

# CTFL-UT Latest Braindumps Ppt & Key CTFL-UT Concepts



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Our experts group collects the latest academic and scientific research results and traces the newest industry progress in the update of the CTFL-UT study materials. Then the expert team processes them elaborately and compiles them into the test bank. Our system will timely and periodically send the latest update of the CTFL-UT Study Materials to our clients. So the clients can enjoy the results of the latest innovation and achieve more learning resources. The credits belong to our diligent and dedicated professional innovation team and our experts.

The CTFL-UT exam covers topics such as usability testing principles, methods, and techniques, usability testing planning, execution, and reporting, and usability testing tools and technologies. It also includes other related areas such as accessibility testing, user experience testing, and user-centered design. CTFL-UT exam consists of 40 multiple-choice questions, and candidates have 60 minutes to complete it. The passing score is 65%, and the exam is available in several languages.

The CTFL-UT certification exam is designed for software testers, quality assurance professionals, and software developers who want to enhance their skills in usability testing. ISTQB Certified Tester-Foundation Level - Usability Testing certification is also suitable for those who are new to the field of software testing and want to gain a solid understanding of usability testing concepts and techniques. CTFL-UT Exam covers a range of topics, including the importance of usability testing, usability testing methods, usability metrics, and usability testing tools.

## ISQI - High-quality CTFL-UT - ISTQB Certified Tester-Foundation Level - Usability Testing Latest Braindumps Ppt

If you are preparing for the ISTQB Certified Tester-Foundation Level - Usability Testing (CTFL-UT) exam dumps our CTFL-UT Questions help you to get high scores in your ISQI CTFL-UT exam. Test your knowledge of the ISTQB Certified Tester-Foundation Level - Usability Testing exam dumps with DumpExam ISQI CTFL-UT Practice Questions. The software is designed to help with CTFL-UT exam dumps preparation.

The ISTQB Certified Tester-Foundation Level - Usability Testing certification exam is administered by the International Software Testing Qualifications Board (ISTQB) which is a non-profit organization that promotes software quality testing and sets global standards for software testing. The CTFL-UT Certification Exam is based on the ISTQB syllabus for Usability Testing which is a comprehensive and internationally recognized syllabus.

### ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q27-Q32):

#### NEW QUESTION # 27

How can the approach for conducting user surveys be summarized best?

- A. Write survey plan, interview users and stakeholders, select questionnaire, recruit users, remind users, communicate
- B. Write survey plan, write schedule, select questionnaire, recruit users, remind users, communicate
- C. Write survey plan, write schedule, select questionnaire, recruit users, analyze, communicate
- **D. Write survey plan, interview users and stakeholders, select questionnaire, deploy questionnaire, analyze, communicate**

#### Answer: D

Explanation:

Conducting user surveys involves a structured approach that ensures data collection is effective, reliable, and meaningful. The process typically starts with writing a survey plan, which defines the objectives, scope, target population, and methodology. Next, interviewing users and stakeholders is important to gather qualitative insights, refine survey questions, and align the survey with business goals and user needs.

Selecting or designing the questionnaire follows, which includes crafting clear, unbiased questions to capture the desired data. After that, deploying the questionnaire to the recruited participants is essential; this can be done via email, online tools, or in-person, depending on the context. Once the data is collected, it must be analyzed to extract meaningful patterns, trends, and insights. Finally, communicating the findings to stakeholders completes the process by informing decision-making.

Other options miss critical steps such as deploying the questionnaire (Option C), or combine steps incorrectly (Options A and D). Importantly, the step of interviewing users and stakeholders prior to deployment ensures the survey is well-informed and targeted, enhancing the quality and relevance of data collected.

References:

Usability.gov, Surveys in User Research

Nielsen Norman Group, How to Conduct User Surveys

ISO 9241-210:2019 Ergonomics of human-system interaction - User research methodologies

#### NEW QUESTION # 28

Which of the following is a principal task of the usability test moderator role?

- A. Log usability problems
- B. Write a usability test plan
- C. Create a survey plan
- **D. Define testing tasks**

#### Answer: D

Explanation:

The usability test moderator plays a crucial role during the execution phase of a usability test. Their principal task is to facilitate the test sessions by guiding participants through predefined testing tasks, observing behaviors, and ensuring that the test environment is

neutral and free from bias. Defining testing tasks, however, is primarily done during the test design phase by the usability test designer or analyst, but the moderator ensures these tasks are clearly communicated and administered to participants during the session. Logging usability problems (option B) is often done by observers or analysts reviewing session recordings or notes, not directly by the moderator during live testing. Creating a survey plan (option C) and writing the usability test plan (option D) are preparatory activities generally done before the test sessions and are not the moderator's main focus. Therefore, the principal role of the moderator centers on conducting the sessions and managing task delivery effectively to obtain authentic user interaction with the system under test.

References:

Usability.gov, Usability Testing Basics

Nielsen Norman Group, Moderating Usability Tests

ISO 9241-210:2019 Ergonomics of human-system interaction - Process for usability testing

### NEW QUESTION # 29

You're asked to evaluate the direct interaction between ordinary users and the software product. Which kinds of evaluations would be suited for that?

- A. Accessibility evaluation
- B. Usability maturity assessment
- **C. Usability evaluation**
- D. Risk assessment

**Answer: C**

Explanation:

A usability evaluation is specifically designed to assess how real users interact with a software product. It focuses on effectiveness, efficiency, and user satisfaction in completing tasks. This may involve usability testing, expert reviews, or heuristic evaluations. The goal is to identify any usability problems and understand user behavior during real use.

Option A (Accessibility evaluation) targets inclusivity for users with disabilities, not general user interaction.

Option B (Usability maturity assessment) evaluates the organization's usability practices, and Option C (Risk assessment) evaluates potential project or system risks. Only option D directly involves observing and measuring user interaction.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts

Usability.gov: Usability Evaluation Basics

Nielsen Norman Group: Types of Usability Evaluations

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### NEW QUESTION # 30

You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.

Which of the following is a reasonable task definition to include in the test?

- A. Which mobile operating system do you prefer?
- **B. Your phone broke and you're looking for a new smartphone. Your budget is 200\$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!**
- C. Put the first phone you find in your shopping cart!
- D. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".

**Answer: B**

Explanation:

Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome—all characteristics of well-designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based, realistic, and outcome-driven—making B the correct answer.

References:

Nielsen Norman Group: Writing Effective Usability Tasks

Usability.gov: Scenario-Based Usability Tasks

### NEW QUESTION # 31

Which of the following statements about usability test plans is true?

- A. It contains a schedule
- B. It should contain the briefing instructions
- C. It contains the results of the test sessions
- D. It should be very elaborate and at least 10 pages

**Answer: A**

Explanation:

A usability test plan is a foundational document created before conducting usability testing. It outlines the objectives, scope, methodology, participants, tasks, and schedule for the testing activities. One of its essential components is the schedule, which details when and how test sessions will occur to ensure proper resource allocation and time management. Including a schedule helps coordinate between test moderators, participants, observers, and stakeholders, making the testing process organized and efficient. While briefing instructions (Option B) may be related to the usability test, they are typically documented separately or included in participant materials rather than the formal test plan itself. The test plan should be concise and focused; it need not be overly elaborate or lengthy (Option C), as clarity and usability of the plan are more important than length. The results of the test sessions (Option D) are not included in the test plan but rather compiled afterward in a test report or analysis document.

Therefore, the correct statement is that the usability test plan contains a schedule, ensuring a structured timeline for the usability testing activities.

References:

Usability.gov, Usability Testing Plan Template

Nielsen Norman Group, Usability Test Planning

ISO 9241-210:2019 Ergonomics of human-system interaction - Usability testing process

### NEW QUESTION # 32

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