

Free PDF Quiz Salesforce - Valid Plat-Admn-202 Exam Introduction



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Salesforce Plat-Admn-202 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• App Deployment: This section of the exam measures the skills of Release Managers and Salesforce Administrators and covers the application lifecycle from planning through deployment. It requires determining the appropriate strategy when working with different sandboxes and managing milestones during development. Candidates must know when to use change sets and how to troubleshoot deployment issues. The section also includes understanding the implications of using unmanaged versus managed packages and selecting the correct deployment plan for various business scenarios.
Topic 2	<ul style="list-style-type: none">• Salesforce Fundamentals: This section of the exam measures the skills of Salesforce Administrators and Junior Salesforce Consultants and covers the essential concepts needed to understand how Salesforce works at a foundational level. It focuses on recognizing when to use declarative tools versus programmatic customization, determining when AppExchange apps extend org capabilities, and understanding key methods for managing object, record, and field access. It also evaluates your ability to choose the right sharing model based on business needs and to apply reporting tools effectively, including report types and dashboards. Additionally, the domain reviews how to optimize the mobile experience through actions and layouts, and how Chatter can be used to support collaboration.

Topic 3	<ul style="list-style-type: none"> • Data Modeling and Management: This section of the exam measures the skills of Data Analysts and Salesforce Administrators and covers the core principles of designing and maintaining Salesforce data structures. It requires selecting the correct data model in various scenarios and understanding relationship types and how they influence reporting, record access, and the user interface. It also tests knowledge of field data types and the operational impact of changing them. The section includes evaluating the use of Schema Builder and understanding the considerations involved in importing and exporting data across internal and external sources.
Topic 4	<ul style="list-style-type: none"> • User Interface: This section of the exam measures the skills of Salesforce UI Designers and Lightning App Builders and covers the ways in which Salesforce interfaces can be customized to improve usability. It includes understanding available options for UI customization and demonstrating when to apply custom buttons, links, and actions. The domain also distinguishes between declarative and programmatic methods for incorporating Lightning components in applications, ensuring that the right approach is selected for different user interface needs.
Topic 5	<ul style="list-style-type: none"> • Business Logic and Process Automation: This section of the exam measures the skills of Process Automation Specialists and Salesforce Administrators and covers the key tools Salesforce provides to automate and enforce business logic. It focuses on using formula fields, roll-up summary fields, and validation rules to meet defined requirements. Candidates must also understand approval processes and know how to select the right automation tool to prevent conflicts or errors. The domain emphasizes evaluating business requirements and recommending automation solutions that maintain system stability and accuracy.

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Salesforce Certified Platform App Builder Sample Questions (Q81-Q86):

NEW QUESTION # 81

Service Agents are required to confirm a user's identity before providing support information over the phone. Which feature can an app builder use to help agents meet this requirement?

- A. Case Validation Rules
- B. Add Path to the top of the Case layout
- **C. Guided Action Flows on the record page**
- D. Include Surveys as a Case related list

Answer: C

Explanation:

Guided Action Flows (Screen Flows embedded in Lightning record pages) can walk agents through required steps - such as verifying identity - before proceeding.

Why A (Guided Action Flows) is correct:Exact Extract:"Use Guided Action Flows in Lightning App Builder to help agents complete processes in a step-by-step format directly on a record page." - Salesforce Help | Guided Action FlowsThe app builder can embed a Screen Flow that prompts the agent to verify identity (e.g., asking security questions), then allows access or marks verification complete.

Why A (Guided Action Flows) is correct:Exact Extract:"Use Guided Action Flows in Lightning App Builder to help agents complete processes in a step-by-step format directly on a record page." - Salesforce Help | Guided Action FlowsThe app builder can embed

a Screen Flow that prompts the agent to verify identity (e.g., asking security questions), then allows access or marks verification complete.

Why not B:Path helps users track record stages, not enforce procedural steps.

Why not C:Surveys are used for feedback collection after cases, not real-time identity verification.

Why not D:Validation Rules enforce data quality on record save, not process guidance.

Reference:

Salesforce Help | Guided Action Flows

Salesforce Platform App Builder Exam Guide | Business Logic and Process Automation

NEW QUESTION # 82

When an opportunity close date is delayed by more than 60 days, the manager and the VP sales must approve the change. How can this requirement be met? Choose 2 answers

- A. Create a lightning process builder flow that submits the record for an approval process
- B. Build a validation rule that does not allow a user to save the opportunity record.
- C. Create a workflow rule that checks for close date less than 60 days and add an email alert.
- D. Build an approval process that requires unanimous approval from the manager and VP of sales.

Answer: A,D

Explanation:

The requirement can be met by using a combination of process builder and approval process. The process builder can be used to trigger the approval process when the close date is delayed by more than 60 days. The approval process can be configured to require unanimous approval from the manager and VP of sales.

NEW QUESTION # 83

On the Account Lightning record page, users need to see ten fields and the ability to sort and wrap text on their Related Lists. What Related List type would the app builder select for the Related List Lightning component?

- A. ListView
- B. Basic List
- C. Enhanced List
- D. List Class

Answer: C

Explanation:

The app builder should select Enhanced List for the Related List type for the Related List Lightning component. Enhanced List allows users to see ten fields and sort and wrap text on their Related Lists. Option B is incorrect because Basic List only allows users to see four fields and does not support sorting or wrapping text on their Related Lists. Option C is incorrect because ListView does not show Related Lists on record pages, but rather shows list views on object home pages or tabs. Option D is incorrect because List Class is not a valid Related List type.

NEW QUESTION # 84

Cloud Kicks wants to display 12 key fields at once in a separate section at the top of opportunity records on the desktop. Which component should an app builder add to the record page to enable this functionality?

- A. Custom Lightning Web Component
- B. Accordion
- C. Highlights Panel
- D. Path

Answer: C

Explanation:

The Highlights Panel in the Lightning Record Page displays key fields and record actions prominently at the top of the page, exactly as described in the requirement.

Why A (Highlights Panel) is correct:Exact Extract:"The highlights panel displays important fields and key record actions at the top of

the record page in Lightning Experience." - Salesforce Help | Highlights Panel Why not B:Path is used to visualize progress through stages (e.g., Opportunity Stage), not display multiple fields.

Why not C:A custom component is unnecessary since the standard Highlights Panel fulfills the requirement.

Why not D:Accordion is used to organize information in collapsible sections, not display key fields at the top.

Reference:

Salesforce Help | Highlights Panel

Salesforce Platform App Builder Exam Guide | User Interface

NEW QUESTION # 85

A new field is being created on a custom object. However, the app builder does not want the field to show up on pre-existing custom report types.

What should the app builder do on the custom field setup to fulfill this requirement?

- **A. Deselect auto add to custom report type.**
- B. Remove the new field from all page layouts.
- C. Grant read-only access to all report profiles.
- D. Remove visibility to all report profiles.

Answer: A

Explanation:

When creating a new field, if an app builder does not want the field to be automatically added to pre-existing custom report types, the step to take is:

Deselect 'Add Field to Custom Report Types' (D). This option is available when creating or editing a custom field and ensures that the field is not automatically included in report types where 'Automatically add new custom fields to report type layouts' is enabled. Removing the field from page layouts (A) affects the visibility on record pages but not reports. Adjusting visibility (B) or setting read-only access (C) for report profiles affects user permissions to see the field in reports, but does not remove the field from report types if it was previously added.

Reference for managing fields in custom report types:

Custom Report Types and Fields: https://help.salesforce.com/articleView?id=reports_report_type_layouts.htm&type=5

NEW QUESTION # 86

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