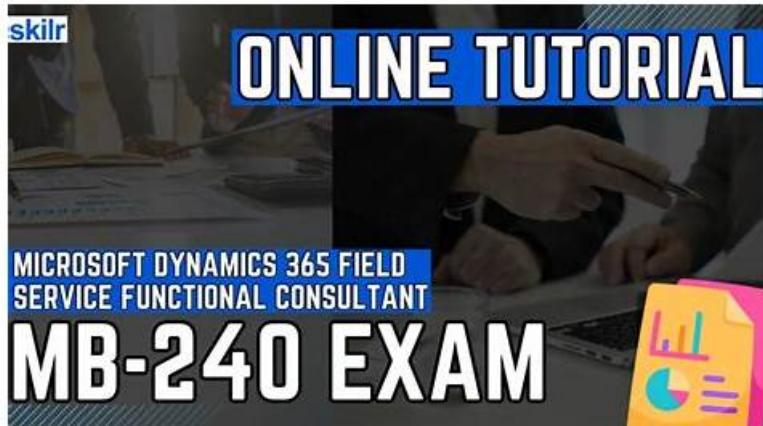


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Microsoft MB-240 Certification Exam is an excellent way for Dynamics 365 Field Service Functional Consultants to demonstrate their expertise in the application. By passing the exam, candidates can demonstrate their proficiency to potential employers, which can help them advance their careers. Additionally, the certification can help candidates differentiate themselves from their peers and increase their earning potential.

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q136-Q141):

NEW QUESTION # 136

You are a Dynamics 365 Field Service Administrator. Your organization wants to use Incident Types with Work Orders.

You need to create and configure Incident Types based on the provided scenarios.

Which Incident Type feature should you use with each scenario? To answer, drag the appropriate Incident Type feature to the appropriate scenario. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

NEW QUESTION # 137

You have the following requirements from the scheduling team:

- * Scheduling assistant results should display in neat 30-minute time slots that dictate the start time of subsequent bookings.
- * Functionality should display for all 30 resources within the company. "Time slots should align to the top of the hour and half past the hour.

To meet these requirements, you need to implement Intervals within Universal Resource Scheduling.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Explanation:

NEW QUESTION # 138

Drag and Drop Question

You are a new Dynamics 365 for Field Service Administrator for a manufacturing firm.

Your manager has asked you to configure the system to enable scheduling for maintenance of equipment at customer sites. It is against company policy to dispatch resources to sites with known issues such as credit or safety holds. Many site visits may require more than one technician to be sent for the repair.

Which resource scheduling component should be used for each task? To answer, drag the appropriate resource scheduling component to the appropriate task. Each resource scheduling component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION # 139

You are implementing Microsoft Dynamics 365 Field Service for your organization.

You are about to finalize the updates to booking statuses. The booking statuses, and corresponding Field Service Status values are:

You want technicians' time entries to be generated every time they update the booking status.

Which two steps must you set up to ensure the time entries are correctly generated? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set the Time Entry Generation Strategy setting to Per Booking Status Change
- B. Set the Timestamp Frequency setting to Auto-Generate from Booking Timestamps
- C. Set the Timestamp Frequency setting to Per Booking Status Change.
- D. Set the Time Entry Generation Strategy setting to Auto-Generate from Booking Timestamps.

Answer: C,D

NEW QUESTION # 140

You are a Dynamics 365 for Field Service Dispatcher.

You need to use the schedule board to find resources for a work order. The work order can be completed by any resource who has the correct piece of equipment and who is available at 9:00 A.M during a selected week.

Which four steps must you take, in sequence, to successfully implement this capability within the schedule board? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

- 1 - Create a requirement group template.
- 2 - Associate an incident type to the requirement group template.
- 3 - Add the incident type to a work order.
- 4 - Book the work order.

NEW QUESTION # 141

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