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Salesforce Plat-Dev-210 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Integrated Troubleshooting and Deployment: This final section measures the skills of a Support Engineer and focuses on identifying and resolving issues within Omnistudio tools. It involves diagnosing errors based on given scenarios and determining where breakdowns occur in the data flow for specific customer issues. This ensures the candidate can effectively troubleshoot, debug, and maintain solutions to ensure optimal performance and reliability.
Topic 2	<ul style="list-style-type: none">Omnistudio Data Mappers: This part of the exam measures the skills of a Data Engineer and focuses on the use of Omnistudio Data Mappers for extracting, transforming, and loading data. It includes identifying the appropriate Data Mapper for a given requirement, as well as determining the necessary Extract, Load, Transform, and Turbo Extract functionalities based on specific use cases. This section ensures the candidate can effectively map and manipulate data to support business processes.
Topic 3	<ul style="list-style-type: none">Flexcards: This section of the exam measures the skills of a Solution Architect and covers the ability to design and configure FlexCards based on specific business requirements. It evaluates the candidate's knowledge in selecting appropriate card styles, defining data sources and fields, and implementing user actions across different card states. Additionally, this domain tests the understanding of constructing the underlying JSON data structure that powers the FlexCards framework, ensuring that the configured cards meet both functional and technical specifications.

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Salesforce Certified Omnistudio Developer Sample Questions (Q93-Q98):

NEW QUESTION # 93

A developer writes an OmniScript that includes a DataRaptor that updates the Account statue based on information provided from the OmniScript. The information must be updated only if the Account record already exists. Otherwise, a new account must be created.

How should the developer accomplish this task?

- A. Check the Upset key and is required for Upsert checkboxes on the Account id field
- B. Check Overwrite Target for all Null input checkbox on the Account id field
- C. Populate the Lookup object and Lookup fields
- D. Check the Upsert key checkbox on the Account Status field

Answer: A

Explanation:

According to the OmniStudio Developer Guide, "To upsert a record, select the Upsert Key checkbox for the field that contains the unique identifier for the record. If you want to create a new record when no match is found, select Is Required for Upsert." Therefore, the correct answer is B.

NEW QUESTION # 94

An OmniScript displays data from an API using an Integration Procedure, but some of the data is missing.

Which two configuration errors could cause this?

Choose 2 answers

- A. The Integration Procedure Preview Input Parameters do not match the JSON sent from the OmniScript.
- B. The missing data is trimmed in the Integration Procedure Action Response JSON Path.
- C. The element name for the missing data does not match the JSON node key in the Integration Procedure Response.
- D. The JSON sent from the Integration Procedure Action does not match any of the Original Input for the Integration Procedure.

Answer: B,C

Explanation:

When an OmniScript receives incomplete data from an Integration Procedure, the issue is typically in Response JSON path mapping or naming mismatches.

- * A. The missing data is trimmed in the Integration Procedure Action Response JSON Path - If the Response JSON Path only points to part of the structure, any nested or unrelated values are excluded from the output.
- * B. The element name for the missing data does not match the JSON node key in the Integration Procedure Response - OmniScript expects a matching node name to bind the data to UI elements. If the key doesn't match, that field will appear blank.

Incorrect Options:

- * C. Preview Input Parameters are only for testing in the Integration Procedure editor; they don't affect runtime execution.
- * D. Even if the JSON from the Integration Procedure Action is different from the original IP input, it would cause a failure or unexpected data, not necessarily missing specific values.

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Salesforce OmniStudio # Integration Procedures # JSON Path and Data Binding

NEW QUESTION # 95

A developer needs to use the COUNTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step. Based on best practice, which element should the developer use this function in?

- A. Set Values element
- B. Range element
- C. **Formula element**

Answer: C

Explanation:

In OmniScripts, if you need to apply a function (like COUNTIF) to dynamic data and show the result immediately, the **Formula** element is the correct choice.

* B. **Formula element** - The Formula element supports real-time calculation using OmniStudio expression functions (like COUNTIF, SUM, etc.) and updates values instantly on the screen without the need for server calls.

Incorrect Options:

- * A. Set Values element is used to set static or conditional values but doesn't support formula evaluation.
- * C. Range element is used for value comparisons and conditions, not for calculations.
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Salesforce OmniStudio Developer Guide # OmniScript Formula Element

NEW QUESTION # 96

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with actions to close the case and update the case, and it will be styled using the Community's theme.

What must the developer do to configure the FlexCard for deployment in a community?

- A. Set the Deployment property in Card Configuration to "Community"
- B. Set the Target property in Publish Options to "CommunityPage"
- C. **Add the FlexCard's API name to the FlexCard Player component**
- D. Configure the Component Visibility in the Custom Component

Answer: C

Explanation:

The FlexCard Player component is used to display FlexCards in a community page. The developer needs to add the FlexCard's API name to the FlexCard Player component to configure the FlexCard for deployment in a community.

NEW QUESTION # 97

Refer to the exhibit below.

□ What is the reason that the fields fail to display the fetched data?

- A. **Use Data JSON is Not selected in the properties of the Type Ahead Block.**
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Lookup Mode is selected in the properties of the Type Ahead Block.

Answer: A

Explanation:

The Use Data JSON property must be selected in the properties of the Type Ahead Block in order to display the fetched data in the fields. The Lookup Mode property is used to specify the type of lookup to perform. The FirstName, LastName, and BirthDate fields can be placed inside or outside the Type Ahead Block. The typeHead key is in the correct format.

NEW QUESTION # 98

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