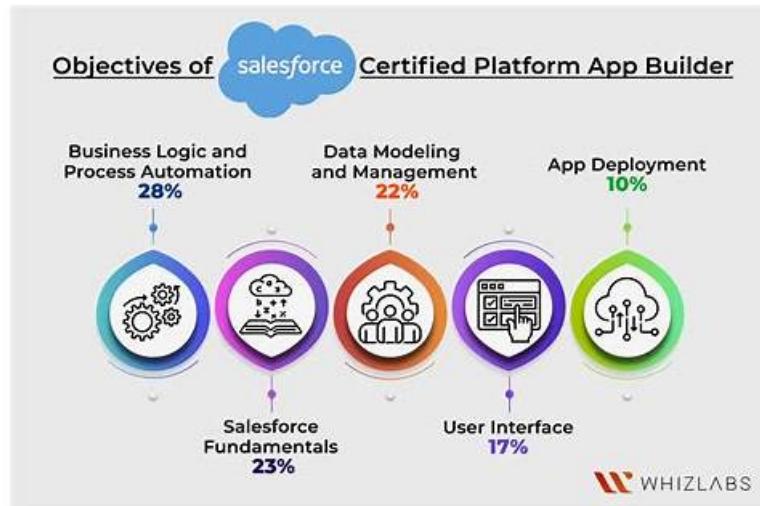


# Quiz Salesforce - Plat-Admn-202 - Salesforce Certified Platform App Builder High Hit-Rate Latest Exam Pass4sure



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## Salesforce Plat-Admn-202 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Business Logic and Process Automation: This section of the exam measures the skills of Process Automation Specialists and Salesforce Administrators and covers the key tools Salesforce provides to automate and enforce business logic. It focuses on using formula fields, roll-up summary fields, and validation rules to meet defined requirements. Candidates must also understand approval processes and know how to select the right automation tool to prevent conflicts or errors. The domain emphasizes evaluating business requirements and recommending automation solutions that maintain system stability and accuracy.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>App Deployment: This section of the exam measures the skills of Release Managers and Salesforce Administrators and covers the application lifecycle from planning through deployment. It requires determining the appropriate strategy when working with different sandboxes and managing milestones during development. Candidates must know when to use change sets and how to troubleshoot deployment issues. The section also includes understanding the implications of using unmanaged versus managed packages and selecting the correct deployment plan for various business scenarios.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>User Interface: This section of the exam measures the skills of Salesforce UI Designers and Lightning App Builders and covers the ways in which Salesforce interfaces can be customized to improve usability. It includes understanding available options for UI customization and demonstrating when to apply custom buttons, links, and actions. The domain also distinguishes between declarative and programmatic methods for incorporating Lightning components in applications, ensuring that the right approach is selected for different user interface needs.</li></ul>

Topic 4	<ul style="list-style-type: none"> <li>Salesforce Fundamentals: This section of the exam measures the skills of Salesforce Administrators and Junior Salesforce Consultants and covers the essential concepts needed to understand how Salesforce works at a foundational level. It focuses on recognizing when to use declarative tools versus programmatic customization, determining when AppExchange apps extend org capabilities, and understanding key methods for managing object, record, and field access. It also evaluates your ability to choose the right sharing model based on business needs and to apply reporting tools effectively, including report types and dashboards. Additionally, the domain reviews how to optimize the mobile experience through actions and layouts, and how Chatter can be used to support collaboration.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Data Modeling and Management: This section of the exam measures the skills of Data Analysts and Salesforce Administrators and covers the core principles of designing and maintaining Salesforce data structures. It requires selecting the correct data model in various scenarios and understanding relationship types and how they influence reporting, record access, and the user interface. It also tests knowledge of field data types and the operational impact of changing them. The section includes evaluating the use of Schema Builder and understanding the considerations involved in importing and exporting data across internal and external sources.</li> </ul>

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### Salesforce Certified Platform App Builder Sample Questions (Q279-Q284):

#### NEW QUESTION # 279

Universal Containers wants to track installation information once it container has been purchased on a custom object. Sales reps

should have visibility of all the installation with their opportunities.

visibility of all the installations associated with their opportunities.

What kind of relationship should this new object have to the Opportunity?

- A. Lookup
- B. Many to Many
- C. Master-Detail
- D. Hierarchical

#### Answer: A

Explanation:

The new object should have a lookup relationship to the Opportunity object. A lookup relationship creates a link between two objects and allows related records to be viewed in a related list. This can be used to track installation information for each opportunity and give sales reps visibility of all the installations associated with their opportunities. Option B, C, and D are not appropriate for this requirement.

#### NEW QUESTION # 280

SERVICE AGENTS ARE REQUIRED TO CONFIRM A USER IDENTITY BEFORE PROVIDING SUPPORT INFORMATION OVER THE PHONE. WHAT FEATURE CAN AN APP BUILDER USE TO HELP AGENTS MEET THIS REQUIREMENT?

- A. Guided Action Flows on the record page
- B. Include Surveys as a Case related list
- C. Add Path to the top of the Case layout

- D. Case Validation Rules

**Answer: A**

Explanation:

Guided Action Flows on the record page can help service agents meet the requirement of confirming a user identity before providing support information over the phone. Guided Action Flows are a series of screens that guide agents through a predefined process, such as verifying user information, collecting case details, or resolving issues

**NEW QUESTION # 281**

The Director of Customer Service wants to receive a notification when a case stays in the New status for more than four business hours.

Which two automation processes should be used to accomplish this?

- A. Flow Builder
- B. Escalation Rules
- C. Scheduled Apex
- D. Validation Rule

**Answer: A,B**

Explanation:

The requirement is time-based (Case in New status > 4 business hours) and requires a notification.

Escalation Rules can monitor case age and trigger escalation or notifications after a specified period.

Flow Builder (Scheduled Path or Scheduled Trigger Flow) can be used to evaluate business hours and send alerts.

Why B (Escalation Rules) is correct:Exact Extract:"Escalation rules automatically escalate cases when they meet certain criteria, such as the age of the case, and can notify users or change ownership." - Salesforce Help | Case Escalation RulesEscalation rules are ideal for service teams and time-based escalation scenarios.

Why B (Escalation Rules) is correct:Exact Extract:"Escalation rules automatically escalate cases when they meet certain criteria, such as the age of the case, and can notify users or change ownership." - Salesforce Help | Case Escalation RulesEscalation rules are ideal for service teams and time-based escalation scenarios.

Why D (Flow Builder) is correct:Exact Extract:"Use scheduled paths in record-triggered flows to perform actions after a certain amount of time has passed since the record was created or updated." - Salesforce Help | Scheduled Paths in Flow BuilderA Scheduled Path in a record-triggered flow can evaluate the Case's age in hours and send an email alert if the Status remains "New."

Why D (Flow Builder) is correct:Exact Extract:"Use scheduled paths in record-triggered flows to perform actions after a certain amount of time has passed since the record was created or updated." - Salesforce Help | Scheduled Paths in Flow BuilderA Scheduled Path in a record-triggered flow can evaluate the Case's age in hours and send an email alert if the Status remains "New."

Why not A:Validation Rules prevent saving invalid data but cannot evaluate elapsed time.

Why not C:Scheduled Apex would work technically but is a code-based solution; declarative automation (Flow or Escalation) is preferred for App Builder certification.

Reference:

[Salesforce Help | Case Escalation Rules](#)

[Salesforce Help | Scheduled Paths in Flow Builder](#)

[Salesforce Platform App Builder Exam Guide | Business Logic and Process Automation](#)

**NEW QUESTION # 282**

Cloud Kicks wants to set up a new opportunity approval process and execute various action items based on the initial submission. Which three action types should an app builder use in the approval process?

Choose 3 answers

- A. Outbound Message
- B. Email Alert
- C. Invocable Flow
- D. Task
- E. Invocable Process Builder

**Answer: B,C,D**

Explanation:

Email alert, task, and invocable flow are three action types that can be used in an approval process. Email alert can send an email message to one or more recipients. Task can assign a task to a user or queue. Invocable flow can launch a flow that performs complex logic and actions

### NEW QUESTION # 283

Ursa Major Solar has a lookup relationship between a custom Galaxy\_c object and a custom Star\_c object. An app builder wants to create a roll-up summary field that counts the total number of Star\_c records related to each Galaxy\_c record.

How would the current configuration impact the ability to achieve the desired result?

- A. The roll-up summary can be achieved by creating a formula field on the Galaxy\_c object.
- B. A roll-up summary field will need to be created on the Galaxy\_c object with a field filter that select all related Star\_c records
- **C. The lookup relationship will need to be converted to a master-detail relationship before a roll-up summary field can be created.**
- D. The roll-up summary can be achieved by creating a formula field on the Star\_c object.

**Answer: C**

Explanation:

The lookup relationship will need to be converted to a master-detail relationship before a roll-up summary field can be created. This is correct because roll-up summary fields are only available on the master object in a master-detail relationship, and a lookup relationship does not establish a parent-child hierarchy between the objects

### NEW QUESTION # 284

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