

Exam ADX261 Pass4sure & ADX261 Reliable Exam Labs



BTW, DOWNLOAD part of Pass4sureCert ADX261 dumps from Cloud Storage: <https://drive.google.com/open?id=1-oel6R6vNVmlbrSIxTagDuoMncCKd5Bw>

With online test engine, you will feel the atmosphere of Salesforce valid test. You can set limit-time when you do the ADX261 test questions so that you can control your time in ADX261 practice exam. Online version can point out your mistakes and remind you to practice it every day. What's more, you can practice ADX261 Pdf Torrent anywhere and anytime.

The Salesforce ADX261 exam questions in the web-based practice test are real and accurate. This Administer and Maintain Service Cloud (ADX261) practice exam is compatible with Mac, Linux, iOS, Android, and Windows. Likewise, no particular software installation or plugin is required because it is a browser-based Administer and Maintain Service Cloud (ADX261) practice exam. Chrome, Internet Explorer, Firefox, Safari, Opera, and all the major browsers support the web-based Administer and Maintain Service Cloud (ADX261) practice exam.

>> Exam ADX261 Pass4sure <<

ADX261 Reliable Exam Labs - ADX261 Latest Dumps

The pass rate is 98% for ADX261 exam bootcamp, if you choose us, we can ensure you that you can pass the exam just one time. In addition, we offer you free demo to have a try before buying, so that you can know what the complete version is like. In order to strengthen your confidence for ADX261 training materials, we are pass guarantee and money back guarantee, and we will refund your money if you fail to pass the exam. We have a professional service team and they have the professional knowledge for

ADX261 Exam Bootcamp, if you have any questions, you can contact with them

Salesforce Administer and Maintain Service Cloud Sample Questions (Q58-Q63):

NEW QUESTION # 58

Cloud Kicks (CK) provides product support based on Service Contracts. A customer's Service Contract includes the same level of Entitlements for response time and business hours on both Case and Work Orders. CK would like an efficient method to manage the setup.

What is the recommended configuration to meet the requirements?

- A. Assign the Work Order to the same Case as the Entitlement Process.
- B. Create or Apex Trigger to assign the Entitlement Process to Work Order.
- C. Work Orders created from a Case automatically inherit the Entitlement Process
- D. Set up separate Entitlement Process for Case and Work Order

Answer: C

Explanation:

This is the recommended configuration to meet the requirements, because it simplifies the setup and ensures consistency between Case and Work Order entitlements. When a Work Order is created from a Case that has an Entitlement Process, the Work Order automatically inherits the same Entitlement Process as the Case. This means that CK does not need to create separate Entitlement Processes for Case and Work Order, or use triggers or workflows to assign them. Verified Reference: : Work Orders and Entitlement Processes

NEW QUESTION # 59

The service team members at Cloud Kicks (CK) are struggling to collaborate with each other on Cases. CK also uses Slack internally.

What should the consultant recommend?

- A. Enable and configure Swarming in Slack.
- B. Configure a case notification Slackbot.
- C. Create a case team workspace in Slack.

Answer: C

NEW QUESTION # 60

Cloud Kicks (CK) wants to provide its authenticated customers with a top-tier support experience. CK wants to allow asynchronous conversations, conversations across devices, and Estimated Wait Time transparency. CK currently uses an external website to deliver its chat support offering.

What should a consultant recommend to provide these newer capabilities?

- A. AppExchange package
- B. Einstein Bots
- C. Messaging for Web

Answer: C

NEW QUESTION # 61

Universal Containers has implemented a call-based response system. The call wait time has become too long and customer service is being affected. Management would like to find a way for their agents to handle more customer transactions per day.

Which two features should a Consultant recommend?

Choose 2 answers

- A. Facebook Messaging
- B. Chat
- C. Escalation Rules

- D. Case Auto-Response

Answer: B,D

NEW QUESTION # 62

Ursa Major Solar provides support with service-level agreements (SLAs) for high-priority cases. Lower-priority cases have different response times. The service center uses Omni-Channel to manage work items. However, many recently created, high-priority cases exceed the service deadline.

Which setting should a consultant configure to meet the requirements?

- A. Capacity Model
- B. Secondary Routing Priority
- C. Skills-Based Routing

Answer: B

Explanation:

To address the issue of high-priority cases exceeding service deadlines at Ursa Major Solar, configuring Secondary Routing Priority within Omni-Channel settings is recommended. This feature allows the organization to prioritize work items not just by their primary criteria (e.g., case age or initial priority) but also by secondary factors that can include SLA requirements. By setting high-priority cases with stricter SLAs as a secondary routing priority, Omni-Channel can ensure these cases are escalated in the queue, getting the attention they need promptly. This approach helps in effectively managing workloads and meeting SLA commitments for high-priority cases, improving overall service delivery.

NEW QUESTION # 63

.....

Our company employs a professional service team which traces and records the popular trend among the industry and the latest update of the knowledge about the ADX261 exam reference. We give priority to keeping pace with the times and providing the advanced views to the clients. We keep a close watch at the most advanced social views about the knowledge of the test ADX261 Certification. Our experts will renovate the test bank with the latest ADX261 exam practice question and compile the latest knowledge and information into the ADX261 exam questions and answers.

ADX261 Reliable Exam Labs: <https://www.pass4surecert.com/Salesforce/ADX261-practice-exam-dumps.html>

Salesforce Exam ADX261 Pass4sure Exam Collection Training Exam Questions is created on the exact format of the real exam and contains all types of questions you can expect in the exam, Study your way to pass with accurate ADX261 Exam Dumps questions & answers, With ADX261 question torrent, you will suddenly find the joy of learning and you will pass the professional qualification exam very easily, The interface of the ADX261 software mock test is extremely easy to understand and you won't face any issues while using this specific software.

This type of roaming is deemed seamless because the network ADX261 application requires constant network connectivity during the roaming process, First we build the utils.

Exam Collection Training Exam Questions is created on the exact format of the real exam and contains all types of questions you can expect in the exam, Study your way to pass with accurate ADX261 Exam Dumps questions & answers.

Best Accurate Salesforce Exam ADX261 Pass4sure | Try Free Demo before Purchase

With ADX261 question torrent, you will suddenly find the joy of learning and you will pass the professional qualification exam very easily, The interface of the ADX261 software mock test is extremely easy to understand and you won't face any issues while using this specific software.

You may have your small goals.

- ADX261 Book Free ↗ Free ADX261 Exam □ ADX261 Braindumps Pdf □ Easily obtain free download of ➔ ADX261 □ by searching on ➔ www.examcollectionpass.com □ □ □ □ ADX261 Official Practice Test
- Exam ADX261 Pass4sure - Salesforce Administer and Maintain Service Cloud - High Pass-Rate ADX261 Reliable Exam

Labs □ Download ➔ ADX261 □ for free by simply entering 「 www.pdfvce.com 」 website □ Dumps ADX261 Cost

What's more, part of that Pass4sureCert ADX261 dumps now are free: <https://drive.google.com/open?id=1-oel6R6vNVmIbrS1xTagDuoMncCKd5Bw>