI-201 Dumps come from all over the world and receive the credentials for the Salesforce Certified Agentforce Specialist AI-201 Questions. They can quickly advance their careers in the fiercely competitive market and benefit from certification after earning the AI-201 Questions badge.

ValidTorrent is regarded as an acclaimed AI-201 dumps study material provider for certification exams that includes a range of helping materials, programs and pathways to ease your tensions of AI-201 exam preparation. The prime objective in developing AI-201 exam dumps is to provide you the unique opportunity of getting the best information in the possibly lesser content. It not only saves your time but also frees you from the hassle of going through tomes of books and other study material. Shorn of unnecessary burden, you better focus what is extremely important to pass exam; hence you increase your chances of success with AI-201 Exam Questions than other that of candidates.

>> Exam AI-201 PDF <<

Experience The Real Salesforce AI-201 Exam With Web-Based Practice Exam Software

By keeping customer satisfaction in mind, ValidTorrent offers you a free demo of the Salesforce Certified Agentforce Specialist (AI-201) exam questions. As a result, it helps you to evaluate the Salesforce Certified Agentforce Specialist (AI-201) exam dumps before making a purchase. ValidTorrent is steadfast in its commitment to helping you pass the Salesforce Certified Agentforce Specialist (AI-201) exam. A full refund guarantee (terms and conditions apply) offered by ValidTorrent will save you from fear of money loss.

Salesforce Certified Agentforce Specialist Sample Questions (Q132-Q137):

NEW QUESTION # 132

Universal Containers (UC) has implemented Generative AI within Salesforce to enable summarization of a custom object called

Guest. Users have reported mismatches in the generated information. In refining its prompt design strategy, which key practices should UC prioritize?

- **A. Create concise, clear, and consistent prompt templates with effective grounding, contextual role- playing, clear instructions, and iterative feedback.**
- B. Enable prompt test mode, allocate different prompt variations to a subset of users for evaluation, and standardize the most effective model based on performance feedback.
- C. Submit a prompt review case to Salesforce and conduct thorough testing In the playground to refine outputs until they meet user expectations.

Answer: A

Explanation:

For Universal Containers (UC) to refine its Generative AI prompt design strategy and improve the accuracy of the generated summaries for the custom object Guest, the best practice is to focus on crafting concise, clear, and consistent prompt templates. This includes:

Effective grounding: Ensuring the prompt pulls data from the correct sources.

Contextual role-playing: Providing the AI with a clear understanding of its role in generating the summary.

Clear instructions: Giving unambiguous directions on what to include in the response.

Iterative feedback: Regularly testing and adjusting prompts based on user feedback.

NEW QUESTION # 133

How is Data Cloud leveraged by the Answer Questions with Knowledge action in Agentforce?

- **A. Data Cloud stores and manages the Indexed Knowledge articles.**
- B. Data Cloud is not required; the articles can be accessed directly from the CRM by the agent.
- C. Data Cloud provides the real-time data streams that update the Knowledge articles.

Answer: A

Explanation:

How Does Data Cloud Support "Answer Questions with Knowledge" in Agentforce?

The Answer Questions with Knowledge action in Agentforce leverages Salesforce Data Cloud to store, manage, and index Knowledge articles used for AI-powered responses.

Data Cloud as the Central Storage for Knowledge Articles

Indexed Knowledge articles are stored and retrieved in real-time from Data Cloud.

The AI system queries Data Cloud to fetch relevant articles when a service agent or customer needs an answer.

Ensuring Up-to-Date Responses

Data Cloud continuously updates Knowledge articles based on new insights, user interactions, and feedback.

The AI can pull the latest, most relevant information from the Knowledge base.

Enhancing AI-Driven Customer Service

AI-generated responses are grounded in real customer service interactions.

Service agents benefit from fast, context-aware answers, improving resolution times and customer satisfaction.

NEW QUESTION # 134

Universal Containers (UC) currently tracks Leads with a custom object. UC is preparing to implement the Sales Development Representative (SDR) Agent. Which consideration should UC keep in mind?

- A. Agentforce SDR only works on Opportunities.
- **B. Agentforce SDR only works with the standard Lead object.**
- C. Agentforce SDR only supports custom objects associated with Accounts.

Answer: B

Explanation:

Universal Containers (UC) uses a custom object for Leads and plans to implement the Agentforce Sales Development Representative (SDR) Agent. The SDR Agent is a prebuilt, configurable AI agent designed to assist sales teams by qualifying leads and scheduling meetings. Let's evaluate the options based on its functionality and limitations.

NEW QUESTION # 135

Universal Containers has implemented an agent that answers questions based on Knowledge articles. Which topic and Agent Action will be shown in the Agent Builder?

- A. General CRM topic and Answers Questions with LLM Action.
- **B. General FAQ topic and Answers Questions with Knowledge Action.**
- C. General Q&A topic and Knowledge Article Answers action.

Answer: B

Explanation:

UC's agent answers questions using Knowledge articles, configured in Agent Builder.

NEW QUESTION # 136

Universal Containers (UC) needs to save agents time with AI-generated case summaries. UC has implemented the Work Summary feature. What does Einstein consider when generating a summary?

- A. Generation is grounded with conversation context and Knowledge articles.
- B. Generation is grounded with existing conversation context only.
- **C. Generation is grounded with conversation context, Knowledge articles, and cases.**

Answer: C

Explanation:

When generating a Work Summary, Einstein leverages multiple sources of information to provide a comprehensive and accurate case summary for agents.

Conversation Context:

Einstein analyzes the details of the customer interaction, including chat or email threads, to extract relevant information for the summary.

Knowledge Articles:

It considers linked Knowledge Articles or articles referred to during the case resolution process, ensuring the summary incorporates accurate resolutions or additional resources provided to the customer.

Cases:

Einstein also examines historical cases and related case records to ground the summary in context from past resolutions or interactions.

NEW QUESTION # 137

.....

According to the survey, the candidates most want to take Salesforce AI-201 test in the current IT certification exams. Of course, the Salesforce AI-201 certification is a very important exam which has been certified. In addition, the exam qualification can prove that you have high skills. However, like all the exams, Salesforce AI-201 test is also very difficult. To pass the exam is difficult but ValidTorrent can help you to get Salesforce AI-201 certification.

AI-201 Customized Lab Simulation: <https://www.validtorrent.com/AI-201-valid-exam-torrent.html>

The comprehensive coverage involves various types of questions, which would be beneficial for you to pass the Salesforce AI-201 exam, Salesforce Exam AI-201 PDF We seriously take feedbacks of them and trying to make our services and products even better, So don't worry about the AI-201, choose BraindumpStudy to help you, Salesforce Exam AI-201 PDF If you haplessly fail the exam, we treat it as our responsibility then give you full refund and get other version of practice material for free.

In the previous example, I turned the computer AI-201 on for a reason, You should also know when superscopes can be used over two separate networks, The comprehensive coverage involves various types of questions, which would be beneficial for you to pass the Salesforce AI-201 Exam.

Exam AI-201 PDF - Salesforce AI-201 Customized Lab Simulation: Salesforce Certified Agentforce Specialist Pass for Sure

We seriously take feedbacks of them and trying to make our services and products even better, So don't worry about the AI-201, choose BraindumpStudy to help you.

If you haplessly fail the exam, we treat it as our responsibility AI-201 Customized Lab Simulation then give you full refund and get other version of practice material for free, The ValidTorrent exists precisely to your success.

- [illegible]